

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Alabama	
State Contact Information	Address
Orlando Parker, Director Alabama Child Support Payment Center Phone: 866-252-4453 E-mail: sdu@dhr.alabama.gov  Tenecha Johnson, EFT Inbound Payments Specialist Phone: 866-252-4453 E-mail: sdu@dhr.alabama.gov  Diana Connell, Outbound Payments Phone: 205 562 5916 E-mail: sdu@dhr.alabama.gov	Alabama Child Support Payment Center PO Box 244015 Montgomery , AL 36124
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Contact your county court as indicated on the order.
<b>Contact for redirecting payments to the SDU</b>	
<b>SDU Bank Name:</b>	The SDU uses the state's bank, Compass.
<b>SDU Vendor Name:</b>	Conduent - collections
<b>Web-Based Payment Service for Employers:</b>	
<b>Web-Based Payment Service for NCP:</b>	
<b>Credit Card Payment Accepted From:</b>	
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	
<b>Other:</b>	Payment inquiries Phone: 866-252-4453

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Alaska	
State Contact Information	Address
Chris Tran, Manager Phone: 907-269-6917 Email: chris.tran@alaska.gov Contact for redirecting payments to the SDU	Alaska Department of Revenue - Child Support Services Division PO Box 100380 Anchorage , AK 99510
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Sarah Johnson, Child Support Specialist II, Supervisor Phone: 907-269-6833 E-mail: sarah.johnson@alaska.gov
<b>Contact for redirecting payments to the SDU</b>	Chris Tran, Manager Phone: 907-269-6917 E-mail: chris.tran@alaska.gov
<b>SDU Bank Name:</b>	The SDU bank is Key Bank.
<b>SDU Vendor Name:</b>	
<b>Web-Based Payment Service for Employers:</b>	Yes, through the my.alaska.gov website under Services for Businesses.
<b>Web-Based Payment Service for NCP:</b>	Yes, through the my.alaska.gov website under Services for Individuals.
<b>Credit Card Payment Accepted From:</b>	Non-Custodial Parents.
<b>Credit Cards Accepted Through:</b>	The my.alaska.gov website under Services for Individuals.
<b>Fees:</b>	2.5% for Credit Card payments.
<b>Other:</b>	

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<b>American Samoa</b>	
<b>State Contact Information</b>	<b>Address</b>
Terry Fielding Phone: 684-633-4131 Email: clkoc@samoatelco.com Fax: 684-633-1318	High Court of American Samoa - Attention Clerk of Court PO Box 309 Pago Pago , AS 96799
<b>Other Information</b>	
<b>Requires electronic payments?</b>	
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	
<b>Contact for redirecting payments to the SDU</b>	
<b>SDU Bank Name:</b>	
<b>SDU Vendor Name:</b>	
<b>Web-Based Payment Service for Employers:</b>	
<b>Web-Based Payment Service for NCP:</b>	
<b>Credit Card Payment Accepted From:</b>	
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	
<b>Other:</b>	No e-payments; paper checks only

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Arizona	
State Contact Information	Address
<p>Brittaney Castro, SDU Manager                      Phone: 602-542-4587                      Email: BCastro@azdes.gov                      Fax: 602-542-4727</p> <p>Contact for all incoming payments to SDU                      E-mail: DCSSCLEARINGHOUSE@AZDES.GOV</p> <p>Contact for Recovery issues/overpayments/                      E-mail: DCSSRECOVER@AZDES.gov</p> <p>Contact for received Arizona checks and EFT payments                      E-mail: DCSSCLEARINGHOUSE@AZDES.GOV</p>	<p>Payments only:                      AZ Support Payment Clearinghouse                      PO Box 52107                      Phoenix, AZ 85072-2107</p> <p>SDU Correspondence and Returning Interstate Payments:                      AZ State Disbursement Unit                      PO Box 36626                      Phoenix, AZ 85067                      (Please include reason for return and contact name, phone, and e-mail.)</p>
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	E-mail: DCSSCLEARINGHOUSE@AZDES.GOV
<b>Contact for redirecting payments to the SDU</b>	E-mail: DCSSCLEARINGHOUSE@AZDES.GOV
<b>SDU Bank Name:</b>	The SDU bank is Bank of America.
<b>SDU Vendor Name:</b>	Informatix Inc www.informatixinc.com
<b>Web-Based Payment Service for Employers:</b>	Website: iPayOnline Email: AZCPPOutreach@Informatixinc.com Phone: 1-844-518-4385 Toll Free Website: <a href="https://ipayonline.azsdu.net/iPayOnline/">https://ipayonline.azsdu.net/iPayOnline/</a>
<b>Web-Based Payment Service for NCP:</b>	For IV-D Cases: ( <a href="https://www.velocitypayment.com/vbills/bankofamerica/azdes/login.go">https://www.velocitypayment.com/vbills/bankofamerica/azdes/login.go</a> ) For Non IV-D Cases: <a href="https://ipayonline.azsdu.net/iPayOnline/">https://ipayonline.azsdu.net/iPayOnline/</a>
<b>Credit Card Payment Accepted From:</b>	Visa, MasterCard, Discover Card, AMEX
<b>Credit Cards Accepted Through:</b>	local child support offices and AZ Payment Gateway ( <a href="https://www.velocitypayment.com/vbills/bankofamerica/azdes/login.go">https://www.velocitypayment.com/vbills/bankofamerica/azdes/login.go</a> )

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Arizona	
Other Information	
<b>Fees:</b>	Fees: \$5.00 USD monthly handling fee, pursuant to ARS 25-510
<b>Other:</b>	

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Arkansas	
State Contact Information	Address
<p>Amber Long amber.long@ocse.arkansas.gov 501 683 7954,</p> <p>Cindy Bennett cindy.bennett@ocse.arkansas.gov 501-683-2793</p>	<p>Correspondence: Arkansas OCSE Clearinghouse State Disbursement Unit PO Box 8128 Little Rock, AR 72203-8128</p> <p>Direct Payers: Arkansas OCSE Clearinghouse State Disbursement Unit PO Box 8124 Little Rock, AR 72203-8124</p> <p>Employers: Arkansas OCSE Clearinghouse State Disbursement Unit PO Box 8125 Little Rock, AR 72203-8125</p> <p>Fees: Arkansas OCSE Clearinghouse State Disbursement Unit PO Box 8126 Little Rock, AR 72203-8126</p> <p>Returning Interstate Payments: Arkansas OCSE Attention: Collections PO Box 8133 Little Rock, AR 72203-8133</p>
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Name: Cindy Bennett Phone: 501-683-2793 E-mail: ar.sdu@ocse.arkansas.gov
<b>Contact for redirecting payments to the SDU</b>	Name: Amber Long Phone: 800-216-0224 E-mail: employer.relations@ocse.arkansas.gov
<b>SDU Bank Name:</b>	SDU bank is Bank of America.
<b>SDU Vendor Name:</b>	

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Arkansas	
Other Information	
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service (no fee for e-check payments; fee for credit card payments): OCSE MyWorkers Phone: 800-216-0224 Phone: 501-683-7954 E-mail: employer.relations@ocse.arkansas.gov (for all employers' issues) Website: www.ark.org/MyWorkers
<b>Web-Based Payment Service for NCP:</b>	
<b>Credit Card Payment Accepted From:</b>	Credit cards accepted from employers and noncustodial parents. The fee is \$2 plus 2% of the amount of the payment. No fee for E-check payments to registered website users.
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	
<b>Other:</b>	

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<b>California</b>	
<b>State Contact Information</b>	<b>Address</b>
California State Disbursement Unit Customer Help Desk: Phone: 866-901-3212, option 1 E-mail: casdu-electronichelpdesk@dcss.ca.gov  DCSS Contact Center: Phone: 866-901-3212  Joella Parra, DCSS SDU Manager email: SDUOversight@dcss.ca.gov  Michelle Henry, SDU Accounting Manager E-mail: Michelle.Henry@conduent.com	California State Disbursement Unit PO Box 989067 West Sacramento , CA 95798
<b>Other Information</b>	
<b>Requires electronic payments?</b>	Yes, employers who pay their taxes electronically are required to remit their child support payments electronically.
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Martin Wilkins Phone: 916-464-6623 E-mail: martin.wilkins@dcss.ca.gov
<b>Contact for redirecting payments to the SDU</b>	DCSS SDU Oversight SDUOversight@dcss.ca.gov
<b>SDU Bank Name:</b>	The SDU bank is Wells Fargo. MUFG Union Bank provides EFT support for ACH credit transactions.
<b>SDU Vendor Name:</b>	Conduent State and Local Solutions - Collections and Disbursements



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California	
Other Information	
<b>Web-Based Payment Service for Employers:</b>	<p>Web-based online payment services through ExpertPay at <a href="http://www.expertpay.com">www.expertpay.com</a>.                      SDU EFT Help Desk                      Phone: 866-901-3212, option 1                      Fax: 888-587-5471                      E-mail: <a href="mailto:casdu-electronichelpdesk@dcss.ca.gov">casdu-electronichelpdesk@dcss.ca.gov</a>                      E-mail: <a href="mailto:ccsasbusinessolutions@dcss.ca.gov">ccsasbusinessolutions@dcss.ca.gov</a> (assistance to employers with other child support issues)                      Website: <a href="http://www.casdu.com">www.casdu.com</a></p>
<b>Web-Based Payment Service for NCP:</b>	<p>Web-Based online payments services for credit/debit cards. ACH debit payments can be made through ExpertPay at <a href="http://www.expertpay.com">www.expertpay.com</a>.                      SDU EFT Help Desk                      Phone: 866-901-3212, option 1                      Fax: 888-587-5471                      E-mail: <a href="mailto:casdu-electronichelpdesk@dcss.ca.gov">casdu-electronichelpdesk@dcss.ca.gov</a>                      E-mail: <a href="mailto:ccsasbusinessolutions@dcss.ca.gov">ccsasbusinessolutions@dcss.ca.gov</a> (assistance to employers with other child support issues)                      Website: <a href="http://www.casdu.com">www.casdu.com</a></p>
<b>Credit Card Payment Accepted From:</b>	<p>Credit card payments accepted from parents paying support and employers. Employers must use ExpertPay for credit card payments</p>
<b>Credit Cards Accepted Through:</b>	<p>Payments are accepted via phone: (866) 901-3212, option #1 and website: <a href="http://www.casdu.com">www.casdu.com</a>. In addition, payments can be made through PayPal (via Value Payment Systems VPS).</p>
<b>Fees:</b>	<p>MoneyGram and PayNearMe charge a \$1.99 fee and VPS charges a 2.49% fee, ExpertPay has a onetime \$2.50 registration fee. ExpertPay has a onetime \$2.50 registration fee and a 2.95% fee for credit card payments.</p>
<b>Other:</b>	<p>California accepts cash payments from obligors via PayNearMe, Money Gram, and kiosks located at the county offices.</p>

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Colorado	
State Contact Information	Address
Employers' Questions: Phone: 303-297-2849 Phone: 800-696-1468 E-mail: CDHS_FSREmployerServices@state.co.us  Payment/EFT Questions: Suzanne Martin, FSR Financial Services Manager Phone: 303 895 1909 Email: Suzanne.Martin@state.co.us	Payments only: Colorado Family Support Registry PO Box 2171 Denver, CO 80201-2171  Returning Interstate Payments: Division of CSS PO Box 2171 Denver CO 80201
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Rhonda Miles Email: rhonda.miles@state.co.us Phone: 303-866-4930
<b>Contact for redirecting payments to the SDU</b>	Suzanne Martin FSR Financial Services Manager Email: suzanne.martin@state.co.us Phone: 303-895-1909
<b>SDU Bank Name:</b>	The SDU bank is US Bank.
<b>SDU Vendor Name:</b>	Systems and Methods, Inc. (SMI) - collections and disbursements
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service: ACH debit (for employers without charge) Phone: 800-696-1468 or Phone: 303-297-2949 Website: <a href="https://co.smartchildsupport.com">https://co.smartchildsupport.com</a>
<b>Web-Based Payment Service for NCP:</b>	Website: <a href="https://co.smartchildsupport.com">https://co.smartchildsupport.com</a> Phone: 800-374-6558, 303-299-9123
<b>Credit Card Payment Accepted From:</b>	Credit/debit card payments from Obligors and Employers
<b>Credit Cards Accepted Through:</b>	Value Payment Systems
<b>Fees:</b>	

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<b>Colorado</b>	
<b>Other Information</b>	
<b>Other:</b>	Colorado accepts cash payments from obligors via PayNearMe and Money Gram.

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<b>Connecticut</b>	
<b>State Contact Information</b>	<b>Address</b>
<p>Alicia Rodriguez, Project Director Phone: 888-233-7223 Email: alicia.rodriguez@smimail.net</p> <p>Carol Campbell, Employer Outreach Coordinator Phone: 888-233-7223 E-mail: eftmanager@ctchildsupport.com</p> <p>Johanna Dolge, Public Assistance Consultant, contact for interstate case ID reconciliation Phone: 860-424-5272 E-mail: johanna.dolge@ct.gov E-mail: eftmanager@ctchildsupport.com</p>	<p>Direct Payers: CT Centralized Child Support Processing Center PO Box 990031 Hartford, CT 06119-0031</p> <p>Employers: CT Centralized Child Support Processing Center PO Box 990032 Hartford, CT 06119-0032</p> <p>Interstate Payments: CT Centralized Child Support Processing Center PO Box 990033 Hartford, CT 06119-0033</p>
<b>Other Information</b>	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Johanna Dolge, Public Assistance Consultant Phone: 860-424-5272 E-mail: johanna.dolge@ct.gov E-mail: eftmanager@ctchildsupport.com
<b>Contact for redirecting payments to the SDU</b>	Johanna Dolge, Public Assistance Consultant Phone: 860-424-5272 E-mail: johanna.dolge@ct.gov E-mail: eftmanager@ctchildsupport.com
<b>SDU Bank Name:</b>	The SDU bank is Wells Fargo.
<b>SDU Vendor Name:</b>	Systems and Methods, Inc. (SMI) - collections and disbursements
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service: CT E-commerce: ACH Debit (for employers and noncustodial parents) Website: <a href="https://ct.smartchildsupport.com">https://ct.smartchildsupport.com</a>
<b>Web-Based Payment Service for NCP:</b>	Web-based payment service: CT E-commerce: ACH Debit (for employers and noncustodial parents) Website: <a href="https://ct.smartchildsupport.com">https://ct.smartchildsupport.com</a>

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Connecticut	
Other Information	
<b>Credit Card Payment Accepted From:</b>	Credit card payments accepted from noncustodial parents only.
<b>Credit Cards Accepted Through:</b>	Credit card payments accepted through Western Union.
<b>Fees:</b>	
<b>Other:</b>	

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Delaware	
State Contact Information	Address
<p>Jowonna Thomas, Sr Fiscal Administrative Officer / SDU Manager                      Phone: 302-395-6684                      Email: jowonna.thomas@delaware.gov</p> <p>Dionne Chinn, Adjustments Manager                      Phone: 302-395-6646                      E-mail: Dionne.Chinn@@Delaware.gov</p> <p>Gerald Pierce , Fiscal Administrative Officer                      E-mail: Gerald.Pierce@delaware.gov</p> <p>EFT requests/case reconciliations                      E-Mail: dhss_dcass_egt@@Delaware.gov</p> <p>Custodial and noncustodial parents:                      Delaware's Automated Assistance Line                      Customer Service Unit Phone: 302-577-7171</p>	<p>Regular Payments:                      Division of Child Support Services                      PO Box 12287                      Wilmington, DE 19850</p> <p>Returning Interstate Payments:                      Division of Child Support Services                      Refund Payment                      PO Box 12811                      Wilmington, DE 19850</p> <p>General Correspondence:                      Division of Child Support Services PO Box 15012                      Wilmington, DE 19850</p>
Other Information	
<b>Requires electronic payments?</b>	<p>Yes</p> <p>HB81 requires employees with 50 or more employees to send payments electronically. The law goes into effect September 18, 2019. Delaware offers a web based service that can be utilized by employers that meets the electronic requirement. That website is <a href="https://deipay.dhss.delaware.gov/iPayOnline/">https://deipay.dhss.delaware.gov/iPayOnline/</a></p>
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	<p>Dionne Chinn, Adjustments Manager                      Phone: 302-395-6683                      Dionne.Chinn@@Delaware.gov</p>
<b>Contact for redirecting payments to the SDU</b>	<p>Melissa Fox , Fiscal Administrative Officer                      Phone: 302-395-6681                      E-mail: Melissa.M.Fox@Delaware.gov</p>
<b>SDU Bank Name:</b>	The SDU bank is PNC.
<b>SDU Vendor Name:</b>	
<b>Web-Based Payment Service for Employers:</b>	<a href="https://deipay.dhss.delaware.gov/iPayOnline/">https://deipay.dhss.delaware.gov/iPayOnline/</a>
<b>Web-Based Payment Service for NCP:</b>	<a href="https://deipay.dhss.delaware.gov/iPayOnline/">https://deipay.dhss.delaware.gov/iPayOnline/</a>
<b>Credit Card Payment Accepted From:</b>	<a href="http://deipay.dhss.delaware.gov/iPayOnline/">http://deipay.dhss.delaware.gov/iPayOnline/</a>
<b>Credit Cards Accepted Through:</b>	

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Delaware	
Other Information	
Fees:	
Other:	

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District of Columbia	
State Contact Information	Address
<p>Richard Cooper, SDU Manager Phone: 202-724-2001 E-mail: richard.cooper@dc.gov</p> <p>Jennifer Brown, Employer Outreach Coordinator (SMI) Phone: 888 470 1470 E-mail: dceftmanager@smimail.net</p>	<p>Employers: DC Child Support Clearinghouse PO Box 37868 Washington, DC 20013-7868</p> <p>Interstate Payments: DC Child Support Collections PO Box 37789 Washington, DC 20013-7789</p> <p>Payers: DC Child Support Collections PO Box 37715 Washington, DC 20013-7715</p> <p>Returning Interstate Payments: District of Columbia Child Support Clearinghouse PO Box 37789 Washington, DC 20013-7789</p>
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Jennifer Brown, Employer Outreach Coordinator (SMI) Phone: 888-470-1470 E-mail: dceftmanager@smimail.net
<b>Contact for redirecting payments to the SDU</b>	Richard Cooper, SDU Manager Phone: 202-724-2001 E-mail: richard.cooper@dc.gov
<b>SDU Bank Name:</b>	The SDU bank is Citibank.
<b>SDU Vendor Name:</b>	Systems and Methods, Inc. (SMI) - collections and disbursements
<b>Web-Based Payment Service for Employers:</b>	Website: <a href="https://dc.smartchildsupport.com/">https://dc.smartchildsupport.com/</a>
<b>Web-Based Payment Service for NCP:</b>	Web-based payment service for noncustodial parents only: Website: <a href="https://dc.smartchildsupport.com/">https://dc.smartchildsupport.com/</a>
<b>Credit Card Payment Accepted From:</b>	No credit cards accepted.
<b>Credit Cards Accepted Through:</b>	



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District of Columbia	
Other Information	
Fees:	
Other:	

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Florida	
State Contact Information	Address
<p>Gretel Hudson, Florida State Disbursement unit Project Director Email: Gretel.Hudson@smimail.net</p> <p>Florida State Disbursement Unit Customer Service Phone: 877-769-0251</p> <p>Florida State Disbursement Unit Employer Phone: 888-883-0743</p> <p>Florida Child Support Program Interstate Phone: 850-617-8877</p> <p>Florida Child Support Program Employer Phone: 850-617-8989</p> <p>Florida Child Support Program Customer Service Phone: 850-488-KIDS (5437)</p> <p>Florida Child Support Program SDU Operational Unit Email: SDURequest@floridarevenue.com</p> <p>Electronic Payment (EFT) Contact Information: Chaquita Wesley and Javier Juarez /Outreach Coordinator Phone (888)883-0743 Ext. 5706 flsdu.eft@smimail.net</p>	<p>Payments only: State of Florida Disbursement Unit PO Box 8500 Tallahassee, FL 32314-8500</p> <p>Returning Interstate Payments: Florida Department of Revenue Child Support Program Attn: Receipts Processing PO Box 8030 Tallahassee, FL 32314-8030</p>
Other Information	
<b>Requires electronic payments?</b>	Yes, employers in FL with 10 or more employers or who payment \$20,000 or more in annual state taxes must remit their child support payments electronically.
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Contact the county clerk of court as indicated on the order. Website: <a href="http://www.flclerks.com">http://www.flclerks.com</a>
<b>Contact for redirecting payments to the SDU</b>	Florida Child Support Program Interstate Phone: 850-617-8877
<b>SDU Bank Name:</b>	The State Disbursement Unit bank is Bank of America

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Florida	
Other Information	
<b>SDU Vendor Name:</b>	Collections and disbursements are processed by Systems and Methods Inc. (SMI)
<b>Web-Based Payment Service for Employers:</b>	FL.SMartChildSupport.com
<b>Web-Based Payment Service for NCP:</b>	FL.SMartChildSupport.com
<b>Credit Card Payment Accepted From:</b>	FI.SmartChildSupport.com
<b>Credit Cards Accepted Through:</b>	FL.SMartChildSupport.com
<b>Fees:</b>	FI.SmartChildSupport.com
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

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To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Georgia	
State Contact Information	Address
<p>Audrey Cannon, FSR Project Director Phone: 866-836-6434 E-mail: Audrey.Cannon@smimail.net</p> <p>Kim Waddell, Customer Service Manager Phone: 866-836-6434 E-mail: kim.waddell@smimail.net</p> <p>Holly Tolbert, FSR Contracts Monitor Interstate Payment Contact Phone: 404-783-2094 E-mail: Holly.Tolbert@dhs.ga.gov</p> <p>Employers or non-custodial parents may also schedule ach payments from their checking account at: <a href="https://ga.smartchildsupport.com">https://ga.smartchildsupport.com</a></p>	<p>Employers: Family Support Registry PO Box 1800 Carrollton, GA 30112-1800</p> <p>Interstate Payments: Family Support Registry PO Box 1700 Carrollton, GA 30112-1700</p> <p>Interstate Refunds: Family Support Registry PO Box 2459 Carrollton, GA 30112-2459</p> <p>Direct Payers: Family Support Registry PO Box 1600 Carrollton, GA 30112-1600</p>
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	<a href="https://csc.georgiacourts.gov/">https://csc.georgiacourts.gov/</a>
<b>Contact for redirecting payments to the SDU</b>	The website is where you can find the forms needed to be submitted in order to get the case in the system. Once the forms are complete they should be emailed, faxed or mailed to the SDU. We will get the case set up through the state, then payments can be submitted. Fax: 770-836-2701
<b>SDU Bank Name:</b>	The SDU bank is BB&T.
<b>SDU Vendor Name:</b>	Systems and Methods, Inc. (SMI) - collections

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

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To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Georgia	
Other Information	
<b>Web-Based Payment Service for Employers:</b>	<p>Web based payment services are available for Employer or NCP via credit/debit card  <a href="https://ga.smartchildsupport.com">https://ga.smartchildsupport.com</a> or <a href="http://dcss.dhs.georgia.gov/portal">http://dcss.dhs.georgia.gov/portal</a></p> <p>Web based payment services are available for Employer or NCP via automatic withdrawal  <a href="https://ga.smartchildsupport.com">https://ga.smartchildsupport.com</a></p> <p>Employer may also make Electronic Payments (EFT)                      Contact Information for assistance</p> <p>Kaleshia Lyons</p>
<b>Web-Based Payment Service for NCP:</b>	<p>Web based payment services are available for Employer or NCP via automatic withdrawal  <a href="https://ga.smartchildsupport.com">https://ga.smartchildsupport.com</a></p> <p>Web based payment services are available for Employer or NCP via credit/debit card  <a href="https://ga.smartchildsupport.com">https://ga.smartchildsupport.com</a> or <a href="https://ga.smartchildsupport.com">https://ga.smartchildsupport.com</a> website                      verify portal website is correct</p>
<b>Credit Card Payment Accepted From:</b>	<p>Credit card and debit card payments accepted from employers and noncustodial parents  <a href="https://ga.smartchildsupport.com">https://ga.smartchildsupport.com</a></p>
<b>Credit Cards Accepted Through:</b>	<p>Georgia Office of Child Support Services portal at                      Website: <a href="http://ocse.dhr.georgia.gov/portal/site">http://ocse.dhr.georgia.gov/portal/site</a></p>
<b>Fees:</b>	<p>No fee on automatic withdrawals from checking accounts. On-line credit card convenience fees are 2.5%</p>
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

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To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

<b>Guam</b>	
<b>State Contact Information</b>	<b>Address</b>
<p>Yolanda A. Salalila, SDU Supervisor                      Phone: 671-475-3360 ext. 1110                      Fax: 671-472-77597                      Email: yolanda.salalila@guamcse.net</p> <p>Wilfred Aflague, Program Coordinator                      Phone: 671-475-3360, ext. 1020                      Fax: 671-472-7596                      Email:                      employerservices@guamcse.net&lt;mailto:employerser                      vices@guamcse.net&gt;</p> <p>Cathleen L.G. Moylan, Program Coordinator                      Phone: 671-475-3360, ext. 1010                      Fax: 671-472-7596                      Email:                      employerservices@guamcse.net&lt;mailto:employerser                      vices@guamcse.net</p>	<p>Office of the Attorney General                      Child support Enforcement Division                      Guam State Disbursement Unit                      590 S. Marine Corps Drive                      Suite 901, ITC Building                      Tamuning, Guam 96913-3537</p>
<b>Other Information</b>	
<b>Requires electronic payments?</b>	Yes, download the Employer Authorization form at Website: <a href="http://www.guamcse.net">www.guamcse.net</a> and send fax to the Guam SDU at Fax: 671-477-2159.
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Yolanda A. Salalila, SDU Supervisor Guam State Disbursement Unit Phone: 671-475-3360, ext.1110 Fax: 671-475-3203 E-mail: yolanda.salalila@guamcse.net
<b>Contact for redirecting payments to the SDU</b>	Pauline R. Chaco, Investigator Supervisor Phone: 671-475-3360, ext. 1210 E-mail: pauline.chaco@guamcse.net
<b>SDU Bank Name:</b>	Bank of Guam
<b>SDU Vendor Name:</b>	None
<b>Web-Based Payment Service for Employers:</b>	Not Applicable
<b>Web-Based Payment Service for NCP:</b>	Not Applicable
<b>Credit Card Payment Accepted From:</b>	Not Applicable
<b>Credit Cards Accepted Through:</b>	Not Applicable
<b>Fees:</b>	Not Applicable

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

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<b>Guam</b>	
<b>Other Information</b>	
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

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<b>Hawaii</b>	
<b>State Contact Information</b>	<b>Address</b>
Sheri Wang, Assistant Administrator Phone: 808-692-7000 E-mail: sheri.wang@hawaii.gov  Corinne Yoneda, Accountant/EFT Coordinator Phone: 808-692-7013 E-mail: Corinne.A.Yoneda@hawaii.gov	Returning Interstate Payments: Child Support Enforcement Agency  PO Box 1860 Honolulu, HI 96805-1860 (Please include reason for return and contact name, phone, and e-mail.)  Child Support Enforcement Agency PO Box 1860 Honolulu, HI 96805-1860
<b>Other Information</b>	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Sheri Wang, Assistant Administrator Phone: 808-692-7000 E-mail: sheri.wang@hawaii.gov
<b>Contact for redirecting payments to the SDU</b>	Sheri Wang, Assistant Administrator Phone: 808-692-7000 E-mail: sheri.wang@hawaii.gov
<b>SDU Bank Name:</b>	The SDU bank is the Bank of Hawaii.
<b>SDU Vendor Name:</b>	
<b>Web-Based Payment Service for Employers:</b>	Web-based payment services: ExpertPay (for employers and noncustodial parents) Phone: 800-403-0879 Website: www.expertpay.com  Value Payment Systems 888-877-0450 <a href="http://www.childsupportbillpay.com/hawaii">www.childsupportbillpay.com/hawaii</a>



# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

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To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Hawaii	
Other Information	
<b>Web-Based Payment Service for NCP:</b>	<p>Web-based payment services:</p> <p>ExpertPay (for employers and noncustodial parents) Phone: 800-403-0879 Website: <a href="http://www.expertpay.com">www.expertpay.com</a></p> <p>MyPaymentPortal.com (for noncustodial parents) Phone: 866-611-1104 Website: <a href="http://www.mypaymentportal.com">www.mypaymentportal.com</a></p> <p>TouchPay Phone: 855-556-0967 Website: <a href="http://www.tponlinepay.com/hi_childsupport">www.tponlinepay.com/hi_childsupport</a></p> <p>MoneyGram Phone: 1-800-MoneyGram (1-800-666-3947) Website: <a href="http://www.MoneyGram.com/PayBills">www.MoneyGram.com/PayBills</a></p> <p>e-childspay 888-392-3391 <a href="http://www.e-childspay.com">www.e-childspay.com</a></p> <p>Value Payment Systems 888-877-0450 <a href="http://www.childsupportbillpay.com/hawaii">www.childsupportbillpay.com/hawaii</a></p>
<b>Credit Card Payment Accepted From:</b>	
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Idaho	
State Contact Information	Address
Katie Elison Phone: 208-332-7900 Email: katie.elison@dhw.idaho.gov	Idaho Child Support Receipting Child Support Customer Service Center Attn: Payment Department PO Box 70008 Boise, ID 83707-0108
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Katie Elison Phone: 208-332-7900 Email: katie.elison@dhw.idaho.gov
Contact for redirecting payments to the SDU	Katie Elison Phone: 208-332-7900 Email: katie.elison@dhw.idaho.gov
SDU Bank Name:	The SDU bank is Wells Fargo.
SDU Vendor Name:	Systems & Method Inc. (SMI)
Web-Based Payment Service for Employers:	
Web-Based Payment Service for NCP:	Phone: 208-332-0102 Email: webmaster@accessidaho.org Website: <a href="https://www.accessidaho.org/secure/idhw/childsupport/payment.html">https://www.accessidaho.org/secure/idhw/childsupport/payment.html</a>
Credit Card Payment Accepted From:	NCPs
Credit Cards Accepted Through:	Online accounts created with third party vendor, Accessidaho.  Accessidaho charges \$7 per payment.
Fees:	
Other:	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

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To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Illinois	
State Contact Information	Address
Denise Limas, Administrative Assistant, Phone: 630-221-2333 E-mail: denise.limas@illinois.gov	Correspondence or FedEx/UPS deliveries: Illinois State Disbursement Unit 335 East Geneva Road Carol Stream, IL 60188
Minerva Garcia, On-Site Monitor Phone: 630-221-2330 E-mail: Minerva.garcia@illinois.gov	Payments only: Illinois State Disbursement Unit PO Box 5400 Carol Stream, IL 60197-5400
The IL SDU uses the docket and FIPS number issued from the county the order was entered in, so the courts and attorneys do not need a separate remittance identifier.	Returning Interstate Payments: HFS BFO/IV-D Receipts 2200 Churchill Road Building A, 2nd floor Springfield, IL 62702
Employer questions: Phone: 877-664-5738	
Other Information	
<b>Requires electronic payments?</b>	Yes, employers in IL with 250 or more employees or fewer than 250 employees and paying on 10 or more child support orders must remit their payments electronically.
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Lea Salyers Phone: 888-704-0683 Phone: 630-221-2325 E-mail: lea.salyers@conduent.com
<b>Contact for redirecting payments to the SDU</b>	Denise Limas, Administrative Assistant, Phone 630-221-2333 email: denise.limas@illinois.gov
<b>SDU Bank Name:</b>	The SDU bank is Bank of America.
<b>SDU Vendor Name:</b>	Conduent State and Local Solutions, Inc. - collections and disbursements
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com  Free software offered to employers for e-payments
<b>Web-Based Payment Service for NCP:</b>	
<b>Credit Card Payment Accepted From:</b>	
<b>Credit Cards Accepted Through:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Illinois	
Other Information	
Fees:	
Other:	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

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To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Indiana	
State Contact Information	Address
Nadine Reese, SDU Contract Manager Email: nadine.reese@dcs.in.gov  Jamie Kencke, Senior Manager of Finance Jamie.kencke@dcs.in.gov	Payments only: Indiana State Child Support Bureau PO Box 6219 Indianapolis, IN 46206-6219  Correspondence and Returning Interstate Payments: Indiana State Child Support Bureau Attn: Susan Smith 402 W. Washington St. MS11 Indianapolis IN 46204
Other Information	
<b>Requires electronic payments?</b>	Yes, employers in IN with 50 or more employees and more than one employee with an income-withholding order. There is a fine of \$25.00 per occurrence for noncompliance.
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	E-mail: EMU@dcs.in.gov
<b>Contact for redirecting payments to the SDU</b>	Employer Maintenance Unit Phone: 800-292-0403 E-mail: emu@dcs.in.gov
<b>SDU Bank Name:</b>	Huntington Bank
<b>SDU Vendor Name:</b>	Informatix
<b>Web-Based Payment Service for Employers:</b>	Employers: State Run Phone: 1-800-292-0403 Email: Supportnetproject@dcs.in.gov Website: www.childsupport.in.gov
<b>Web-Based Payment Service for NCP:</b>	
<b>Credit Card Payment Accepted From:</b>	NCPs (2.25% convenience fee)
<b>Credit Cards Accepted Through:</b>	Value Payment Systems, LLC
<b>Fees:</b>	Annual Support Fee \$55.00
<b>Other:</b>	NCP phone payments accepted Phone: 866 972 9427 (2.25% convenience fee)

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

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To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

<b>Iowa</b>	
<b>State Contact Information</b>	<b>Address</b>
<p>Angela Lathrop, Bureau Chief Collection Services Center                      Phone: 515-725-9971                      E-mail: <a href="mailto:alathro@dhs.state.ia.us">alathro@dhs.state.ia.us</a></p> <p>Terri Pollard, Program Planner 3                      Bureau of Collections Central Office                      Phone: 515-242-6096                      E-mail: <a href="mailto:tpollar@dhs.state.ia.us">tpollar@dhs.state.ia.us</a>                      Customer Service Phone: 515-697-1550</p>	<p>Iowa Collections Services Center                      PO Box 9125                      Des Moines , IA 50306</p>
<b>Other Information</b>	
<b>Requires electronic payments?</b>	<p>Yes, by 12/31/11, payers of income with 1,000 or more employees must remit support payments electronically. For payers of income with 500 to 999 employees, the compliance date is 12/31/12. For payers of income with 200 to 499 employees AND employers with 100 or more employees using an agent for payroll processing, the date for compliance is 12/31/13. Payers of income with fewer than 200 employees and who handle their own payroll are not subject to the EFT mandate. Payers of income with fewer than 100 employees and who use a payroll service provider are also not subject to the EFT mandate.</p>
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	<p>Angela Lathrop, Bureau Chief Collection Services Center                      Phone: 515-697-1524                      E-mail: <a href="mailto:alathro@dhs.state.ia.us">alathro@dhs.state.ia.us</a></p>
<b>Contact for redirecting payments to the SDU</b>	<p>Angela Lathrop, Bureau Chief Collection Services Center                      Phone: 515-697-1524                      E-mail: <a href="mailto:alathro@dhs.state.ia.us">alathro@dhs.state.ia.us</a></p>
<b>SDU Bank Name:</b>	The SDU bank is Wells Fargo.
<b>SDU Vendor Name:</b>	None
<b>Web-Based Payment Service for Employers:</b>	<p>Web-based payment service (free to employers):                      Phone: 877-274-2580                      E-mail: <a href="mailto:csrue@dhs.state.ia.us">csrue@dhs.state.ia.us</a>                      Fax: 515-564-4103                      Website: <a href="http://www.iowachildsupport.gov">www.iowachildsupport.gov</a> or                      Website: <a href="https://secureapp.dhs.state.ia.us/epay/">https://secureapp.dhs.state.ia.us/epay/</a></p>

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

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To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Iowa	
Other Information	
<b>Web-Based Payment Service for NCP:</b>	Website for noncustodial parents (NCP) and custodial parents doing business with IA's Collections Services Center: Website:www.childsupport.ia.gov  On Demand Payments from Checking and Savings Accounts NCPs registered on the www.childsupport.ia.gov website may initiate a payment via the website after Iowa has processed an application and completed a prenote.  Credit and Debit Cards NCPs registered on the www.childsupport.ia.gov website may make credit and debit card payments.
<b>Credit Card Payment Accepted From:</b>	Visa, MasterCard, Discover
<b>Credit Cards Accepted Through:</b>	NCPs registered on the www.childsupport.ia.gov website may make debit and credit card payments.
<b>Fees:</b>	A 2% convenience fee applies to each debit or credit card transaction.
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

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To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Kansas	
State Contact Information	Address
Lori Myers Phone: 620 421 4500 ext 2423 Email: Lori.A.Myers@ks.gov  Gina Hoffman, Project Manager Phone: 785-232-7120 E-mail: ghoffman@ywcss.com  Kansas SDU Customer Service: Phone: 1-877-572-5722	Returning Interstate Payments: Kansas Payment Center PO Box 750840 Topeka, KS, 66675-0840  Regular Payments: Kansas Payment Center PO Box 758599 Topeka, KS, 66675-8599
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Melissa Wells Phone: 785-232-7162 E-mail: wellsm@kscourts.org
<b>Contact for redirecting payments to the SDU</b>	
<b>SDU Bank Name:</b>	The SDU bank is U.S. Bank
<b>SDU Vendor Name:</b>	YoungWilliams
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service (free to noncustodial parents and employers): KPCpay Phone: 1-877-729-6367 (toll-free) Website: www.kspaycenter.com
<b>Web-Based Payment Service for NCP:</b>	Web-based payment Service (free to noncustodial parents and employers): KPCpay Phone: 1-877-572-5722 (toll-free) Website: www.kspaycenter.com
<b>Credit Card Payment Accepted From:</b>	Credit Card Payment Accepted From: Visa, MasterCard, Discover
<b>Credit Cards Accepted Through:</b>	www.kspaycenter.com
<b>Fees:</b>	Fee charged on debit and credit cards based on the total of the transaction, (minimum 2.43%, maximum 6%)
<b>Other:</b>	



# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

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To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

<b>Kentucky</b>	
<b>State Contact Information</b>	<b>Address</b>
Sharona Lavender, Project Manager, Conduent Phone: (502) 783-1482 E-mail: ShaRona.Lavender@Conduent.com  Deanna Barker, Processing and Distribution Branch Manager E-mail: Deanna.Barker@ky.gov  Trisha Johnson, Central Processing Supervisor Email: Trisha.Johnson@ky.gov	Correspondence: KY Child Support Enforcement PO Box 2150 Frankfort, KY 40602  KY Division of Child Support Enforcement PO Box 14059 Lexington, KY 40512-4059
<b>Other Information</b>	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Deanna Barker, Processing and Distribution Branch Manager E-mail: Deanna.Barker@ky.gov
<b>Contact for redirecting payments to the SDU</b>	Deanna Barker, Processing and Distribution Branch Manager E-mail: Deanna.Barker@ky.gov
<b>SDU Bank Name:</b>	The SDU bank is JPMorgan Chase.
<b>SDU Vendor Name:</b>	Conduent State & Local Solutions, Inc.
<b>Web-Based Payment Service for Employers:</b>	ExpertPay (\$2.50 registration fee and then \$1.50 per payment for employers) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com  Website: <a href="http://csws.chfs.ky.gov/csws/">http://csws.chfs.ky.gov/csws/</a> (for employers and parents to check payments)

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

<b>Kentucky</b>	
<b>Other Information</b>	
<b>Web-Based Payment Service for NCP:</b>	<p>Web-based payment service (only for noncustodial parents) Kentucky Child Support Information (KCSI) Phone: 800-248-1163 Website: <a href="http://csws.chfs.ky.gov/csws/">http://csws.chfs.ky.gov/csws/</a></p> <p>ExpertPay (free to noncustodial parents; \$2.50 registration fee and then \$1.25 per payment for employers): Phone: 800-403-0879 E-mail: <a href="mailto:customer.service@expertpay.com">customer.service@expertpay.com</a> Website: <a href="http://www.expertpay.com">www.expertpay.com</a></p> <p>Website: <a href="http://csws.chfs.ky.gov/csws/">http://csws.chfs.ky.gov/csws/</a> (for employers and parents to check payments)</p>
<b>Credit Card Payment Accepted From:</b>	
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	Effective June 1, 2015, the transaction fee for ExpertPay is \$1.50 per payment for Kentucky.
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Louisiana	
State Contact Information	Address
Lydia Scales, IV-D Director E-mail: Lydica.scales.dcfs@la.gov  Patricia Cason, Child Support Enforcement Manager Phone: 225-342-4783 E-mail: Patricia.Cason.DCFS@la.gov  Craig Blanchard, Child Support Enforcement Manager 1 Phone: 225-342-9004 E-mail: Craig.Blanchard.DCFS@la.gov  Angela Cooper, Program Manager Phone: 225-219-7700, Email: Angela.Cooper.DCFS@la.gov  Rochalette Moore, Operations Supervisor/EFT Coordinator Phone: 225-924-5990, ext. 109 E-mail: Rochalette.Moore.DCFS@la.gov  Trina Richardson, Project Manager Phone: 225-924-5990, ext. 105 E-mail: trina.richardson@conduent.com  Sherrika Grimes- Spurlock, Operations Manager Email: Sherrika.Grimes.DCFS@la.gov Phone: 225-924-5990 x 101	Louisiana Centralized Collection Unit Post Office Box 260222 Baton Rouge , LA 70826
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Phone: 225-342-0531
<b>Contact for redirecting payments to the SDU</b>	Willicia Royal Phone: 225-342-0531 Email: Willicia.Royal.dcfs@la.gov
<b>SDU Bank Name:</b>	SDU bank is JPMorganChase.

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Louisiana	
Other Information	
<b>SDU Vendor Name:</b>	Conduent State & Local Solutions
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service: ExpertPay (free to employers and noncustodial parents) Phone: 866-645-6347 E-mail: <a href="mailto:customer.service@expertpay.com">customer.service@expertpay.com</a> Website: <a href="http://www.expertpay.com">www.expertpay.com</a>
<b>Web-Based Payment Service for NCP:</b>	Web-based payment service: ExpertPay (free to employers and noncustodial parents) Phone: 866-645-6347 E-mail: <a href="mailto:customer.service@expertpay.com">customer.service@expertpay.com</a> Website: <a href="http://www.expertpay.com">www.expertpay.com</a>
<b>Credit Card Payment Accepted From:</b>	Website: <a href="http://www.e-childspay.com">www.e-childspay.com</a> (for credit cards) Phone: 866-645-6348  Credit card payments accepted from noncustodial parents. Fee is \$11.75. Fee based on amount paid. Please see website for more details
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	Fee based on amount paid. Please see website for more details
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

<b>Maine</b>	
<b>State Contact Information</b>	<b>Address</b>
<p>State Contact Information:</p> <p>Division of Support Enforcement &amp; Recovery 11 SHS 19 Union ST Augusta, ME 04333 Phone: (207) 624-4100 Email: Maine.NewHire@Maine.gov</p>	<p>Child Support Enforcement Cashier PO Box 1098 Augusta , ME 04333</p> <p>Child Support Distribution Center Dept of Health &amp; Human Services Box 1098 Augusta, ME 04332</p>
<b>Other Information</b>	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	<p>Cynthia Banks, Central Office Supervisor 11 SHS 19 Union ST Augusta, ME 04333 Phone: (207) 624-4110 Email: Cynthia.A.Banks@maine.gov</p>
<b>Contact for redirecting payments to the SDU</b>	<p>11 State House Station 19 Union Street Augusta, ME 04333-0011 Phone 207-624-4100 Fax 207-287-6883 Maine.NewHire@Maine.gov</p> <p>Janet Croll, Compliance Manager Division of Support Enforcement &amp; Recovery 11 SHS 19 Union ST Augusta, ME 04333 Phone: (207) 624-6988 Email: Janet.Croll@maine.gov</p>
<b>SDU Bank Name:</b>	The SDU bank is US Bank.
<b>SDU Vendor Name:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

<b>Maine</b>	
<b>Other Information</b>	
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service: ExpertPay (\$.55 fee per transaction for employers and noncustodial parents after \$2.50 registration fee) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com
<b>Web-Based Payment Service for NCP:</b>	Web-based payment service: ExpertPay (\$.55 fee per transaction for employers and noncustodial parents after \$2.50 registration fee) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com
<b>Credit Card Payment Accepted From:</b>	None. Does not accept credit cards.
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Maryland	
State Contact Information	Address
Jenica Medley, MD SDU Project Director Systems & Methods, Inc Telephone: 855.853.8289, x 5271 E-mail: jenica.medley@smimail.net  Customer Service: 855.853.8289, Option 1  MD SDU EFT Unit Phone: 855.853.8289, Option 4  Cynthia E. Shockey, MD SDU Director Phone: 855.853.8289, x5285 E-mail: Cynthia.shockey@maryland.gov	Payments only: MD Child Support Account PO Box 17396 Baltimore, MD 21297-1396
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Cynthia E. Shockey, MD SDU Director Phone: 855.853.8289, x5285 E-mail: Cynthia.shockey@maryland.gov
<b>Contact for redirecting payments to the SDU</b>	Cynthia E. Shockey, MD SDU Director Phone: 855.853.8289, x5285 E-mail: Cynthia.shockey@maryland.gov
<b>SDU Bank Name:</b>	Bank of America
<b>SDU Vendor Name:</b>	Systems & Methods, Inc.
<b>Web-Based Payment Service for Employers:</b>	Web-based payments: <a href="https://md.smartchildsupport.com">https://md.smartchildsupport.com</a>
<b>Web-Based Payment Service for NCP:</b>	Web-based payments: <a href="https://md.smartchildsupport.com">https://md.smartchildsupport.com</a>
<b>Credit Card Payment Accepted From:</b>	<a href="https://md.smartchildsupport.com">https://md.smartchildsupport.com</a> OR by pay-by-phone: 888.351.3851
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	2.5%
<b>Other:</b>	ACHD and ACHD accepted at the same website

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

<b>Massachusetts</b>	
<b>State Contact Information</b>	<b>Address</b>
<p>Employer Relations Unit and Outreach: Phone: 781-917-0050 Fax: 781-917-0055 E-mail: maeru.fax@smimail.net</p> <p>Michael Grugnale, Contract Manager Contact for redirecting payments to the SDU Phone: 781-917-0040, ext. 4811 E-mail: grugnale@dor.state.ma.us</p> <p>Daniel J. McGrory, Director, CSE Finance Phone: 617-626-4117 E-mail: mcgroryd@dor.state.ma.us</p>	<p>Employers: DOR/CSE PO Box 55140 Boston, MA 02205-5140</p> <p>Direct Payers: DOR/CSE PO Box 55144 Boston, MA 02205-5144</p> <p>Interstate Payments: DOR/CSE PO Box 55149 Boston, MA 02205-5149</p>
<b>Other Information</b>	
<b>Requires electronic payments?</b>	Yes, employers with five or more employees who have orders; also employers with a history of irregular or untimely payments or other instances of failure to remit child support payments.
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Christopher Jones, Customer Service Bureau Massachusetts Dept. of Revenue Phone: 617 887-7634 E-mail: jonesc@dor.state.ma.us
<b>Contact for redirecting payments to the SDU</b>	Michael Grugnale, Contract Manager Phone: 781-917-0040, ext. 4811 E-mail: grugnale@dor.state.ma.us
<b>SDU Bank Name:</b>	The SDU bank is Bank of America.
<b>SDU Vendor Name:</b>	Systems and Methods, Inc. (SMI) (collections only)
<b>Web-Based Payment Service for Employers:</b>	SMART SYSTEM <a href="https://ma.smartchildsupport.com">https://ma.smartchildsupport.com</a> Email: maefsupport@smimail.net Fees: There are NO Fees for Website payments.
<b>Web-Based Payment Service for NCP:</b>	SMART SYSTEM <a href="https://ma.smartchildsupport.com">https://ma.smartchildsupport.com</a> Email: maefsupport@smimail.net Fees: There are NO Fees for Website payments.



# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

<b>Massachusetts</b>	
<b>Other Information</b>	
<b>Credit Card Payment Accepted From:</b>	NCPs (only)
<b>Credit Cards Accepted Through:</b>	MasterCard, Visa & Discover Fees associated with Credit Card payments: 2.5% w/SDU Vendor SMI and 2.49% w/Commonwealth of MA CSE
<b>Fees:</b>	
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Michigan	
State Contact Information	Address
Pratin Trivedi Director of Information Technology and Payment Operations Phone: 517-334-6560 Email: trivedip@michigan.gov  Michigan State Disbursement Unit Outreach Department Phone: 1-800-817-0805 Email: misduoutreach@michigan.gov Website: <a href="https://micase.state.mi.us/ssoapp/login">https://micase.state.mi.us/ssoapp/login</a> OR <a href="http://www.misdu.com">www.misdu.com</a>	Employers: Michigan State Disbursement Unit PO Box 30350 Lansing, MI 48909-7850  Interstate Payments, including Interstate Returns: Michigan State Disbursement Unit PO Box 30352 Lansing, MI 48909-7852  Direct Payers: Michigan State Disbursement Unit PO Box 30351 Lansing, MI 48909-7851  Correspondence: Michigan State Disbursement Unit PO Box 30478 Lansing, MI 48909-7978  Other returned mail: Michigan State Disbursement Unit PO Box 30353 Lansing, MI 48909-7853
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Tammy Feehan Outreach Supervisor Phone: 800-817-0805, option 1 E-mail: misduoutreach@michigan.gov
<b>Contact for redirecting payments to the SDU</b>	Tammy Feehan Outreach Supervisor Phone: 800-817-0805, option 1 E-mail: misduoutreach@michigan.gov
<b>SDU Bank Name:</b>	The SDU bank is Fifth Third Bank.
<b>SDU Vendor Name:</b>	Informatix - collections

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Michigan	
Other Information	
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service (free to employers): Phone: 800-817-0805 E-mail: <a href="mailto:misduoutreach@michigan.gov">misduoutreach@michigan.gov</a> Website: <a href="http://www.misdu.com">www.misdu.com</a>
<b>Web-Based Payment Service for NCP:</b>	
<b>Credit Card Payment Accepted From:</b>	Credit cards accepted from employers and noncustodial parents; fee is 2.35% of the total amount.
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Minnesota	
State Contact Information	Address
MN CSD Help Desk Phone: 651 431 4400 Phone: 800-657-3890 (toll-free) Fax: 651-431-7544 Email: DHS.CSD.Letters@state.mn.us  <a href="http://www.childsupprt.dhs.state.mn.us/Action/Welcome">www.childsupprt.dhs.state.mn.us/Action/Welcome</a>	Employers: Minnesota Child Support Payment Center PO Box 64306 St. Paul, MN 55164-0306  Interstate: Minnesota Child Support Payment Center PO Box 64323 St. Paul, MN 55164-0323
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	MN Child Support Help Desk: Help Desk Phone: 651-431-4400
<b>Contact for redirecting payments to the SDU</b>	MN Child Support Help Desk: Help Desk Phone: 651-431-4400 (local) 800-657-3890 (toll free) Email: DHS.MNCSEFT@state.mn.us
<b>SDU Bank Name:</b>	The SDU bank is US Bank.
<b>SDU Vendor Name:</b>	Informatix - collections
<b>Web-Based Payment Service for Employers:</b>	Child Support Online (Free to Employers)  <a href="http://www.childsupport.dhs.state.mn.us/Action/welcome">www.childsupport.dhs.state.mn.us/Action/welcome</a>
<b>Web-Based Payment Service for NCP:</b>	Child Support Online (Free to NCP's)  <a href="http://www.childsupport.dhs.state.mn.us/Action/welcome">www.childsupport.dhs.state.mn.us/Action/welcome</a>
<b>Credit Card Payment Accepted From:</b>	
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Mississippi	
State Contact Information	Address
Sandra Winfrey, Project Manager Phone: 769-777-6111 Email: Sandra.Winfrey@informatixinc.com  Incoming EFT Inquiries MS SDU Outreach Department Email: MSSDUOutreach@informatixinc.com Phone: 769-777-6111	State Disbursement Unit P.O. Box 23094 Jackson , MS 39225
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	
<b>Contact for redirecting payments to the SDU</b>	
<b>SDU Bank Name:</b>	The SDU bank is Regions Bank (collections and disbursements).
<b>SDU Vendor Name:</b>	Informatix, Inc.
<b>Web-Based Payment Service for Employers:</b>	Website: iPayOnline Email: MSSDUOutreach@informatixinc.com Phone: 769-777-6111 Website: <a href="https://ipayonline.mssdu.net">https://ipayonline.mssdu.net</a>
<b>Web-Based Payment Service for NCP:</b>	Website: <a href="https://ipayonline.mssdu.net">https://ipayonline.mssdu.net</a>
<b>Credit Card Payment Accepted From:</b>	
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	
<b>Other:</b>	Receipts paper warrants, such as checks, money orders, cashier checks and foreign currency financial instruments (Canadian or British pounds). No international EFT are accepted.

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

<b>Missouri</b>	
<b>State Contact Information</b>	<b>Address</b>
<p>Karla Boeckman (Program) Phone: 573-751-0753 E-mail: Karla.D.Boeckman@dss.mo.gov</p> <p>Donna Morgan, SDU Project Director/EFT Coordinator E-mail: donna.morgan@smimail.net</p>	<p>Correspondence: MO Family Support Payment Center PO Box 109006 Jefferson City, MO 65110-9006</p> <p>Payments: Systems and Methods, Inc. PO Box 109001 Jefferson City, MO 65110-9001</p> <p>Returning Interstate Payments: MO Family Support Division PO Box 2277 Jefferson City, MO 65102-2277</p>
<b>Other Information</b>	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Employer Team Phone: 800-585-9234
<b>Contact for redirecting payments to the SDU</b>	Employer Team Phone: 800-585-9234
<b>SDU Bank Name:</b>	The SDU bank is Commerce Bank.
<b>SDU Vendor Name:</b>	Systems and Methods, Inc. (SMI) - collection and disbursements
<b>Web-Based Payment Service for Employers:</b>	Employers: Phone: 888-761-6390 Email: fspceft@smimail.net Website: <a href="https://mo.smartchildsupport.com">https://mo.smartchildsupport.com</a>
<b>Web-Based Payment Service for NCP:</b>	Phone: 888-761-3665 Email: fspceft@smimail.net Website: <a href="https://mo.smartchildsupport.com">https://mo.smartchildsupport.com</a>
<b>Credit Card Payment Accepted From:</b>	Non Custodial Parents
<b>Credit Cards Accepted Through:</b>	<a href="https://mo.smartchildsupport.com">https://mo.smartchildsupport.com</a> 2.5% convenience fee

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Missouri	
Other Information	
<b>Fees:</b>	
<b>Other:</b>	Parents may obtain payment information. Phone: 800-225-0530 E-mail: fspceft@smimail.net Website: <a href="https://mo.smartchildsupport.com">https://mo.smartchildsupport.com</a>  Missouri Child Support Employer Information Phone: 800-585-9234 or Phone: 573-526-8699

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Montana	
State Contact Information	Address
<p>Patty Cartin Phone: 406-444-0558 Email: pcartin@mt.gov</p> <p>Terrie McNac Phone: 406-444-2775 Email: TMcNac@mt.gov</p> <p>Veronica Lamka Email: Veronica.Lamka@ngc.com</p> <p>Betsy Riley, Supervisor Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders E-mail: Briley@mt.gov Phone: 406-444-3007</p> <p>Cathy Roberts Contact for redirecting payments to the SDU Phone: 406-444-1924 E-mail: croberts@mt.gov</p>	<p>Income Withholding: DPHHS-Child Support Enforcement Division PO Box 8001 Helena, MT 59604-8001</p> <p>Other Payments: DPHHS-Child Support Enforcement Division PO Box 8001 Helena, MT 59604-5955</p>
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Betsy Riley, Supervisor E-mail: Briley@mt.gov Phone: 406-444-3007
<b>Contact for redirecting payments to the SDU</b>	Cathy Roberts Phone: 406-444-1924 E-mail: croberts@mt.gov
<b>SDU Bank Name:</b>	The SDU Bank is US Bank.
<b>SDU Vendor Name:</b>	



# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

<b>Montana</b>	
<b>Other Information</b>	
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service: MT Child Support Payments (employers and noncustodial parents; fee per transaction; limit of 15 payments per transaction) Phone: 406-444-2775 Terrie McNac Email: TMcNac@mt.gov Website: <a href="http://app.mt.gov/csp">http://app.mt.gov/csp</a>
<b>Web-Based Payment Service for NCP:</b>	Web-based payment service: MT Child Support Payments (employers and noncustodial parents; fee per transaction; limit of 15 payments per transaction) Phone: 406-444-2775 Terrie McNac Email: TMcNac@mt.gov Website: <a href="http://app.mt.gov/csp">http://app.mt.gov/csp</a>
<b>Credit Card Payment Accepted From:</b>	Credit card payments and e-checks (online banking) accepted from employers and noncustodial parents
<b>Credit Cards Accepted Through:</b>	MT Child Support Payments website (Website: <a href="http://app.mt.gov/csp">http://app.mt.gov/csp</a> ) (fee charged).
<b>Fees:</b>	
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

<b>Nebraska</b>	
<b>State Contact Information</b>	<b>Address</b>
<p>Nebraska Child Support Payment Center: 1-877-631-9973 Option 3  <a href="https://childsupport.nebraska.gov/">https://childsupport.nebraska.gov/</a></p> <p>Myna Bartels                      Phone: 402-471-1344</p>	<p>Employers' Payments and Interstate Payments:                      NEBRASKA CHILD SUPPORT PAYMENT CENTER                      PO BOX 82890, LINCOLN, NE 68501-2890  <a href="https://childsupport.nebraska.gov/">https://childsupport.nebraska.gov/</a></p> <p>Returning Interstate Payments*:                      Nebraska Child Support Enforcement - Finance                      PO Box 94728                      Lincoln NE 68509-4728</p> <p>Phone: 877-631-9973 Option 2</p>
<b>Other Information</b>	
<b>Requires electronic payments?</b>	Yes, employers in Nebraska with 50 or more employees and who are paying on at least one order are required to remit child support payments electronically.
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Contact the Nebraska Customer Service Call Center Phone: 1-877-631-9973, Option 2
<b>Contact for redirecting payments to the SDU</b>	1-877-631-9973 Option 3
<b>SDU Bank Name:</b>	Joint UPIC Account Winston-Salem, NC Bank Routing NO 021052053 Account number 13505184
<b>SDU Vendor Name:</b>	
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Website: <a href="https://childsupport.nebraska.gov/Employers/">https://childsupport.nebraska.gov/Employers/</a>
<b>Web-Based Payment Service for NCP:</b>	Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Website: <a href="https://childsupport.nebraska.gov/ncp/ncphome.asp">https://childsupport.nebraska.gov/ncp/ncphome.asp</a>
<b>Credit Card Payment Accepted From:</b>	Credit card payments accepted from noncustodial parents.
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	There is a 2.49% charge on all credit cards. Debit card payments will be free of any fees or surcharges.

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

<b>Nebraska</b>	
<b>Other Information</b>	
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Nevada	
State Contact Information	Address
<p>Jason Lewis, SCaDU Chief Phone: 775-684-0722 Email: lewisja@dwss.nv.gov</p> <p>Kathryn Ostrowsky, SCaDU Manager Phone: 702-486-8578 Email: kostrowsky@dwss.nv.gov</p> <p>Scott Corey, Analyst Phone: 702-486-1010 E-mail: scorey@dwss.nv.gov</p> <p>Katana Martinez, Analyst Phone: 702-486-1436 E-mail: kamartinez@dwss.nv.gov</p>	<p>Payments only: Nevada SCaDU PO Box 98950 Las Vegas, NV 89193-8950</p> <p>In-person payments and FedEx/UPS or other carrier deliveries: Nevada SCaDU 1900 E. Flamingo Road, Suite 136 Las Vegas, NV 89119-5168</p> <p>Send \$2.00 income withholding fee to: Nevada State Treasurer PO Box 844500 Los Angeles, CA 90084-4500</p>
Other Information	
<p><b>Requires electronic payments?</b></p>	<p>Yes, per NRS 31A.090 employers in Nevada with 50 or more employees or submitting payments of \$10,000.00 or more are required to remit child support payments electronically.</p> <p>If remitting payment by EFT, please first notify Nevada SCaDU by e-mail at SCaDU.EFT@dwss.nv.gov.</p> <p>Income Withholding EFT Account Information: Routing Number: 021052053 Account Number: 35239446</p> <p>Employers are required to collect \$2.00 per payment (maximum \$4.00 per month) to be sent to the Nevada State Treasurer no less than quarterly per NRS 31A.080.</p> <p>\$2 Income Withholding Fee EFT Account Information: Routing Number: 021052053 Account Number: 99167310</p> <p>For additional information please visit our website at: <a href="http://www.dwss.nv.gov">www.dwss.nv.gov</a>.</p>

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Nevada	
Other Information	
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Tracy Sandborn, Program Specialist Phone: 775-684-0589 E-mail: tsandborn@dwss.nv.gov
<b>Contact for redirecting payments to the SDU</b>	Katana Martinez, Analyst Phone: 702-486-1436 E-mail: kamartinez@dwss.nv.gov
<b>SDU Bank Name:</b>	Wells Fargo
<b>SDU Vendor Name:</b>	State of Nevada
<b>Web-Based Payment Service for Employers:</b>	<a href="https://dwss.nv.gov/?ChildSupportOnlinePayments.html">https://dwss.nv.gov/?ChildSupportOnlinePayments.html</a> Visa, MasterCard, and Discover accepted
<b>Web-Based Payment Service for NCP:</b>	<a href="https://dwss.nv.gov/?ChildSupportOnlinePayments.html">https://dwss.nv.gov/?ChildSupportOnlinePayments.html</a> Visa, MasterCard, and Discover accepted
<b>Credit Card Payment Accepted From:</b>	Non Custodial Parents and Employers

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Nevada	
Other Information	
<b>Credit Cards Accepted Through:</b>	<p>Website: <a href="https://dwss.nv.gov/?ChildSupportOnlinePayments.html">https://dwss.nv.gov/?ChildSupportOnlinePayments.html</a></p> <p>Telephone Payments: Business hours: 1-844-855-6152 8am-5pm Monday through Friday PST, excluding state observed holidays. Visa or MasterCard accepted. There is no convenience fee.</p> <p>Non-Business hours: 1-855-288-2352 5pm-8am Monday - Friday PST, weekends, and state holidays. Credit and debit cards with the Visa, MasterCard, or Discover logo. There is a convenience fee of \$7.95 per payment.</p> <p>In Person Payments: Nevada SCaDU 1900 E. Flamingo Road, Suite 136 Las Vegas, NV 89119-5168</p>
<b>Fees:</b>	Employers are required to collect \$2.00 per payment (maximum \$4.00 per month) to be sent to the Nevada State Treasurer no less than quarterly per NRS 31A.075 (3).
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

<b>New Hampshire</b>	
<b>State Contact Information</b>	<b>Address</b>
<p>Jean Marston, Regional Manager, DCSS Phone: 603-223-4820 E-mail: jmarston-dockstader@dhhs.state.nh.us</p> <p>Lynn Clark Phone: 603-271-4427</p> <p>Website: www.dhhs.nh.gov/dcscs/contact.htm</p>	<p>Employers: NH Child Support Regional Proc. Ctr. PO Box 9501 Manchester, NH 03108-9501</p> <p>Interstate/International: NH Child Support Regional Proc. Ctr. PO Box 9503 Manchester, NH 03108-9503</p> <p>Payers/District Offices: NH Child Support Regional Proc. Ctr. PO Box 9502 Manchester, NH 03108-9502 Website: www.dhhs.nh.gov/dcscs</p>
<b>Other Information</b>	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	<p>Lynn Clark Phone: 603-271-4427</p> <p>Website: www.dhhs.nh.gov/dcscs/contact.htm</p>
<b>Contact for redirecting payments to the SDU</b>	<p>Lynn Clark Phone: 603-223-4804</p> <p>Website: www.dhhs.nh.gov/dcscs/contact.htm</p>
<b>SDU Bank Name:</b>	The SDU bank is Citizens Bank
<b>SDU Vendor Name:</b>	Conduent
<b>Web-Based Payment Service for Employers:</b>	<p>Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Free software offered to employers for e-payments.</p>

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

New Hampshire	
Other Information	
<b>Web-Based Payment Service for NCP:</b>	<p>Web-based payment service:  ExpertPay (free to employers)  Phone: 800-403-0879  E-mail: <a href="mailto:customer.service@expertpay.com">customer.service@expertpay.com</a>  Website: <a href="http://www.expertpay.com">www.expertpay.com</a></p> <p>Free software offered to employers for e-payments.</p>
<b>Credit Card Payment Accepted From:</b>	e-childsPay is an option for New Hampshire. <a href="http://WWW.e-childsPay.com">WWW.e-childsPay.com</a> is a credit card site option for Obligors specifically for credit card payments. There are convenience fees when using e-childsPay. It is not an immediate payment method as it takes 4-7 days. Obligors who have a bank account are able to use ExpertPay which is a transaction free for New Hampshire
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	
<b>Other:</b>	



# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

New Jersey	
State Contact Information	Address
Name: Frances Milligan Email: Frances.Milligan@dhs.state.nj.us  Roger Surpless Phone: 609-570-4260 E-mail: roger.surpless@conduent.com	Payments: New Jersey Family Support Payment Center PO Box 4880 Trenton, NJ 08650-4880
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Roger Surpless Phone: 609-570-4260 E-mail: roger.surpless@conduent.com  or Jameelah Bradley Phone: 609-570-4257 E-mail: jameelah.bradley@conduent.com
<b>Contact for redirecting payments to the SDU</b>	
<b>SDU Bank Name:</b>	The SDU bank is Wells Fargo.
<b>SDU Vendor Name:</b>	Conduent - collections and disbursements.
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com Website: http://www.njfspc.com/ paynjfspc.com
<b>Web-Based Payment Service for NCP:</b>	Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com Website: http://www.njfspc.com/ paynjfspc.com
<b>Credit Card Payment Accepted From:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

New Jersey	
Other Information	
Credit Cards Accepted Through:	
Fees:	
Other:	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

New Mexico	
State Contact Information	Address
<p>Omar Halama, SDU Bureau Chief Phone: 505-476-3910 Email: Omar.Halama@state.nm.us</p> <p>Adam Medina, EFT Coordinator Phone: 505-476-3917 Email: Adam.Medina@state.nm.us</p> <p>Julie L. W. M. Garoutte Centralized Services Supervisor / CSED Central Registry Telephone: 505-827-1315 Email: JulieL.Garoutte@state.nm.us</p> <p>Christina Clokey Christina.Clokey@state.nm.us Phone: 505-476-3913</p> <p>Vivian Herrera Vivian.Herrera@state.nm.us Phone: 505-476-3919</p>	<p>Correspondence: NM State Disbursement Unit PO Box 25110 Santa Fe, NM 87502-5110</p> <p>Payments only: CSED Payment Processing PO Box 25109 Albuquerque, NM 87125</p> <p>Interstate Payments: NM State Disbursement Unit PO Box 26897 Albuquerque, NM 87125-6897</p> <p>Returning Interstate Payments: NM State Disbursement Unit PO Box 2348 Santa Fe, NM 87504-2348</p>
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Omar Halama, SDU Section Supervisor Phone: 505-476-3910 Email: Omar.Halama@state.nm.us
<b>Contact for redirecting payments to the SDU</b>	
<b>SDU Bank Name:</b>	The SDU bank is Wells Fargo.
<b>SDU Vendor Name:</b>	
<b>Web-Based Payment Service for Employers:</b>	An employer may set up a recurring automatic withdrawal for child support payments on NM's website: Website: <a href="https://elink.hsd.state.nm.us/elink/Default.aspx">https://elink.hsd.state.nm.us/elink/Default.aspx</a>
<b>Web-Based Payment Service for NCP:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

<b>New Mexico</b>	
<b>Other Information</b>	
<b>Credit Card Payment Accepted From:</b>	
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

<b>New York</b>	
<b>State Contact Information</b>	<b>Address</b>
Jennifer Sherry Glenn Jennifer.Sherry@otda.ny.gov  Elizabeth Mehreteab, SDU Payment Processing Manager Phone: 518-320-1053 Email: Elizabeth.mehreteab@conduent.com  Bob Madan, SDU Project Manager Phone: 518-320-1053 Email: Bob.madan@conduent.com	NYS Child Support Processing Center PO Box 15363 Albany , NY 12212
<b>Other Information</b>	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	1-888-208-4485
<b>Contact for redirecting payments to the SDU</b>	nysdcseicr@otda.state.ny.us
<b>SDU Bank Name:</b>	The SDU bank is Bank of America.
<b>SDU Vendor Name:</b>	Conduent State and Local Solutions, Inc.
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com
<b>Web-Based Payment Service for NCP:</b>	ExpertPay Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com  e-childspay (credit card payments only) Website: www.e-childspay.com
<b>Credit Card Payment Accepted From:</b>	Credit card payments accepted from NCPs for fee of \$11.25.
<b>Credit Cards Accepted Through:</b>	www.e-childspay.com
<b>Fees:</b>	\$11.25
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

<b>North Carolina</b>	
<b>State Contact Information</b>	<b>Address</b>
<p>Kristen Sigmon, Assistant Chief of Fiscal Email: Kristen.Sigmon@dhhs.nc.gov Phone: 919 855 4402</p> <p>Rosalyn Galloway, IT Manager Phone: 919 855 3115 E-mail: Rosalyn.galloway@dhhs.nc.gov</p> <p>Jennifer Creech, EFT/Debit Card Coordinator Phone: 919-855-4450 E-mail: jennifer.creech@dhhs.nc.gov</p> <p>Trina Bellamy, EFT/Debit Card Coordinator Phone: 919 855 4453 E-mail: trina.bellamy@dhhs.nc.gov</p>	<p>Payments and Employers: NC Child Support Centralized Collection PO Box 900012 Raleigh, NC 27675-9012</p> <p>Returning Interstate Payments: Distribution Unit- 919-855-4755</p>
<b>Other Information</b>	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	<p>Jennifer Creech, EFT/Debit Card Coordinator Phone: 919-855-4450 E-mail: jennifer.creech@dhhs.nc.gov</p> <p>Dee Robinson, EFT/Debit Card Coordinator (back-up) Phone: 919-855-4452 E-mail: dilthra.robinson@dhhs.nc.gov</p>
<b>Contact for redirecting payments to the SDU</b>	<p>Jennifer Creech, EFT/Debit Card Coordinator Phone: 919-855-4450 E-mail: jennifer.creech@dhhs.nc.gov</p> <p>Dee Robinson, EFT/Debit Card Coordinator (back-up) Phone: 919-855-4452 E-mail: dilthra.robinson@dhhs.nc.gov</p>
<b>SDU Bank Name:</b>	The SDU banks are SunTrust (paper deposits) and Bank of America (electronic collections and disbursements).
<b>SDU Vendor Name:</b>	Systems and Methods Inc. (SMI)

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

North Carolina	
Other Information	
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service (for employers and noncustodial parents): Website: <a href="http://www.ncchildsupport.com/">www.ncchildsupport.com/</a> Employers should click on the "Employer" icon.
<b>Web-Based Payment Service for NCP:</b>	Web-based payment service (for employers and noncustodial parents): Website: <a href="http://www.ncchildsupport.com/">www.ncchildsupport.com/</a> Noncustodial payers should click on the "Parents" icon. Then follow the transmit funds or pay child support links.
<b>Credit Card Payment Accepted From:</b>	Credit and debit card payments accepted from NCPs for fee of \$5.
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

North Dakota	
State Contact Information	Address
<p>Lee Bjerklie (Program) Phone: 701-328-7502 E-mail: lebjerklie@nd.gov</p> <p>Susan Rush (System) Phone: 701-328-7517 E-mail: srush@nd.gov</p> <p>Customer Service Phone: 800-231-4255 Phone: 701-328-6580 E-mail: centralofficecse@nd.gov</p> <p>Suzanne "Sam" Witkowski (Employer Relations) Phone: 701-328-7528 E-mail: sewitkowski@nd.gov</p>	<p>Lump Sum Payments: North Dakota SDU PO Box 7425 Bismarck, ND 58507-7425</p> <p>Returning Interstate Payments: North Dakota SDU PO Box 7190 Bismarck, ND 58507</p> <p>State Disbursement Unit ND Child Support Enforcement PO Box 7280 Bismarck, ND 58507-7280</p>
Other Information	
<b>Requires electronic payments?</b>	Yes, effective 1/1/12, an employer with more than 24 employees and receiving more than four income withholding orders (IWOs) must remit child support payments electronically. An employer with more than 24 employees but fewer than five IWOs may opt out of the EFT payment requirement only through a written request.
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Jolene Schaffer Phone: 701-328-7531 E-mail: soiwic@nd.gov
<b>Contact for redirecting payments to the SDU</b>	Rona Schmidt Phone: 701-328-7516 E-mail: reschmidt@nd.gov
<b>SDU Bank Name:</b>	The SDU bank is Bank of North Dakota.
<b>SDU Vendor Name:</b>	
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service: Employer EFT Phone: 800-251-8685 #2 Phone: 701-328-7516 (out-of-state) E-mail: soeft@nd.gov
<b>Web-Based Payment Service for NCP:</b>	



# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

North Dakota	
Other Information	
<b>Credit Card Payment Accepted From:</b>	Credit card payments are accepted from obligors via the website.  Website: <a href="http://www.childsupportnd.com">www.childsupportnd.com</a>
<b>Credit Cards Accepted Through:</b>	Website: <a href="http://www.childsupportnd.com">www.childsupportnd.com</a>
<b>Fees:</b>	
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Ohio	
State Contact Information	Address
Deborah Herubin, SDU Section Chief Deborah.Herubin@JFS.ohio.gov  Peggy Stevenson, EFT-EDI Manager Phone: 888-965-2676 x 5810 E-Mail: Peggy.Stevenson@smimail.net  CSPC Customer Service Phone: 888-965-2676	OH CSPC PO Box 182394 Columbus , OH 43218
<b>Other Information</b>	
<b>Requires electronic payments?</b>	Yes
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Deborah Herubin, SDU Section Chief E-mail: Deborah.Herubin@jfs.ohio.gov Phone: 614-985-4549
<b>Contact for redirecting payments to the SDU</b>	Deborah Herubin, SDU Section Chief E-mail: Deborah.Herubin@jfs.ohio.gov Phone: 614-985-4549
<b>SDU Bank Name:</b>	The SDU bank is Fifth Third Bank.
<b>SDU Vendor Name:</b>	Systems and Methods, Inc. Collections and Disbursements Website: <a href="https://oh.smartchildsupport.com">https://oh.smartchildsupport.com</a> Phone: 888-965-2676
<b>Web-Based Payment Service for Employers:</b>	Website: <a href="https://oh.smartchildsupport.com">https://oh.smartchildsupport.com</a> Free web-based payment services are available for Employers and NCP via automatic withdrawal Phone: 888-965-2676
<b>Web-Based Payment Service for NCP:</b>	Website: <a href="https://oh.smartchildsupport.com">https://oh.smartchildsupport.com</a> Free web-based payment services are available for Employers and NCP via automatic withdrawal Phone: 888-965-2676
<b>Credit Card Payment Accepted From:</b>	
<b>Credit Cards Accepted Through:</b>	Web-based credit card payments available only for NCPs (free) at <a href="https://oh.smartchildsupport.com">https://oh.smartchildsupport.com</a>
<b>Fees:</b>	
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

<b>Oklahoma</b>	
<b>State Contact Information</b>	<b>Address</b>
Stefanie Hanson, Programs Administrator Phone: 405 982 2338 E-mail: stefanie.hanson@okdhs.org  Holli Hagan-Rice, Assistant Director for Child Support Services Phone: 405-522-0309 E-mail: Holli.Hagan-Rice@okdhs.org  SDU Office Fax: 855-363-1755  Employer Service Center: Phone: 866-553-2368 (toll-free)	Employer & Interstate: Oklahoma Centralized Support Registry PO Box 268809 Oklahoma City, OK 73126-8809  Returning Interstate Payments: OK Department of Human Services Oklahoma Child Support Services Attention: Refund for the Center For Finance and Budget PO Box 248822 Oklahoma City, Oklahoma 73124
<b>Other Information</b>	
<b>Requires electronic payments?</b>	No
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Oklahoma Central Case Registry, Non-IV-D Office Phone: 405-522-8999 Fax: 405 522 8901
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Oklahoma Central Case Registry, Non-IV-D Office Phone: 405-522-8999 Fax: 405 522 8901
<b>Contact for redirecting payments to the SDU</b>	Oklahoma Employer Services Center Phone: 405-325-9190 Phone: 866-553-2368 (toll-free)
<b>Contact for redirecting payments to the SDU</b>	Oklahoma Employer Services Center Phone: 405-325-9190 Phone: 866-553-2368 (toll-free)
<b>SDU Bank Name:</b>	The SDU bank is Chase Bank.
<b>SDU Bank Name:</b>	The SDU bank is Chase Bank.
<b>SDU Vendor Name:</b>	Systems & Methods, Inc. (SMI) - collections and disbursements
<b>SDU Vendor Name:</b>	Systems & Methods, Inc. (SMI) - collections and disbursements
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service (free for employers and noncustodial parents): Website: <a href="https://ok.smartchildsupport.com">https://ok.smartchildsupport.com</a>

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Oklahoma	
Other Information	
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service (free for employers and noncustodial parents): Website: <a href="https://ok.smartchildsupport.com">https://ok.smartchildsupport.com</a>
<b>Web-Based Payment Service for NCP:</b>	Web-based payment service (free for employers and noncustodial parents): Website: <a href="https://ok.smartchildsupport.com">https://ok.smartchildsupport.com</a>
<b>Web-Based Payment Service for NCP:</b>	Web-based payment service (free for employers and noncustodial parents): Website: <a href="http://www.ok.smartchildsupport.com">www.ok.smartchildsupport.com</a>
<b>Credit Card Payment Accepted From:</b>	Credit and debit card payments accepted from noncustodial parents at no cost.
<b>Credit Card Payment Accepted From:</b>	Credit and debit card payments accepted from noncustodial parents at no cost.
<b>Credit Cards Accepted Through:</b>	
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	
<b>Fees:</b>	
<b>Other:</b>	
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Oregon	
State Contact Information	Address
<p>Jason Werner, Financial Services Phone: 503-986-2407 Email: Jason.werner@doj.state.or.us</p> <p>DCSEFTFileConfirmations@doj.state.or.us</p> <p>Employer Services Phone: 866-907-2857 E-mail: childsupportemployerservices@doj.state.or.us</p> <p>McKenzi Riddell, Employer Services Phone: 503-986-0566 Email: mckenzi.riddell@doj.state.or.us</p>	<p>Oregon Department of Justice Oregon Child Support Program PO Box 14506 Salem, OR 97309-0420</p> <p>Oregon Child Support Offices website: Website: oregonchildsupport.gov</p>
Other Information	
<b>Requires electronic payments?</b>	Yes, employers in OR with five or more employees and who have received one or more orders; employers with fewer than five employees but have received orders against more than one employee; employers required to pay taxes electronically; or employers who have failed to withhold or pay correctly and timely, according to law, are required to remit their child support payments electronically.
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Kara Naegeli, Financial Services 503-986-2469 kara.naegeli@doj.state.or.us
<b>Contact for redirecting payments to the SDU</b>	<a href="http://www.oregonchildsupport.gov/employers">http://www.oregonchildsupport.gov/employers</a>
<b>SDU Bank Name:</b>	The SDU bank is U.S. Bank.
<b>SDU Vendor Name:</b>	Informatix, Inc.
<b>Web-Based Payment Service for Employers:</b>	Oregon Employer Services Portal
<b>Web-Based Payment Service for NCP:</b>	
<b>Credit Card Payment Accepted From:</b>	Mastercard, Visa, American Express, Discover and e-check payments may be made through MyPaymentPortal.com for a small fee.
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Pennsylvania	
State Contact Information	Address
Diana Snyder DCSES Financial Unit Supervisor Phone: 717-772-4815 E-mail: diasnyder@pa.gov  BCSE Customer Service Phone: 800-932-0211  PASCDU Customer Service Phone: 877-727-7238  Employer Customer Service Phone: 877-676-9580	Wage-attached Payments: PA SCDU PO Box 69112 Harrisburg, PA 17106-9112  Non Wage-attached Payments: PA SCDU PO Box 69110 Harrisburg, PA 17106-9110  Returning Interstate Payments PA SCDU PO Box 61167 Harrisburg, PA 17106-1167
Other Information	
<b>Requires electronic payments?</b>	Yes, employers with at least 15 employees and at least two employees with income-withholding orders; or employers who have presented more than two checks returned for insufficient funds; there is a monetary sanction for failure to comply.
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	
<b>Contact for redirecting payments to the SDU</b>	
<b>SDU Bank Name:</b>	The SDU bank is Wells Fargo.
<b>SDU Vendor Name:</b>	Conduent - collections and disbursements
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service: ExpertPay (free to employers and noncustodial parents) Phone: 800-403-0879 Email: pa-childsupp-2.fc-sls@conduent.com Website: www.expertpay.com Website: www.e-childspay.com  Free software offered to employers for e-payments. For information on PA's EFT requirement or to request not to receive remittance statements, call PA-SCDU Customer Service: Phone: 877-676-9580 E-mail: pa-childsupp-2.fc-sls@conduent.com

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Pennsylvania	
Other Information	
<b>Web-Based Payment Service for NCP:</b>	Web-based payment service: ExpertPay (free to employers and noncustodial parents) Phone: 800-403-0879 E-mail: <a href="mailto:customer.service@expertpay.com">customer.service@expertpay.com</a> Website: <a href="http://www.expertpay.com">www.expertpay.com</a> Website: <a href="http://www.e-childspay.com">www.e-childspay.com</a> (credit card payments from NCPs)
<b>Credit Card Payment Accepted From:</b>	Credit card payment accepted from NCPs via online at <a href="http://e-childspay.com">e-childspay.com</a> . Has a current fee of 2.95%.  Credit card payments accepted from NCPs via a toll-free line is 2.95% up to \$700, \$20 for payments of \$700.01 or higher.
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Puerto Rico	
State Contact Information	Address
<p>Lizette Serrano-Pabon, Assistant Deputy Administrator Case Management Area Phone: 787-767-1500, ext. 2839 Fax: 787-767-1852 E-mail: lserrano@asume.pr.gov</p> <p>Mrs. Silvia Bula, Deputy Administrator Case Management Area Phone: 787-767-1500, ext. 2837 E-mail: sbula@asume.pr.gov</p> <p>Andres Rodriguez, Employers Unit Supervisor E-mail: arodriguez@asume.pr.gov, Phone: 787-767-1500 ext. 2846 .Fax 787-767-1852.</p> <p>Ada Lopez, Employers Issues Phone: 787-767-1500 ext. 2859 E-mail: alopez2@asume.pr.gov</p> <p>Roberto Hernandez, Employers Issues Phone: 787-767-1500, ext. 2858 E-mail: rhernandez@asume.pr.gov</p> <p>Alba L Alvarez Del Valle, Acting Supervisor Central Registry Phone: 787-767-1500, ext. 2840 Fax: 787-282-7411 E-mail: aalvarez2@asume.pr.gov</p>	<p>Employers: Administracion para el Sustento de Menores (ASUME) PO Box 71442 San Juan, PR 00936-8542</p> <p>Returning Interstate Payments: ASUME PO Box 71420 San Juan, PR 00936-8520</p>
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	<p>Lizette Serrano-Pabon, Assistant Deputy Administrator Case Management Area Phone: 787-767-1500, ext. 2839 Fax: 787-767-1852 E-mail: lserrano@asume.pr.gov</p>



# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Puerto Rico	
Other Information	
<b>Contact for redirecting payments to the SDU</b>	Lizette Serrano-Pabon, Assistant Deputy Administrator Case Management Area Phone: 787-767-1500, ext. 2839 Fax: 787-767-1852 E-mail: lserrano@asume.pr.gov
<b>SDU Bank Name:</b>	The SDU bank is Banco Popular de Puerto Rico (BPPR).
<b>SDU Vendor Name:</b>	
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service for employers (must register): Website: <a href="https://www.asume.pr.gov/Pages/default.aspx">https://www.asume.pr.gov/Pages/default.aspx</a>
<b>Web-Based Payment Service for NCP:</b>	Web-based payment service for noncustodial parents: Website: <a href="https://www.asume.pr.gov/Pages/default.aspx">https://www.asume.pr.gov/Pages/default.aspx</a>  Credit card payments accepted from non-custodial parents.
<b>Credit Card Payment Accepted From:</b>	
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Rhode Island	
State Contact Information	Address
<p>Alicia Rodriguez, SDU Project Director E-mail: alicia.rodriguez@smimail.net</p> <p>Kathleen McCusker, Chief Human Services Policy and Systems Specialist Contact for redirecting payments to the SDU Phone: 401-458-4427 E-mail: Kathleen.McCusker@dhs.ri.gov</p> <p>Rhode Island Child Support Information Phone: 401-458-4450</p> <p>Michael Venturino Rhode Island Family Court Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 401-458-3119 Fax: 401-458-3083 E-mail: mventurino@courts.ri.gov</p>	<p>Rhode Island Family Court c/o RI Child Support Payment Service PO Box 5073 Hartford, CT 06102-5073</p>
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	<p>Michael Venturino Rhode Island Family Court Phone: 401-458-3119 Fax: 401-458-3083 E-mail: mventurino@courts.ri.gov</p>
<b>Contact for redirecting payments to the SDU</b>	<p>Kathleen McCusker, Chief Human Services Policy and Systems Specialist Phone: 401-458-4427 E-mail: Kathleen.McCusker@dhs.ri.gov</p>
<b>SDU Bank Name:</b>	The SDU bank is Citizens Bank.
<b>SDU Vendor Name:</b>	SDU Vendor Name: Systems & Methods, Inc.

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Rhode Island	
Other Information	
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service: Rhode Island Child Support Processing Center (free to employers and non custodial parents) Phone: 401-458-4450 Website: <a href="https://ri.smartchildsupport.com">https://ri.smartchildsupport.com</a>
<b>Web-Based Payment Service for NCP:</b>	Web-based payment service: Rhode Island Child Support Processing Center (free to employers and non custodial parents) Phone: 401-458-4450 Website: <a href="https://ri.smartchildsupport.com">https://ri.smartchildsupport.com</a>
<b>Credit Card Payment Accepted From:</b>	Credit card payments from employers and noncustodial parents accepted. The fee is 3% of the payment.
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

South Carolina	
State Contact Information	Address
Employer/Intergovernmental EFT Contact Litcha London Phone: 803-612-4949 SCSDU-Employer-EFT@conduent.com	NCP/Interstate Payments SC State Disbursement Unit PO Box 100302 Columbia, SC 29202
Patrick Collins SCSDU Project Manager Phone: 803-612-4950 SCSDU@conduent.com	Employer Payments SC State Disbursement Unit PO Box 100303 Columbia, SC 29202
Income Withholding Contact Employer Services Unit Phone: 1-888-454-5294 Fax: 1-803-898-9100 EmployerServicesUnit@dss.sc.gov	Correspondence SC State Disbursement Unit PO Box 100304 Columbia, SC 29202
Jim Dingeldine State SDU Manager Child Support Services Division Phone: 803-724-5777 james.dingeldine@dss.sc.gov	Interstate Refunds - Please clearly mark payment as Refund SC State Disbursement Unit PO Box 100301 Columbia, SC 29202
Roger Bryant Assistant Director - Financial Services Child Support Services Division Phone: 803-898-4785 Roger.Bryant@dss.sc.gov	
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Contact the SC Clerk of Court that issued the order <a href="https://www.sccourts.org/clerksCourt/clerkListCoPF.cfm">https://www.sccourts.org/clerksCourt/clerkListCoPF.cfm</a>
<b>Contact for redirecting payments to the SDU</b>	Litcha London SCSDU-Employer-EFT@conduent.com
<b>SDU Bank Name:</b>	Wells Fargo
<b>SDU Vendor Name:</b>	Conduet
<b>Web-Based Payment Service for Employers:</b>	<a href="https://www.expertpay.com/">https://www.expertpay.com/</a> for employers, payroll companies

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

South Carolina	
Other Information	
<b>Web-Based Payment Service for NCP:</b>	<a href="https://www.expertpay.com/">https://www.expertpay.com/</a> for NCP
<b>Credit Card Payment Accepted From:</b>	Non-Custodial Parents Only
<b>Credit Cards Accepted Through:</b>	<a href="https://www.e-childspay.com/">https://www.e-childspay.com/</a> for credit card payments.
<b>Fees:</b>	NA
<b>Other:</b>	NCPs can make payments via Moneygram either online or at a local outlet. Moneygram accepts cash, credit card and debit card. <a href="https://www.moneygram.com/us/en/send-money-online">https://www.moneygram.com/us/en/send-money-online</a>

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

South Dakota	
State Contact Information	Address
<p>Rocco Konop, Program Specialist                      Contact for redirecting payments to the SDU                      Phone: 605 773 3641 E-mail:                      rocco.konop@state.sd.us</p> <p>Shannon Abernathy (System)                      Phone: 605-773-3641                      E-mail: shannon.abernathy@state.sd.us</p> <p>Cindy Anderson                      Contact for attorneys and courts for remittance                      identifiers for non-IV-D (private) orders                      Phone: 605 773 3641                      E-mail: cindy.anderson@state.sd.us</p>	<p>Child Support Payment Center                      700 Governors Drive, Suite 84                      Pierre , SD 57501</p>
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Cindy Anderson Phone: 605-773-7235 E-mail: cindy.anderson@state.sd.us
<b>Contact for redirecting payments to the SDU</b>	Rocco Konop, Program Specialist Phone: 605-773-7236 E-mail: rocco.konop@state.sd.us
<b>SDU Bank Name:</b>	The SDU banks are First Premier Bank (check payments), eFunds (electronic payments) and Wells Fargo (field office collections).
<b>SDU Vendor Name:</b>	
<b>Web-Based Payment Service for Employers:</b>	
<b>Web-Based Payment Service for NCP:</b>	SD Department of Social Services Website: <a href="http://dss.sd.gov/childsupport/">http://dss.sd.gov/childsupport/</a>
<b>Credit Card Payment Accepted From:</b>	Credit card payments accepted (no fee) from noncustodial parents
<b>Credit Cards Accepted Through:</b>	Website: <a href="https://apps.sd.gov/applications/SS17PC02CRD/CreditCard1.aspx">https://apps.sd.gov/applications/SS17PC02CRD/CreditCard1.aspx</a> Phone: 605-773-3641
<b>Fees:</b>	
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Tennessee	
State Contact Information	Address
Jackie Howell, Project Director Phone: 615-916-5225, ext. 4901 E-mail: jackie.howell@smimail.net	Tennessee State Disbursement Unit PO Box 305200 Nashville , TN 37229
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Sonja Matlock Sonja.Matlock@tn.gov 615-313-5843
<b>Contact for redirecting payments to the SDU</b>	
<b>SDU Bank Name:</b>	First Horizon
<b>SDU Vendor Name:</b>	Systems and Methods, Inc. (SMI) - collections and customer service
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service: Tennessee Online Child support Payment System (free to employers and noncustodial parents) Phone: 800-838-6911 Website: <a href="https://tn.smartchildsupport.com/">https://tn.smartchildsupport.com/</a>  ACH debit payments from employers and noncustodial parents are accepted at no cost.
<b>Web-Based Payment Service for NCP:</b>	Web-based payment service: Tennessee Online Child support Payment System (free to employers and noncustodial parents) Phone: 800-838-6911 Website: <a href="https://tn.smartchildsupport.com/">https://tn.smartchildsupport.com/</a>  ACH debit payments from employers and noncustodial parents are accepted at no cost.
<b>Credit Card Payment Accepted From:</b>	NCP and employers
<b>Credit Cards Accepted Through:</b>	Currently: Mastercard, Visa, Discover Beginning February 28th: Mastercard, Visa, Discover, American Express, Diners Club International, JCB, and Union Pay.

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Tennessee	
Other Information	
<b>Fees:</b>	Currently: no fees Beginning February 28th: 2.5%
<b>Other:</b>	Pay by phone: 844-324-3856



# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Texas	
State Contact Information	Address
<p>SDU Program Manager is: Carmen Garza carmen.garza@smimail.net Phone: 210.765.5465, ext. 5510</p> <p>Margarita Martinez, SDU Contract Manager Phone: 512-460-6911 E-mail: Margarita.Martinez@oag.texas.gov</p> <p>Katherine Estes, Payment Operation Manager Phone: 512-460-6308 E-mail: katherine.estes@texasattorneygeneral.gov</p> <p>Lynn McMahan, SDU Project Manager Phone (210) 765-5465 ext .5502 Email: lynn.mcmahan@smimail.net</p> <p>Leon Hay, Payment Adjustments Supervisor (512) 460-6306 Email: leon.hay@oag.texas.gov</p> <p>For employer inquiries: Employer Call Center: 800-850-6442 For custodial and noncustodial parent inquiries: TXSDU Call Center Phone: 800-252-8014</p>	<p>Payments only: Office of the Attorney General TXCSDU PO Box 659791 San Antonio, TX 78265-9791</p> <p>Interstate, exceptions, e.g., refunds: Office of the Attorney General TXCSDU PO Box 245993 San Antonio, TX 78265-5993</p>
Other Information	
<b>Requires electronic payments?</b>	Yes, employers in Texas with 50 or more employees must remit child support payments electronically within two business days after pay date.
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Margarita Martinez, SDU Contract Manager Phone: 512-460-6911 E-mail: Margarita.Martinez@oag.texas.gov
<b>Contact for redirecting payments to the SDU</b>	Leon Hay Payment Adjustments Supervisor (512) 460-6306 Email: leon.hay@oag.texas.gov
<b>SDU Bank Name:</b>	The SDU banks are Bank of America (paper checks) and JPMorganChase (electronic payments).

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Texas	
Other Information	
<b>SDU Vendor Name:</b>	Systems and Methods, Inc manages the Texas State Disbursement Unit.
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service: Smart E-Pay (free to employers and noncustodial parents) Phone: 855-853-8286 Website: <a href="https://tx.smartchildsupport.com">https://tx.smartchildsupport.com</a> (employers and noncustodial parents)
<b>Web-Based Payment Service for NCP:</b>	Web-based payment service: Smart E-Pay (free to employers and noncustodial parents) Phone: 855-853-8286 Website: <a href="https://tx.smartchildsupport.com">https://tx.smartchildsupport.com</a> (employers and noncustodial parents)
<b>Credit Card Payment Accepted From:</b>	Credit Card Payments: Phone: 855-853-8286 Website: <a href="https://tx.smartchildsupport.com">https://tx.smartchildsupport.com</a> (credit card payments by noncustodial parents) Credit card payments accepted from noncustodial parents. Visa, Mastercard, Discover and American Express (The fee is 2.55%).
<b>Credit Cards Accepted Through:</b>	Credit Card Payments: Phone: 855-853-8286 Website: <a href="https://tx.smartchildsupport.com">https://tx.smartchildsupport.com</a> (credit card payments by noncustodial parents) Credit card payments accepted from noncustodial parents. Visa, Mastercard, Discover and American Express (The fee is 2.55%).
<b>Fees:</b>	The fee is 2.55%
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Utah	
State Contact Information	Address
Rebel Smith Business Analyst Supervisor Phone: 801 - 741-7515 E-mail: resmith@utah.gov  Diane McCarty, BET Analyst Supervisor Phone: 801-741-7422 E-mail: dmccarty@utah.gov  Susan Cleaver Phone: 801-741-7432 E-mail: scleaver@utah.gov  Allen Randall Phone: 801-536-8951 E-mail: arandall@utah.gov  Tammy Knight Phone: 801-741-1425 E-mail: tknight@utah.gov	Office of Recovery Services PO Box 45011 Salt Lake City , UT 84145
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Employer/Agency Customer Service Unit Phone: 801-536-8333 E-mail: orsempagency@utah.gov
<b>Contact for redirecting payments to the SDU</b>	Employer/Agency Customer Service Unit Phone: 801-536-8333 E-mail: orsempagency@utah.gov
<b>SDU Bank Name:</b>	The SDU bank is Zions Bank.
<b>SDU Vendor Name:</b>	
<b>Web-Based Payment Service for Employers:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Utah	
Other Information	
<b>Web-Based Payment Service for NCP:</b>	Web-based payment service: Interactive Case Access System (via Touch Pay) Phone: 801-536-8333 E-mail: orsempagency@utah.gov Website: www.ors.utah.gov E-check, debit card or any major credit card accepted
<b>Credit Card Payment Accepted From:</b>	Credit cards from NCP accepted at Kiosk machines located in ORS lobbies (Fee is 2.9%) Credit cards from NCP accepted via phone (Fee is \$2.00 or \$6.00) Credit cards from NCP online via Touch Pay (Fee is 2.9%)
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Vermont	
State Contact Information	Address
<p>Christine Cassel, Child Support Services Deputy Director Phone: 802-241-0468 E-mail: christine.cassel@vermont.gov</p> <p>Jennifer Lyford, Child Support Program Chief Employer Services Unit Phone: 802-241-6522 E-mail: jennifer.lyford@vermont.gov</p> <p>Alex Hall, Child Support Program Chief Phone: 802-241- 0493 E-mail: Alex.Hall@vermont.gov</p>	<p>Payments only: Vermont Office of Child Support PO Box 1310 Williston, VT 05495-1310</p> <p>Returning Interstate Payments: Vermont Office of Child Support Attention: Refunds/CRU 280 South Main St. Waterbury, VT 05671-1060</p>
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Christine Cassel, Child Support Services Deputy Director Phone: 802-241-0468 Phone: 802-585-6029 E-mail: christine.cassel@state.vt.us
<b>Contact for redirecting payments to the SDU</b>	Christine Cassel, Child Support Services Deputy Director Phone: 802--241-0468 Phone: 802-585-6029 E-mail: christine.cassel@state.vt.us
<b>SDU Bank Name:</b>	The SDU lockbox is TDBanknorth The SDU bank is Peoples Trust Company
<b>SDU Vendor Name:</b>	
<b>Web-Based Payment Service for Employers:</b>	
<b>Web-Based Payment Service for NCP:</b>	Offer online credit card payments
<b>Credit Card Payment Accepted From:</b>	Offer online credit card payments
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Virginia	
State Contact Information	Address
Peter Finn, SDU Director Phone: 804-726-7341 E-mail: peter.finn@dss.virginia.gov  Carolyn Ballard, Payment Processing Manager Phone: 804-726-7296 E-mail: carolyn.ballard@dss.virginia.gov  Cheryl S. Knight, EPU Supervisor Phone: (804) 726-7283 Email: Cheryl.Sanders-Knight@dss.virginia.gov  Tasha Willingham, EFT Manager Phone: 804 726 7277 Email: Tasha.Willingham@dss.virginia.gov  DCSE / Employer Customer Service Number: (800) 257-9986	Payments only: Division of Child Support Enforcement PO Box 570 Richmond, VA 23218-0570
Other Information	
<b>Requires electronic payments?</b>	Yes, employers with at least 100 employees and payroll processing firms with at least 50 clients shall remit payments by electronic funds transfer.
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Verrhonda Bullock Phone: 804-726-7451 Phone: 800-468-8894 Email: askdcse@dss.virginia.gov
<b>Contact for redirecting payments to the SDU</b>	Verrhonda Bullock Phone: 804-726-7451 Phone: 800-468-8894 Email: askdcse@dss.virginia.gov
<b>SDU Bank Name:</b>	The SDU banks are SunTrust (collections); Bank of America (disbursements).
<b>SDU Vendor Name:</b>	
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service: My Child Support - <a href="https://mychildsupport.dss.virginia.gov/">https://mychildsupport.dss.virginia.gov/</a> .
<b>Web-Based Payment Service for NCP:</b>	My Child Support - <a href="https://mychildsupport.dss.virginia.gov/">https://mychildsupport.dss.virginia.gov/</a> .

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Virginia	
Other Information	
<b>Credit Card Payment Accepted From:</b>	My Child Support - <a href="https://mychildsupport.dss.virginia.gov/">https://mychildsupport.dss.virginia.gov/</a> .
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	Third party fees vary from 2.5% to 3.25% depending on the amount of the payment
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

<b>Virgin Islands</b>	
<b>State Contact Information</b>	<b>Address</b>
Sonia Thompson, Computer Manager Phone: 340-775-3070, ext. 3001 E-mail: sthompson@doj.vi.gov E-mail: sjthompsonvi@hotmail.com	Paternity and Child Support Division Department of Justice 8000 Nisky Center 2nd Floor, Suite 500 St. Thomas, Virgin Islands 00802
<b>Other Information</b>	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	
<b>Contact for redirecting payments to the SDU</b>	
<b>SDU Bank Name:</b>	The SDU bank is Banco Popular de Puerto Rico (BPPR).
<b>SDU Vendor Name:</b>	
<b>Web-Based Payment Service for Employers:</b>	No web-based payment option for employers at this time.
<b>Web-Based Payment Service for NCP:</b>	www.mypaymentportal.com All major credit cards and debit cards; 3.5% nominal fee charged for service
<b>Credit Card Payment Accepted From:</b>	All major credit cards and debit cards; 3.5% nominal fee charged for service
<b>Credit Cards Accepted Through:</b>	
<b>Fees:</b>	
<b>Other:</b>	



# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

<b>Washington</b>	
<b>State Contact Information</b>	<b>Address</b>
Department of Social and Health Services Economic Services Administration Division of Child Support - Headquarters  Washington State Payment Inquiries Phone: 800-468-7422, option 1  Cyrus W. (Bill) Green, State SDU Chief Phone: 360-664-5121 Email: bgreen@dshs.wa.gov  Wendy Cole-Deardorff, EFT/EDI Program Development Senior Advisor and Accounting Services Manager Phone: 360-664-5160 Email: wcoledea@dshs.wa.gov  Melissa Pitcock, Payment Processing Manager Phone: 360-664-5370 Email: pitcoms@dshs.wa.gov  Alex Donnelly, EFT/EDI Customer Service Supervisor Phone: 360-664-5274 Email: donnead@dshs.wa.gov  Kristina Butler, Child Support Program Manager Phone: 360-664-5314 E-mail: kbutler@dshs.wa.gov  Karen Bergt , Child Support Program Manager Phone: 360-664-5313 Email: bergtke@dshs.wa.gov	Washington State Support Registry PO Box 45868 Olympia , WA 98504
<b>Other Information</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Washington	
Other Information	
<b>Requires electronic payments?</b>	<p>Effective January 1, 2019, employers or contractors will be required to remit child support electronically when:</p> <p>employer or contractor has ten or more employees (or contracted workers) with one or more withholding orders;</p> <p>employer or contractor has fewer than ten employees (or contracted workers) with withholding orders for more than one employee;</p> <p>employers required to pay taxes electronically</p> <p>employers using a payroll processor to handle payroll</p>
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Alex Donnelly Phone: 360-664-5274, Email: <a href="mailto:donnead@dshs.wa.gov">donnead@dshs.wa.gov</a>
<b>Contact for redirecting payments to the SDU</b>	Alex Donnelly Phone: 360-664-5274 Email: <a href="mailto:donnead@dshs.wa.gov">donnead@dshs.wa.gov</a>
<b>SDU Bank Name:</b>	The SDU bank is U. S. Bank
<b>SDU Vendor Name:</b>	
<b>Web-Based Payment Service for Employers:</b>	<p>Web-based payment service: Division of Child Support Internet Payment Service (DCSOnline) (free to employers and direct payers) Phone: 800-468-7422 Website: <a href="http://www.childsupportpayment.dshs.wa.gov">www.childsupportpayment.dshs.wa.gov</a></p>
<b>Web-Based Payment Service for NCP:</b>	<p>Web-based payment service: Division of Child Support Internet Payment Service (DCSOnline) (free to employers and direct payers) Phone: 800-468-7422 Website: <a href="http://www.childsupportpayment.dshs.wa.gov">www.childsupportpayment.dshs.wa.gov</a></p>
<b>Credit Card Payment Accepted From:</b>	Direct Payors

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Washington	
Other Information	
<b>Credit Cards Accepted Through:</b>	Various Contracted Vendors: <a href="https://www.dshs.wa.gov/esa/dcs-office-financial-recovery/paying-child-support">https://www.dshs.wa.gov/esa/dcs-office-financial-recovery/paying-child-support</a>
<b>Fees:</b>	Yes, varies by vendor
<b>Other:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

<b>West Virginia</b>	
<b>State Contact Information</b>	<b>Address</b>
Nancy Light, Manager, Receipts and Distribution Unit Phone: 304-356-4714 E-mail: nancy.l.light@wv.gov  Jean Sheppard, CFO Phone: 304-720-4726 E-mail: Jean.J.Sheppard@wv.gov	Payments only: WV BCSE PO Box 247 Charleston, WV 25321
<b>Other Information</b>	
<b>Requires electronic payments?</b>	Yes, employers with more than 50 employees are required to remit their child support payments electronically.
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	WV BCSE Customer Service hotline Phone: 800-249-3778
<b>Contact for redirecting payments to the SDU</b>	WV Employer Relations hotline Phone: 800-835-4683
<b>SDU Bank Name:</b>	The SDU bank is JPMorganChase - collections and disbursements
<b>SDU Vendor Name:</b>	Systems and Methods, Inc.

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

West Virginia	
Other Information	
<b>Web-Based Payment Service for Employers:</b>	<p>Electronic Payments: Child Support Direct \$1.00 fee per transaction Smart e-Pay No Fee Phone: 1-855-363-1753 NACHA Guidelines</p> <p>Pay by Mail: Send your check or money order (NO CASH) along with a Wage Assignment Transmittal to ensure proper credit to: Bureau for Child Support Enforcement PO Box 247 Charleston, WV 25321</p> <p>Pay by Credit/Debit Card: <a href="#">Click here to make a payment by Credit or Debit Card</a></p> <p>Fees apply to pay by credit/debit card: \$3.00 service fee per transaction. Each transaction must be made separately, and the \$3.00 service fee applies to each transaction for each employee (must sign up on the website and obtain a PIN#). Employers who wish to send funds electronically are encouraged to send ACH electronic payments.</p> <p>Questions: Please contact the Employer Relations Unit at <a href="mailto:dhhrbcseeru@wv.gov">dhhrbcseeru@wv.gov</a> or 1-800-835-4683. (Local Number: 304-558-1134)</p>

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

West Virginia	
Other Information	
<b>Web-Based Payment Service for NCP:</b>	<p>Phone: 800-446-5382 (phone payments)            1-866-842-7317 (automated system)            WV Support Payment Center            1-800-385-7097 (live person)</p> <p>Pay Online at West Virginia Support Payment Center:  <a href="#">Click here to make a payment by Credit or Debit Card</a>  <a href="#">Click here to make a payment by Electronic Check</a></p> <p>Pay by Phone:            1-866-842-7317 (automated system)            1-800-385-7097 (live person)</p> <p>Pay by Mail:            Send your check or money order (NO CASH) along with a Payment Coupon to ensure proper credit to:</p> <p>Bureau for Child Support Enforcement            PO Box 247            Charleston, WV 25321</p> <p>Support Payment Information:  <a href="#">Click here to sign up for regular alerts on your child support payments. (Click here for instructions.)</a></p> <p>Questions:            Please contact the Customer Service Unit at <a href="mailto:dhhrbcsecsu@wv.gov">dhhrbcsecsu@wv.gov</a> or 1-800-249-3778.            (Local Number: 304-558-4665)</p>
<b>Credit Card Payment Accepted From:</b>	<p>Visa, MasterCard, and electronic checks accepted. The system is designed for noncustodial parents as the payers (employers may use, same fees apply).</p>
<b>Credit Cards Accepted Through:</b>	<p>West Virginia Support Payment Center (PayConnexion)            1-866-842-7317 (automated system)            1-800-385-7097 (live person)</p>
<b>Fees:</b>	<p>Payers may make a one-time payment or set up recurring payments at \$3.00 service fee per transaction. Employers may use the service too, but each transaction must be made separately, and the \$3.00 service fee applies to each transaction for each employee. Employers who wish to send funds electronically are encouraged to send ACH electronic payments.</p>

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

West Virginia	
Other Information	
Other:	Website for automated payment information (for parents): <a href="https://apps.wv.gov/dhhr/spi">https://apps.wv.gov/dhhr/spi</a>

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Wisconsin	
State Contact Information	Address
Alisa Comber, Financial Management Section Chief, WI Bureau of Child Support. Phone: 608-266-9909 E-mail: <a href="mailto:alisa.comber@wisconsin.gov">alisa.comber@wisconsin.gov</a>	Employers: Wisconsin Support Collections Trust Fund PO Box 74400 Milwaukee, WI 53274-0400
Gary Rogowski, SDU Project Director Phone: 414-615-2404 E-mail: <a href="mailto:gary.rogowski@conduent.com">gary.rogowski@conduent.com</a>	Interstate and Returning Interstate Payments: Wisconsin Support Collections Trust Fund PO Box 74700 Milwaukee, WI 53274-0700
Celia Purdy-Bagley, Operations Manager Phone: 414-615-2415 E-mail: <a href="mailto:Cecelia.Purdy-Bagley@conduent.com">Cecelia.Purdy-Bagley@conduent.com</a>	
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	
<b>Contact for redirecting payments to the SDU</b>	
<b>SDU Bank Name:</b>	The SDU bank is US Bank.
<b>SDU Vendor Name:</b>	Affiliated Computer Services (ACS), a division of Xerox Corporation - collections and disbursements
<b>Web-Based Payment Service for Employers:</b>	Web-based payment service: ExpertPay (free to employers and noncustodial parents after \$2.50 set-up fee) Phone: 800-403-0879 E-mail: <a href="mailto:customer.service@expertpay.com">customer.service@expertpay.com</a> Website: <a href="http://www.expertpay.com">www.expertpay.com</a> Website: <a href="http://www.e-childspay.com">www.e-childspay.com</a> (credit card payments)
<b>Web-Based Payment Service for NCP:</b>	Web-based payment service: ExpertPay (free to employers and noncustodial parents after \$2.50 set-up fee) Phone: 800-403-0879 E-mail: <a href="mailto:customer.service@expertpay.com">customer.service@expertpay.com</a> Website: <a href="http://www.expertpay.com">www.expertpay.com</a> Website: <a href="http://www.e-childspay.com">www.e-childspay.com</a> (credit card payments)
<b>Credit Card Payment Accepted From:</b>	
<b>Credit Cards Accepted Through:</b>	



# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

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To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Wisconsin	
Other Information	
<b>Fees:</b>	
<b>Other:</b>	Employer Customer Service Phone: 877-209-5211 EFT Outreach Phone: 414-615-2425

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Wyoming	
State Contact Information	Address
Wyoming Customer Service Phone: 307-777-5300 Phone: 1-800-570-9914 Fax Number: 307-777-5301  Valerie Spencer, Supervisor Phone: 307-777-6942 E-mail: valerie.spencer@wyo.gov  Julie Taylor: New Employer Set Up and Corrections Phone: 307-777-5300 E-mail: julie.taylor@wyo.gov  Elizabeth Pendleton: New Employer Set Up and Corrections Phone: 307-777-5300 E-mail: elizabeth.pendleton@wyo.gov	Wyoming State Disbursement Unit 2300 Capital Ave 5th Floor, Suite A Cheyenne WY 82002
Other Information	
<b>Requires electronic payments?</b>	No
<b>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders</b>	Valerie Spencer, EFT Supervisor Phone: 307-777-6942 E-mail: valerie.spencer@wyo.gov
<b>Contact for redirecting payments to the SDU</b>	Valerie Spencer, EFT Supervisor Phone: 307-777-6942 E-mail: valerie.spencer@wyo.gov
<b>SDU Bank Name:</b>	USBank
<b>SDU Vendor Name:</b>	State of Wyoming
<b>Web-Based Payment Service for Employers:</b>	<a href="https://childsupport.wyo.gov/">https://childsupport.wyo.gov/</a>
<b>Web-Based Payment Service for NCP:</b>	<a href="https://childsupport.wyo.gov/">https://childsupport.wyo.gov/</a>
<b>Credit Card Payment Accepted From:</b>	Visa, Master Card, Discover & American Express
<b>Credit Cards Accepted Through:</b>	Value Payments Systems
<b>Fees:</b>	

# State/Employer Contact and Program Information

## SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Wyoming	
Other Information	
Other:	Does not require electronic payments