

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Alabama	
State Contact Information	Address
Orlando Parker, Director Alabama Child Support Payment Center Phone: 866-252-4453 E-mail: sdu@dhr.alabama.gov Tenecha Johnson, EFT Inbound Payments Specialist Phone: 866-252-4453 E-mail: sdu@dhr.alabama.gov Delany Brooks, Outbound Payments Phone: 334- 807-6168 E-mail: Delany.brooks@dhr.alabama.gov	Alabama Child Support Payment Center PO Box 244015 Montgomery , AL 36124
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact your county court as indicated on the order.
Contact for redirecting payments to the SDU	
SDU Bank Name:	PNC
SDU Vendor Name:	Conduent - collections
Web-Based Payment Service for Employers:	
Web-Based Payment Service for NCP:	
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	
Other:	Payment inquiries Phone: 866-252-4453

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Alaska	
State Contact Information	Address
Michal Johnson Phone: 907-269-6885 Email: michal.johnson@alaska.gov Contact for redirecting payments to the SDU	Alaska Department of Revenue - Child Support Services Division PO Box 100380 Anchorage , AK 99510
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Jessica Lauano Phone: 907-269-6684 Email: jessica.lauano@alaska.gov
Contact for redirecting payments to the SDU	Michal Johnson Phone: 907-269-6885 E-mail: michal.johnson@alaska.gov
SDU Bank Name:	The SDU bank is Key Bank.
SDU Vendor Name:	
Web-Based Payment Service for Employers:	Yes, through the my.alaska.gov website under Services for Businesses.
Web-Based Payment Service for NCP:	Yes, through the my.alaska.gov website under Services for Individuals.
Credit Card Payment Accepted From:	Non-Custodial Parents.
Credit Cards Accepted Through:	The my.alaska.gov website under Services for Individuals.
Fees:	2.5% for Credit Card payments.
Other:	

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American Samoa	
State Contact Information	Address
Terry Fielding Phone: 684-633-4131 Email: clkoc@samoatelco.com Fax: 684-633-1318	High Court of American Samoa - Attention Clerk of Court PO Box 309 Pago Pago , AS 96799
Other Information	
Requires electronic payments?	
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	
Contact for redirecting payments to the SDU	
SDU Bank Name:	
SDU Vendor Name:	
Web-Based Payment Service for Employers:	
Web-Based Payment Service for NCP:	
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	
Other:	No e-payments; paper checks only

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Arizona	
State Contact Information	Address
Brittney Castro, SDU Manager Phone: 602-542-4587 Email: BCastro@azdes.gov Fax: 602-542-4727 Contact for all incoming payments to SDU E-mail: DCSSCLEARINGHOUSE@AZDES.GOV Contact for Recovery issues/overpayments/ E-mail: DCSSRECOVER@AZDES.gov Contact for received Arizona checks and EFT payments E-mail: DCSSCLEARINGHOUSE@AZDES.GOV	Payments only: AZ Support Payment Clearinghouse PO Box 52107 Phoenix, AZ 85072-2107 SDU Correspondence and Returning Interstate Payments: AZ State Disbursement Unit PO Box 36626 Phoenix, AZ 85067 (Please include reason for return and contact name, phone, and e-mail.)
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	E-mail: DCSSCLEARINGHOUSE@AZDES.GOV
Contact for redirecting payments to the SDU	E-mail: DCSSCLEARINGHOUSE@AZDES.GOV
SDU Bank Name:	The SDU bank is Bank of America.
SDU Vendor Name:	Informatix Inc www.informatixinc.com
Web-Based Payment Service for Employers:	Website: iPayOnline Email: AZCPPOutreach@Informatixinc.com Phone: 1-844-518-4385 Toll Free Website: https://ipayonline.azsdu.net/iPayOnline/
Web-Based Payment Service for NCP:	For IV-D Cases: (https://www.velocitypayment.com/vbills/bankofamerica/azdes/login.go) For Non IV-D Cases: https://ipayonline.azsdu.net/iPayOnline/
Credit Card Payment Accepted From:	Visa, MasterCard, Discover Card, AMEX
Credit Cards Accepted Through:	local child support offices and AZ Payment Gateway (https://www.velocitypayment.com/vbills/bankofamerica/azdes/login.go)

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Arizona	
Other Information	
Fees:	The monthly handling fee is now \$8.00.
Other:	

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Arkansas	
State Contact Information	Address
Amber Long amber.long@ocse.arkansas.gov 501-683-7954, Cindy Bennett cindy.bennett@ocse.arkansas.gov 501-683-2793	Correspondence: Arkansas OCSE Clearinghouse State Disbursement Unit PO Box 8128 Little Rock, AR 72203-8128 Direct Payers: Arkansas OCSE Clearinghouse State Disbursement Unit PO Box 8124 Little Rock, AR 72203-8124 Employers: Arkansas OCSE Clearinghouse State Disbursement Unit PO Box 8125 Little Rock, AR 72203-8125 Fees: Arkansas OCSE Clearinghouse State Disbursement Unit PO Box 8126 Little Rock, AR 72203-8126 Returning Interstate Payments: Arkansas OCSE Attention: Collections PO Box 8133 Little Rock, AR 72203-8133
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Name: Cindy Bennett Phone: 501-683-2793 E-mail: ar.sdu@ocse.arkansas.gov
Contact for redirecting payments to the SDU	Name: Amber Long Phone: 800-216-0224 E-mail: employer.relations@ocse.arkansas.gov
SDU Bank Name:	SDU bank is Bank of America.
SDU Vendor Name:	

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Arkansas	
Other Information	
Web-Based Payment Service for Employers:	Web-based payment service (no fee for e-check payments; fee for credit card payments): OCSE MyWorkers Phone: 800-216-0224 Phone: 501-683-7954 E-mail: employer.relations@ocse.arkansas.gov (for all employers' issues) Website: www.ark.org/MyWorkers
Web-Based Payment Service for NCP:	
Credit Card Payment Accepted From:	Credit cards accepted from employers and noncustodial parents. The fee is \$2 plus 2% of the amount of the payment. No fee for E-check payments to registered website users.
Credit Cards Accepted Through:	
Fees:	
Other:	

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California	
State Contact Information	Address
California State Disbursement Unit Customer Help Desk: Phone: 866-901-3212, option 1 E-mail: casdu-electronichelpdesk@dcss.ca.gov DCSS Contact Center: Phone: 866-901-3212 Joella Parra, DCSS SDU Manager email: SDUOversight@dcss.ca.gov Jim Ng, SDU Accounting Manager E-mail: Jim.Ng@conduent.com	California State Disbursement Unit PO Box 989067 West Sacramento , CA 95798
Other Information	
Requires electronic payments?	Yes, employers who pay their taxes electronically are required to remit their child support payments electronically.
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Martin Wilkins Phone: 916-464-6623 E-mail: martin.wilkins@dcss.ca.gov
Contact for redirecting payments to the SDU	DCSS SDU Oversight SDUOversight@dcss.ca.gov
SDU Bank Name:	The SDU bank is Wells Fargo. MUFG Union Bank provides EFT support for ACH credit transactions.
SDU Vendor Name:	Conduent State and Local Solutions - Collections and Disbursements

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California	
Other Information	
Web-Based Payment Service for Employers:	<p>Web-based online payment services through ExpertPay at www.expertpay.com. SDU EFT Help Desk Phone: 866-901-3212, option 1 Fax: 888-587-5471 E-mail: casdu-electronichelpdesk@dcss.ca.gov E-mail: ccsasbusinessolutions@dcss.ca.gov (assistance to employers with other child support issues) Website: www.casdu.com</p>
Web-Based Payment Service for NCP:	<p>Web-Based online payments services for credit/debit cards. ACH debit payments can be made through ExpertPay at www.expertpay.com. SDU EFT Help Desk Phone: 866-901-3212, option 1 Fax: 888-587-5471 E-mail: casdu-electronichelpdesk@dcss.ca.gov E-mail: ccsasbusinessolutions@dcss.ca.gov (assistance to employers with other child support issues) Website: www.casdu.com</p>
Credit Card Payment Accepted From:	<p>Credit card payments accepted from parents paying support and employers. Employers must use ExpertPay for credit card payments</p>
Credit Cards Accepted Through:	<p>Payments are accepted via phone: (866) 901-3212, option #1 and website: www.casdu.com. In addition, payments can be made through PayPal (via Value Payment Systems VPS).</p>
Fees:	<p>MoneyGram and PayNearMe charge a \$1.99 convenience fee and VPS charge a 2.49% service fee. ExpertPay has a onetime \$2.50 registration fee. ExpertPay also has a 2.95% service fee for credit card payments. The www.casdu.com website has a 1.9 % service fee.</p>
Other:	<p>California accepts cash payments from obligors via PayNearMe, Money Gram, and kiosks located at the county offices.</p>

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Colorado	
State Contact Information	Address
<p>Employers' Questions: Phone: 303-297-2849 Phone: 800-696-1468 E-mail: CDHS_FSREmployerServices@state.co.us</p> <p>Payment/EFT Questions: Suzanne Martin, FSR Financial Services Manager Phone: 303 895 1909 Email: Suzanne.Martin@state.co.us</p>	<p>Payments only: Colorado Family Support Registry PO Box 2171 Denver, CO 80201-2171</p> <p>Returning Interstate Payments: Division of CSS PO Box 2171 Denver CO 80201</p>
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Janine Archuletta Email: janine.archuletta@state.co.us Phone: 303-866-4548
Contact for redirecting payments to the SDU	Suzanne Martin FSR Financial Services Manager Email: suzanne.martin@state.co.us Phone: 303-895-1909
SDU Bank Name:	The SDU bank is US Bank.
SDU Vendor Name:	Systems and Methods, Inc. (SMI) - collections and disbursements
Web-Based Payment Service for Employers:	Web-based payment service: ACH debit (for employers without charge) Phone: 800-696-1468 or Phone: 303-297-2949 Website: https://co.smartchildsupport.com
Web-Based Payment Service for NCP:	Website: https://co.smartchildsupport.com Phone: 800-374-6558, 303-299-9123
Credit Card Payment Accepted From:	Credit/debit card payments from Obligors and Employers
Credit Cards Accepted Through:	Value Payment Systems
Fees:	

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Colorado	
Other Information	
Other:	Colorado accepts cash payments from obligors via PayNearMe and Money Gram.

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Connecticut	
State Contact Information	Address
<p>Alicia Rodriguez, Project Director Phone: 888-233-7223 Email: alicia.rodriguez@smimail.net</p> <p>Alicia Rodriguez, Project Director Phone: 888-233-7223 Email: alicia.rodriguez@smimail.net</p> <p>Carol Campbell, Employer Outreach Coordinator Phone: 888-233-7223 E-mail: eftmanager@ctchildsupport.com</p> <p>Rosalie Cosme, Public Assistance Consultant, contact for interstate case ID reconciliation Phone: 860-424-5722 E-mail: Rosalie.Cosme@ct.gov E-mail: eftmanager@ctchildsupport.com</p>	<p>Direct Payers: CT Centralized Child Support Processing Center PO Box 990031 Hartford, CT 06119-0031</p> <p>Employers: CT Centralized Child Support Processing Center PO Box 990032 Hartford, CT 06119-0032</p> <p>Interstate Payments: CT Centralized Child Support Processing Center PO Box 990033 Hartford, CT 06119-0033</p>
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	<p>Rosalie Cosme, Public Assistance Consultant Phone: 860-424-5722 E-mail: Rosalie.Cosme@ct.gov E-mail: eftmanager@ctchildsupport.com</p>
Contact for redirecting payments to the SDU	<p>Rosalie Cosme, Public Assistance Consultant Phone: 860-424-5722 E-mail: Rosalie.Cosme@ct.gov E-mail: eftmanager@ctchildsupport.com</p>
SDU Bank Name:	The SDU bank is Bank of America
SDU Vendor Name:	Systems and Methods, Inc. (SMI) - collections and disbursements
Web-Based Payment Service for Employers:	<p>Web-based payment service: CT E-commerce: ACH Debit (for employers and noncustodial parents) Website: https://ct.smartchildsupport.com</p>
Web-Based Payment Service for NCP:	<p>Web-based payment service: CT E-commerce: ACH Debit (for employers and noncustodial parents) Website: https://ct.smartchildsupport.com</p>

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Connecticut	
Other Information	
Credit Card Payment Accepted From:	Credit card payments accepted from noncustodial parents only.
Credit Cards Accepted Through:	Credit card payments accepted through Western Union.
Fees:	
Other:	

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Delaware	
State Contact Information	Address
<p>Jowonna Thomas, Sr Fiscal Administrative Officer / SDU Manager Phone: 302-395-6684 Email: jowonna.thomas@delaware.gov</p> <p>Dionne Chinn, Adjustments Manager Phone: 302-395-6646 E-mail: Dionne.Chinn@Delaware.gov</p> <p>Zinaida Mineva , Fiscal Administrative Officer E-mail: zinaida.mineva@delaware.gov Phone: 302-395-6582</p> <p>EFT requests/case reconciliations E-Mail: dhss_dcscs_eft@Delaware.gov</p> <p>Custodial and noncustodial parents: Delaware's Automated Assistance Line Customer Service Unit Phone: 302-577-7171</p>	<p>Regular Payments: Division of Child Support Services PO Box 12287 Wilmington, DE 19850</p> <p>Returning Interstate Payments: Division of Child Support Services Refund Payment PO Box 12811 Wilmington, DE 19850</p> <p>General Correspondence: Division of Child Support Services PO Box 15012 Wilmington, DE 19850</p>
Other Information	
Requires electronic payments?	<p>Yes</p> <p>HB81 requires employees with 50 or more employees to send payments electronically. The law goes into effect September 18, 2019. Delaware offers a web based service that can be utilized by employers that meets the electronic requirement. That website is https://deipay.dhss.delaware.gov/iPayOnline/</p>
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	<p>Dionne Chinn, Adjustments Manager Phone: 302-395-6683 Dionne.Chinn@Delaware.gov</p>
Contact for redirecting payments to the SDU	<p>Zinaida Mineva , Fiscal Administrative Officer E-mail: zinaida.mineva@delaware.gov Phone: 302-395-6582</p>
SDU Bank Name:	The SDU bank is TD Bank.
SDU Vendor Name:	
Web-Based Payment Service for Employers:	https://deipay.dhss.delaware.gov/iPayOnline/
Web-Based Payment Service for NCP:	https://deipay.dhss.delaware.gov/iPayOnline/
Credit Card Payment Accepted From:	http://deipay.dhss.delaware.gov/iPayOnline/
Credit Cards Accepted Through:	

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Delaware	
Other Information	
Fees:	
Other:	

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District of Columbia	
State Contact Information	Address
<p>Jennifer Brown, Employer Outreach Coordinator (SMI) Phone: 888-470-1470 E-mail: dceftmanager@smimail.net</p> <p>Carolyn Walker, Supervisor, Financial Management Unit Phone: 202-724-3626 E-mail: carolyn.walker@dc.gov</p>	<p>Employers: DC Child Support Clearinghouse PO Box 37868 Washington, DC 20013-7868</p> <p>Interstate Payments: DC Child Support Collections PO Box 37789 Washington, DC 20013-7789</p> <p>Payers: DC Child Support Collections PO Box 37715 Washington, DC 20013-7715</p> <p>Returning Interstate Payments: District of Columbia Child Support Clearinghouse PO Box 37789 Washington, DC 20013-7789</p>
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	<p>Jennifer Brown, Employer Outreach Coordinator (SMI) Phone: 888-470-1470 E-mail: dceftmanager@smimail.net</p>
Contact for redirecting payments to the SDU	<p>Carolyn Walker, Supervisor, Financial Management Unit Phone: 202-724-3626 E-mail: carolyn.walker@dc.gov</p>
SDU Bank Name:	The SDU bank is Citibank.
SDU Vendor Name:	Systems and Methods, Inc. (SMI) - collections and disbursements
Web-Based Payment Service for Employers:	Website: https://dc.smartchildsupport.com/
Web-Based Payment Service for NCP:	<p>Web-based payment service for noncustodial parents only: Website: https://dc.smartchildsupport.com/</p>
Credit Card Payment Accepted From:	No credit cards accepted.

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District of Columbia	
Other Information	
Credit Cards Accepted Through:	
Fees:	
Other:	

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Florida	
State Contact Information	Address
<p>Gretel Hudson, Florida State Disbursement unit Project Director Email: Gretel.Hudson@smimail.net</p> <p>Florida State Disbursement Unit Customer Service Phone: 877-769-0251</p> <p>Florida State Disbursement Unit Employer Phone: 888-883-0743</p> <p>Florida Child Support Program Interstate Phone: 850-617-8877</p> <p>Florida Child Support Program Employer Phone: 850-617-8989</p> <p>Florida Child Support Program Customer Service Phone: 850-488-KIDS (5437)</p> <p>Florida Child Support Program SDU Operational Unit Email: SDURequest@floridarevenue.com</p> <p>Electronic Payment (EFT) Contact Information: Javier Juarez Outreach Coordinator Phone (888)883-0743 Ext. 5706 flsdu.eft@smimail.net</p>	<p>Payments only: State of Florida Disbursement Unit PO Box 8500 Tallahassee, FL 32314-8500</p> <p>Returning Interstate Payments: Florida Department of Revenue Child Support Program Attn: Receipts Processing PO Box 8030 Tallahassee, FL 32314-8030</p>
Other Information	
Requires electronic payments?	Yes, employers in FL with 10 or more employers or who payment \$20,000 or more in annual state taxes must remit their child support payments electronically.
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact the county clerk of court as indicated on the order. Website: http://www.flclerks.com
Contact for redirecting payments to the SDU	Florida Child Support Program Interstate Phone: 850-617-8877
SDU Bank Name:	The State Disbursement Unit bank is Bank of America

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Florida	
Other Information	
SDU Vendor Name:	Collections and disbursements are processed by Systems and Methods Inc. (SMI)
Web-Based Payment Service for Employers:	FL.SMartChildSupport.com
Web-Based Payment Service for NCP:	FL.SMartChildSupport.com
Credit Card Payment Accepted From:	FL.SmartChildSupport.com
Credit Cards Accepted Through:	FL.SMartChildSupport.com
Fees:	FL.SmartChildSupport.com
Other:	

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Georgia	
State Contact Information	Address
<p>Audrey Cannon, FSR Project Director Phone: 866-836-6434 Ext 4406 E-mail: Audrey.Cannon@smimail.net</p> <p>Kim Waddell, Customer Service Manager Phone: 866-836-6434 Ext 4409 E-mail: kim.waddell@smimail.net</p> <p>Taylor Cavender Phone: 866 836 6434 Email: Taylor.Cavender@smimail.net</p> <p>Kenneth Sleets Phone: 470-259-1188 Email: Kenneth.sleets@dhs.ga.gov</p> <p>Employers or non-custodial parents may also schedule ach payments from their checking account at: https://ga.smartchildsupport.com</p>	<p>Employers: Family Support Registry PO Box 1800 Carrollton, GA 30112-1800</p> <p>Interstate Payments: Family Support Registry PO Box 1700 Carrollton, GA 30112-1700</p> <p>Interstate Refunds: Family Support Registry PO Box 2459 Carrollton, GA 30112-2459</p> <p>Direct Payers: Family Support Registry PO Box 1600 Carrollton, GA 30112-1600</p>
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	https://csc.georgiacourts.gov/
Contact for redirecting payments to the SDU	<p>The website is where you can find the forms needed to be submitted in order to get the case in the system. Once the forms are complete they should be emailed, faxed or mailed to the SDU. We will get the case set up through the state, then payments can be submitted.</p> <p>Fax: 770-836-2701</p>
SDU Bank Name:	The SDU bank is Truist.
SDU Vendor Name:	Systems and Methods, Inc. (SMI) - collections

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Georgia	
Other Information	
Web-Based Payment Service for Employers:	<p>Web based payment services are available for Employer or NCP via credit/debit card https://ga.smartchildsupport.com or http://dcss.dhs.georgia.gov/portal</p> <p>Web based payment services are available for Employer or NCP via automatic withdrawal https://ga.smartchildsupport.com</p> <p>Employer may also make Electronic Payments (EFT) Contact Information for assistance</p> <p>Taylor Cavender 866-836-6434 taylor.cavender@smimail.net</p>
Web-Based Payment Service for NCP:	<p>Web based payment services are available for Employer or NCP via automatic withdrawal https://ga.smartchildsupport.com</p> <p>Web based payment services are available for Employer or NCP via credit/debit card https://ga.smartchildsupport.com or https://ga.smartchildsupport.com website verify portal website is correct</p>
Credit Card Payment Accepted From:	<p>Credit card and debit card payments accepted from employers and noncustodial parents https://ga.smartchildsupport.com</p>
Credit Cards Accepted Through:	<p>Georgia Office of Child Support Services portal at Website: http://ocse.dhr.georgia.gov/portal/site</p>
Fees:	<p>No fee on automatic withdrawals from checking accounts. On-line credit card convenience fees are 2.5%</p>
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Guam	
State Contact Information	Address
<p>Yolanda A. Salalila, SDU Supervisor Phone: 671-475-3360 ext. 1110 Fax: 671-472-77597 Email: yolanda.salalila@guamcse.net</p> <p>Gemma Santos Phone: 671-475-3360 ex 1700 Fax: 671-472-7597 Gemma-Lee.Santos@guamcse.net</p>	<p>Office of the Attorney General Child support Enforcement Division Guam State Disbursement Unit 590 S. Marine Corps Drive Suite 901, ITC Building Tamuning, Guam 96913-3537</p>
Other Information	
Requires electronic payments?	Yes, download the Employer Authorization form at Website: www.guamcse.net and send fax to the Guam SDU at Fax: 671-477-2159.
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Yolanda A. Salalila, SDU Supervisor Guam State Disbursement Unit Phone: 671-475-3360, ext.1110 Fax: 671-475-3203 E-mail: yolanda.salalila@guamcse.net
Contact for redirecting payments to the SDU	Pauline R. Chaco, Investigator Supervisor Phone: 671-475-3360, ext. 1210 E-mail: pauline.chaco@guamcse.net
SDU Bank Name:	Bank of Guam
SDU Vendor Name:	None
Web-Based Payment Service for Employers:	Not Applicable
Web-Based Payment Service for NCP:	Not Applicable
Credit Card Payment Accepted From:	Not Applicable
Credit Cards Accepted Through:	Not Applicable
Fees:	Not Applicable
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Hawaii	
State Contact Information	Address
Nenita Belong, SDB Supervisor 808-692-7030 Nenita.u.belong@hawaii.gov Corinne Yoneda, Accountant Phone: 808-692-7013 E-mail: Corinne.A.Yoneda@hawaii.gov	Returning Interstate Payments: Child Support Enforcement Agency Attn: Interstate Refund PO Box 1860 Honolulu, HI 96805-1860 (Please include reason for return and contact name, phone, and e-mail.) Child Support Enforcement Agency PO Box 1860 Honolulu, HI 96805-1860
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Sheri Wang, Assistant Administrator Phone: 808-692-7000 E-mail: sheri.wang@hawaii.gov
Contact for redirecting payments to the SDU	Nenita Belong, SDB Supervisor 808-692-7030 Nenita.u.belong@hawaii.gov
SDU Bank Name:	The SDU bank is the Bank of Hawaii.
SDU Vendor Name:	
Web-Based Payment Service for Employers:	Web-based payment services: Value Payment Systems 888-877-0450 www.childsupportbillpay.com/hawaii

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Hawaii	
Other Information	
Web-Based Payment Service for NCP:	Web-based payment services: 3391 www.e-childspay.com MyPaymentPortal.com (for noncustodial parents) Phone: 866-611-1104 Website: www.mypaymentportal.com TouchPay Phone: 855-556-0967 Website: www.tponlinepay.com/hi childsupport MoneyGram Phone: 1-800-MoneyGram (1-800-666-3947) Website: www.MoneyGram.com/PayBills Value Payment Systems 888-877-0450 www.childsupportbillpay.com/hawaii
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Idaho	
State Contact Information	Address
Katie Elison Phone: 208-455-7245 Email: katie.elison@dhw.idaho.gov	Idaho Child Support Receipting Child Support Customer Service Center Attn: Payment Department PO Box 70008 Boise, ID 83707-0108
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Katie Elison Phone: 208-332-7900 Email: katie.elison@dhw.idaho.gov
Contact for redirecting payments to the SDU	Katie Elison Phone: 208-332-7900 Email: katie.elison@dhw.idaho.gov
SDU Bank Name:	The SDU bank is Wells Fargo.
SDU Vendor Name:	Systems & Method Inc. (SMI)
Web-Based Payment Service for Employers:	
Web-Based Payment Service for NCP:	Web or Phone payment support: 844-905-0185 To make Web payment (bank transfer or credit/debit card): https://id.smartchildsupport.com/ To make phone payment: 1-800-356-9868 Opt. 1
Credit Card Payment Accepted From:	NCPs, Employers
Credit Cards Accepted Through:	Online accounts created with third party vendor, Accessidaho. Accessidaho charges \$7 per payment.
Fees:	Vary; No fee for bank transfer. 3.5% for credit/debit card payments
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Illinois	
State Contact Information	Address
<p>Denise Limas, Administrative Assistant, Phone: 630-221-2333 E-mail: denise.limas@illinois.gov</p> <p>Minerva Garcia, On-Site Monitor Phone: 630-221-2330 E-mail: Minerva.garcia@illinois.gov</p> <p>The IL SDU uses the docket and FIPS number issued from the county the order was entered in, so the courts and attorneys do not need a separate remittance identifier.</p> <p>Employer questions: Phone: 877-664-5738</p>	<p>Correspondence or FedEx/UPS deliveries: Illinois State Disbursement Unit 360 W Schick Rd (Ste 23) PMB 0001 Bloomington IL, 60108</p> <p>Payments only: Illinois State Disbursement Unit PO Box 5400 Carol Stream, IL 60197-5400</p> <p>Returning Interstate Payments: HFS BFO/IV-D Receipts 2200 Churchill Road Building A, 2nd floor Springfield, IL 62702</p>
Other Information	
Requires electronic payments?	Yes, employers in IL with 250 or more employees or fewer than 250 employees and paying on 10 or more child support orders must remit their payments electronically.
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Lea Salyers Phone: 888-704-0683 Phone: 630-221-2325 E-mail: Lea.Salyers@conduent.com.
Contact for redirecting payments to the SDU	Denise Limas, Administrative Assistant, Phone 630-221-2333 email: denise.limas@illinois.gov
SDU Bank Name:	The SDU bank is Bank of America.
SDU Vendor Name:	Conduent State and Local Solutions, Inc. - collections and disbursements
Web-Based Payment Service for Employers:	<p>Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Free software offered to employers for e-payments</p>
Web-Based Payment Service for NCP:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Illinois	
Other Information	
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Indiana	
State Contact Information	Address
<p>Nadine Reese, SDU Contract Manager Email: nadine.reese@dcs.in.gov</p> <p>Jamie Kencke, Senior Manager of Finance Jamie.kencke@dcs.in.gov</p>	<p>Payments only: Indiana State Child Support Bureau PO Box 6219 Indianapolis, IN 46206-6219</p> <p>Correspondence and Returning Interstate Payments: Indiana State Child Support Bureau Attn: Susan Smith 402 W. Washington St. MS11 Indianapolis IN 46204</p>
Other Information	
Requires electronic payments?	Yes, employers in IN with 50 or more employees and more than one employee with an income-withholding order. There is a fine of \$25.00 per occurrence for noncompliance.
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	E-mail: EMU@dcs.in.gov
Contact for redirecting payments to the SDU	Employer Maintenance Unit Phone: 800-292-0403 E-mail: emu@dcs.in.gov
SDU Bank Name:	Huntington Bank
SDU Vendor Name:	Informatix Inc.
Web-Based Payment Service for Employers:	Employers: State Run Phone: 1-800-292-0403 Email: DCSEFTUnit@dcs.in.gov Website: www.childsupport.in.gov
Web-Based Payment Service for NCP:	
Credit Card Payment Accepted From:	NCPs (2.25% convenience fee for credit cards and 1.5% for debit cards)
Credit Cards Accepted Through:	Value Payment Systems, LLC
Fees:	Annual Support Fee \$55.00
Other:	NCP phone payments accepted Phone: 866 972 9427 (2.25% convenience fee)

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Iowa	
State Contact Information	Address
Angela Lathrop, Bureau Chief Collection Services Center Phone: 515-377-0245 E-mail: alathro@dhs.state.ia.us Jennifer C, Scott as contact. o. 515-650-9709 jscott1@dhs.state.ia.us Customer Service Phone: 515-697-1550	Iowa Collections Services Center PO Box 9125 Des Moines , IA 50306
Other Information	
Requires electronic payments?	Yes, by 12/31/11, payers of income with 1,000 or more employees must remit support payments electronically. For payers of income with 500 to 999 employees, the compliance date is 12/31/12. For payers of income with 200 to 499 employees AND employers with 100 or more employees using an agent for payroll processing, the date for compliance is 12/31/13. Payers of income with fewer than 200 employees and who handle their own payroll are not subject to the EFT mandate. Payers of income with fewer than 100 employees and who use a payroll service provider are also not subject to the EFT mandate.
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Angela Lathrop, Bureau Chief Collection Services Center Phone: 515-697-1524 E-mail: alathro@dhs.state.ia.us
Contact for redirecting payments to the SDU	Angela Lathrop, Bureau Chief Collection Services Center Phone: 515-697-1524 E-mail: alathro@dhs.state.ia.us
SDU Bank Name:	The SDU bank is Wells Fargo.
SDU Vendor Name:	None
Web-Based Payment Service for Employers:	Web-based payment service (free to employers): Phone: 877-274-2580 E-mail: csrue@dhs.state.ia.us Fax: 515-564-4103 Website: www.iowachildsupport.gov or Website: https://secureapp.dhs.state.ia.us/epay/

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Iowa	
Other Information	
Web-Based Payment Service for NCP:	<p>Website for noncustodial parents (NCP) and custodial parents doing business with IA's Collections Services Center: Website:www.childsupport.ia.gov</p> <p>On Demand Payments from Checking and Savings Accounts NCPs registered on the www.childsupport.ia.gov website may initiate a payment via the website after Iowa has processed an application and completed a prenote.</p> <p>Credit and Debit Cards NCPs registered on the www.childsupport.ia.gov website may make credit and debit card payments.</p>
Credit Card Payment Accepted From:	Visa, MasterCard, Discover
Credit Cards Accepted Through:	NCPs registered on the www.childsupport.ia.gov website may make debit and credit card payments.
Fees:	A 2% convenience fee applies to each debit or credit card transaction.
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Kansas	
State Contact Information	Address
<p>Lori Myers Phone: 620 421 4500 ext 2423 Email: Lori.A.Myers@ks.gov</p> <p>Gina Hoffman, Project Manager Phone: 785-232-7120 E-mail: ghoffman@ywcass.com</p> <p>Kansas SDU Customer Service: Phone: 1-877-572-5722</p>	<p>Returning Interstate Payments: Kansas Payment Center PO Box 750840 Topeka, KS, 66675-0840</p> <p>Regular Payments: Kansas Payment Center PO Box 758599 Topeka, KS, 66675-8599</p>
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	<p>Amy Raymond Chief of Trial Court Services Office of Judicial Administration 301 SW 10th Ave Topeka, Kansas 66612-1504 Phone: 785 291 3224 Email: Raymonda@kscourts.org</p>
Contact for redirecting payments to the SDU	
SDU Bank Name:	The SDU bank is U.S. Bank
SDU Vendor Name:	YoungWilliams
Web-Based Payment Service for Employers:	<p>Web-based payment service (free to noncustodial parents and employers): KPCpay Phone: 1-877-729-6367 (toll-free) Website: www.kspaycenter.com</p>
Web-Based Payment Service for NCP:	<p>Web-based payment Service (free to noncustodial parents and employers): KPCpay Phone: 1-877-572-5722 (toll-free) Website: www.kspaycenter.com</p>
Credit Card Payment Accepted From:	<p>Credit Card Payment Accepted From: Visa, MasterCard, Discover Digital Wallet Payment Methods Accepted: ApplePay, GooglePay, and Venmo</p>
Credit Cards Accepted Through:	www.kspaycenter.com

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Kansas	
Other Information	
Fees:	Fee charged on debit and credit cards based on the total of the transaction, (Flat fee of 2.9%)
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Kentucky	
State Contact Information	Address
<p>Sharona Lavender, Project Manager, Conduent Phone: (502) 783-1482 E-mail: ShaRona.Lavender@Conduent.com</p> <p>Deanna Barker, Processing and Distribution Branch Manager E-mail: Deanna.Barker@ky.gov</p> <p>Trisha Johnson, Central Processing Supervisor Email: Trisha.Johnson@ky.gov</p>	<p>Correspondence: KY Child Support Enforcement PO Box 2150 Frankfort, KY 40602</p> <p>KY Division of Child Support Enforcement PO Box 14059 Lexington, KY 40512-4059</p>
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Deanna Barker, Processing and Distribution Branch Manager E-mail: Deanna.Barker@ky.gov
Contact for redirecting payments to the SDU	Deanna Barker, Processing and Distribution Branch Manager E-mail: Deanna.Barker@ky.gov
SDU Bank Name:	The SDU bank is JPMorgan Chase.
SDU Vendor Name:	Conduent State & Local Solutions, Inc.
Web-Based Payment Service for Employers:	<p>ExpertPay (\$2.50 registration fee and then \$1.50 per payment for employers) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Website: http://csws.chfs.ky.gov/csws/ (for employers and parents to check payments)</p>

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Kentucky	
Other Information	
Web-Based Payment Service for NCP:	<p>Web-based payment service (only for noncustodial parents) Kentucky Child Support Information (KCSI) Phone: 800-248-1163 Website: http://csws.chfs.ky.gov/csws/</p> <p>ExpertPay (free to noncustodial parents; \$2.50 registration fee and then \$1.25 per payment for employers): Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Website: http://csws.chfs.ky.gov/csws/ (for employers and parents to check payments)</p>
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	Effective June 1, 2015, the transaction fee for ExpertPay is \$1.50 per payment for Kentucky.
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Louisiana	
State Contact Information	Address
Konitra Jack, IV-D Director konitra.jack.dcms@la.gov	Louisiana Centralized Collection Unit Post Office Box 260222 Baton Rouge , LA 70826
Mary Kenerson, CSE Program Manager 3 mary.kenerson.dcms@la.gov 225-342-4783	
Fredrika Louis, CSE Program Manager 1 fredrika.louis.dcms@la.gov 225-342-9004	
Kenya Major, Program Manager 2 kenya.major.dcms@la.gov 225-219-2645	
Aimee Wiltz, Program Manager 1-B Aimee.Wiltz.DCMS@LA.GOV 225-219-2466	
Sherrika Grimes, Project Manager Sherrika.Grimes.DCMS@la.gov 225-924-5990 Ext. 8589901	
Rochalette Moore, Operations Supervisor/EFT Coordinator Rochalette.Moore.DCMS@la.gov 225-924-5990 Ext. 8589909	
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Phone: 225-342-0531
Contact for redirecting payments to the SDU	Willicia Royal Phone: 225-342-0531 Email: Willicia.Royal.dcms@la.gov
SDU Bank Name:	SDU bank is JPMorganChase.
SDU Vendor Name:	Conduent State & Local Solutions

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Louisiana	
Other Information	
Web-Based Payment Service for Employers:	Web-based payment service: ExpertPay (free to employers and noncustodial parents) Phone: 866-645-6347 E-mail: customer.service@expertpay.com Website: www.expertpay.com
Web-Based Payment Service for NCP:	Web-based payment service: ExpertPay (free to employers and noncustodial parents) Phone: 866-645-6347 E-mail: customer.service@expertpay.com Website: www.expertpay.com
Credit Card Payment Accepted From:	Web-based payment service: ExpertPay (free to employers and noncustodial parents) Phone: 866-645-6347 E-mail: customer.service@expertpay.com Website: www.expertpay.com
Credit Cards Accepted Through:	
Fees:	Fee based on amount paid. Please see website for more details
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Maine	
State Contact Information	Address
State Contact Information: Division of Support Enforcement & Recovery 11 SHS 19 Union ST Augusta, ME 04333 Phone: (207) 624-4100 Email: Maine.NewHire@Maine.gov	Child Support Enforcement Cashier PO Box 1098 Augusta , ME 4333 Child Support Distribution Center Dept of Health & Human Services Box 1098 Augusta, ME 04332
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Compliance Team 11 SHS 109 Union ST Augusta, ME 04333 Phone: (207) 624-4110 Email: complianceTeam.DHHS@maine.gov
Contact for redirecting payments to the SDU	11 State House Station 19 Union Street Augusta, ME 04333-0011 Phone 207-624-4100 Fax 207-287-6883 Maine.NewHire@Maine.gov Compliance Team 11 SHS 109 Union ST Augusta, ME 04333 Phone: (207) 624-6988 Email: ComplianceTeam.dhhs@maine.gov
SDU Bank Name:	The SDU bank is US Bank.
SDU Vendor Name:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Maine	
Other Information	
Web-Based Payment Service for Employers:	Web-based payment service: ExpertPay (\$.55 fee per transaction for employers and noncustodial parents after \$2.50 registration fee) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com
Web-Based Payment Service for NCP:	Web-based payment service: ExpertPay (\$.55 fee per transaction for employers and noncustodial parents after \$2.50 registration fee) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com
Credit Card Payment Accepted From:	None. Does not accept credit cards.
Credit Cards Accepted Through:	
Fees:	
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Maryland	
State Contact Information	Address
<p>Jenica Medley, MD SDU Project Director Systems & Methods, Inc Telephone: 855.853.8289, x 5271 E-mail: jenica.medley@smimail.net</p> <p>Customer Service: 855.853.8289, Option 1</p> <p>MD SDU EFT Unit Phone: 855.853.8289, Option 4</p> <p>Cynthia E. Shockey, MD SDU Director Phone: 855.853.8289, x5285 E-mail: Cynthia.shockey@maryland.gov</p>	<p>Payments only: MD Child Support Account PO Box 17396 Baltimore, MD 21297-1396</p>
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Cynthia E. Shockey, MD SDU Director Phone: 855.853.8289, x5285 E-mail: Cynthia.shockey@maryland.gov
Contact for redirecting payments to the SDU	Cynthia E. Shockey, MD SDU Director Phone: 855.853.8289, x5285 E-mail: Cynthia.shockey@maryland.gov
SDU Bank Name:	Bank of America
SDU Vendor Name:	Systems & Methods, Inc.
Web-Based Payment Service for Employers:	Web-based payments: https://md.smartchildsupport.com
Web-Based Payment Service for NCP:	Web-based payments: https://md.smartchildsupport.com
Credit Card Payment Accepted From:	https://md.smartchildsupport.com OR by pay-by-phone: 888.351.3851
Credit Cards Accepted Through:	
Fees:	2.5%
Other:	ACHD and ACHD accepted at the same website

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Massachusetts	
State Contact Information	Address
<p>Employer Relations Unit and Outreach: Phone: 781-917-0050 Fax: 781-917-0055 E-mail: maeru.fax@smimail.net</p> <p>Michael Grugnale, Contract Manager Contact for redirecting payments to the SDU Phone: 781-917-0040, ext. 4811 E-mail: grugnale@dor.state.ma.us</p> <p>Daniel J. McGrory, Director, CSE Finance Phone: 617-626-4117 E-mail: mcgroryd@dor.state.ma.us</p>	<p>Employers: DOR/CSE PO Box 55140 Boston, MA 02205-5140</p> <p>Direct Payers: DOR/CSE PO Box 55144 Boston, MA 02205-5144</p> <p>Interstate Payments: DOR/CSE PO Box 55149 Boston, MA 02205-5149</p>
Other Information	
Requires electronic payments?	Yes, employers with five or more employees who have orders; also employers with a history of irregular or untimely payments or other instances of failure to remit child support payments.
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Christopher Jones, Customer Service Bureau Massachusetts Dept. of Revenue Phone: 617 887-7634 E-mail: jonesc@dor.state.ma.us
Contact for redirecting payments to the SDU	Michael Grugnale, Contract Manager Phone: 781-917-0040, ext. 4811 E-mail: grugnale@dor.state.ma.us
SDU Bank Name:	The SDU bank is Bank of America.
SDU Vendor Name:	Systems and Methods, Inc. (SMI) (collections only)
Web-Based Payment Service for Employers:	SMART SYSTEM https://ma.smartchildsupport.com Email: maefsupport@smimail.net Fees: There are NO Fees for Website payments.
Web-Based Payment Service for NCP:	SMART SYSTEM https://ma.smartchildsupport.com Email: maefsupport@smimail.net Fees: There are NO Fees for Website payments.

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Massachusetts	
Other Information	
Credit Card Payment Accepted From:	NCPs (only)
Credit Cards Accepted Through:	MasterCard, Visa & Discover Fees associated with Credit Card payments: 2.5% w/SDU Vendor SMI and 2.49% w/Commonwealth of MA CSE
Fees:	
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Michigan	
State Contact Information	Address
Pratin Trivedi Director of Information Technology and Payment Operations Phone: 517-334-6560 Email: trivedip@michigan.gov Michigan State Disbursement Unit Outreach Department Phone: 1-800-817-0805 Email: misduoutreach@michigan.gov Website: https://micase.state.mi.us/ssoapp/login OR www.misdu.com	Employers: Michigan State Disbursement Unit PO Box 30350 Lansing, MI 48909-7850 Interstate Payments, including Interstate Returns: Michigan State Disbursement Unit PO Box 30352 Lansing, MI 48909-7852 Direct Payers: Michigan State Disbursement Unit PO Box 30351 Lansing, MI 48909-7851 Correspondence: Michigan State Disbursement Unit PO Box 30478 Lansing, MI 48909-7978 Other returned mail: Michigan State Disbursement Unit PO Box 30353 Lansing, MI 48909-7853
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Tammy Feehan Customer Service Supervisor Phone: 800-817-0805, option 1 E-mail: misduoutreach@michigan.gov
Contact for redirecting payments to the SDU	Tammy Feehan Outreach Supervisor Phone: 800-817-0805, option 1 E-mail: misduoutreach@michigan.gov
SDU Bank Name:	The SDU bank is Fifth Third Bank.
SDU Vendor Name:	Conduent

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Michigan	
Other Information	
Web-Based Payment Service for Employers:	Web-based payment service (free to employers): Phone: 800-817-0805 E-mail: misduoutreach@michigan.gov Website: www.misdu.com
Web-Based Payment Service for NCP:	Web-based payment service: Phone: 800-817-0805 E-mail: misduoutreach@michigan.gov Website: www.misdu.com
Credit Card Payment Accepted From:	Credit cards are processed through ExpertPay that requires a one-time \$2.50 fee. After that Bank Debits have no transaction fee and credit cards have a 2.95% of total payment fee.
Credit Cards Accepted Through:	
Fees:	
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Minnesota	
State Contact Information	Address
MN CSD Help Desk Phone: 651 431 4400 Phone: 800-657-3890 (toll-free) Fax: 651-431-7544 Email: DHS.CSD.Letters@state.mn.us www.childsupprt.dhs.state.mn.us/Action/Welcome	Employers: Minnesota Child Support Payment Center PO Box 64306 St. Paul, MN 55164-0306 Interstate: Minnesota Child Support Payment Center PO Box 64323 St. Paul, MN 55164-0323
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	MN Child Support Help Desk: Help Desk Phone: 651-431-4400
Contact for redirecting payments to the SDU	MN Child Support Help Desk: Help Desk Phone: 651-431-4400 (local) 800-657-3890 (toll free) Email: DHS.MNCSEFT@state.mn.us
SDU Bank Name:	The SDU bank is US Bank.
SDU Vendor Name:	Informatix - collections
Web-Based Payment Service for Employers:	Child Support Online (Free to Employers) www.childsupport.dhs.state.mn.us/Action/welcome
Web-Based Payment Service for NCP:	Child Support Online (Free to NCP's) www.childsupport.dhs.state.mn.us/Action/welcome
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Mississippi	
State Contact Information	Address
<p>Sandra Winfrey, Project Manager Phone: 769-777-6111 Email: Sandra.Winfrey@informatixinc.com</p> <p>Incoming EFT Inquiries MS SDU Outreach Department Email: MSSDUOutreach@informatixinc.com Phone: 769-777-6111</p>	<p>State Disbursement Unit P.O. Box 23094 Jackson , MS 39225</p>
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	
Contact for redirecting payments to the SDU	
SDU Bank Name:	The SDU bank is Regions Bank (collections and disbursements).
SDU Vendor Name:	Informatix, Inc.
Web-Based Payment Service for Employers:	<p>Website: iPayOnline Email: MSSDUOutreach@informatixinc.com Phone: 769-777-6111 Website: https://ipayonline.mssdu.net</p>
Web-Based Payment Service for NCP:	Website: https://ipayonline.mssdu.net
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	
Other:	MS can only accept Canadian Dollars, not British pounds. Currently in communications with UK CSE agency to determine whether they can send CS payments via IAT (international ACH transactions) in USD instead of British pounds.

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Missouri	
State Contact Information	Address
Windy Venable 573-751-0753 Windy.D.Venable@dss.mo.gov Edie Welch, SDU Project Director/EFT Coordinator (888)761-3665 Edie.welch@smimail.net	Correspondence: MO Family Support Payment Center PO Box 109006 Jefferson City, MO 65110-9006 Payments: Systems and Methods, Inc. PO Box 109001 Jefferson City, MO 65110-9001 Returning Interstate Payments: MO Family Support Division PO Box 2277 Jefferson City, MO 65102-2277
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Employer Team Phone: 800-585-9234
Contact for redirecting payments to the SDU	Employer Team Phone: 800-585-9234
SDU Bank Name:	The SDU bank is Commerce Bank.
SDU Vendor Name:	Systems and Methods, Inc. (SMI) - collection and disbursements
Web-Based Payment Service for Employers:	Employers: Phone: 888-761-6390 Email: fspceft@smimail.net Website: https://mo.smartchildsupport.com
Web-Based Payment Service for NCP:	Phone: 888-761-3665 Email: fspceft@smimail.net Website: https://mo.smartchildsupport.com
Credit Card Payment Accepted From:	Non Custodial Parents
Credit Cards Accepted Through:	https://mo.smartchildsupport.com 2.5% convenience fee

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Missouri	
Other Information	
Fees:	
Other:	Parents may obtain payment information. Phone: 800-225-0530 E-mail: fspceft@smimail.net Website: https://mo.smartchildsupport.com Missouri Child Support Employer Information Phone: 800-585-9234 or Phone: 573-526-8699

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Montana	
State Contact Information	Address
Linda Rogers, SDU Supervisor Email: Lrogers@mt.gov Phone: 800-346-5437 ext. 1142 Terrie McNac, EFT/EDI Specialist Phone: 800-346-5437 ext 1140 Email: TMcNac@mt.gov	Income Withholding: DPHHS-Child Support Enforcement Division PO Box 8001 Helena, MT 59604-8001 Other Payments: DPHHS-Child Support Enforcement Division PO Box 8001 Helena, MT 59604-5955
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Jade Atkinson, Regional Manager Email: jatkinson@mt.gov Phone: 1-800-346-5437 Ext. 0137
Contact for redirecting payments to the SDU	Jade Atkinson, Regional Manager Email: jatkinson@mt.gov Phone: 1-800-346-5437 Ext. 0137
SDU Bank Name:	The SDU Bank is US Bank.
SDU Vendor Name:	
Web-Based Payment Service for Employers:	Web-based payment service: MT Child Support Payments (employers and noncustodial parents; fee per transaction; limit of 15 payments per transaction) Terrie McNac Phone: 800-346-5437 ext. 1140 Email: TMcNac@mt.gov Website: http://app.mt.gov/csp
Web-Based Payment Service for NCP:	Web-based payment service: MT Child Support Payments (employers and noncustodial parents; fee per transaction; limit of 15 payments per transaction) Phone: 406-444-2775 Terrie McNac Email: TMcNac@mt.gov Website: http://app.mt.gov/csp

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Montana	
Other Information	
Credit Card Payment Accepted From:	Credit card payments and e-checks (online banking) accepted from employers and noncustodial parents
Credit Cards Accepted Through:	MT Child Support Payments website (Website: http://app.mt.gov/csp) (fee charged).
Fees:	
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Nebraska	
State Contact Information	Address
Nebraska Child Support Payment Center: 1-877-631-9973 Option 3 https://childdsupport.nebraska.gov/ Employer Outreach/Customer Service Coordinator: Amanda Boucher Phone: 402-471-1169	Employers' Payments and Interstate Payments: NEBRASKA CHILD SUPPORT PAYMENT CENTER PO BOX 82890, LINCOLN, NE 68501-2890 https://childdsupport.nebraska.gov/ Returning Interstate Payments*: Nebraska Child Support Enforcement - Finance PO Box 94728 Lincoln NE 68509-4728 Phone: 877-631-9973 Option 2
Other Information	
Requires electronic payments?	Yes, employers in Nebraska with 50 or more employees and who are paying on at least one order are required to remit child support payments electronically.
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact the Nebraska Customer Service Call Center Phone: 1-877-631-9973, Option 2
Contact for redirecting payments to the SDU	1-877-631-9973 Option 3
SDU Bank Name:	Joint UPIC Account Winston-Salem, NC Bank Routing Number: 021052053 Account Number: 13505184
SDU Vendor Name:	
Web-Based Payment Service for Employers:	https://childdsupport.nebraska.gov/Employers/
Web-Based Payment Service for NCP:	Website: https://childdsupport.nebraska.gov/ncp/ncphome.asp
Credit Card Payment Accepted From:	Credit/debit card payments accepted from Paying Parents
Credit Cards Accepted Through:	Credit/debit cards and eCheck payments accepted online, over IVR and at kiosks
Fees:	There is a 2.49% charge on credit cards/PayPal/Venmo. MoneyGram is \$3.99. PaySite kiosk network is \$3.50. Debit card, ACH, NE Rapid Pay RDC App, and online bill pay payments are free of any fees or surcharges.
Other:	NE Rapid Pay RDC App/PayNearMe/PayPal/Venmo/doxo/online bill pay/VanillaDirect Pay/Prism App/MoneyGram/Western Union

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Nevada	
State Contact Information	Address
<p>Nevada Customer Service E-mail: NVSDU@dwss.nv.gov</p> <p>Janae Kelly, SCaDU Chief Phone: 702-486-8578 Email: jxkelly@dwss.nv.gov</p> <p>Scott Corey, SCaDU Manager Phone: 702-486-1010 E-mail: scorey@dwss.nv.gov</p>	<p>Payments only: Nevada SCaDU PO Box 98950 Las Vegas, NV 89193-8950</p> <p>In-person payments and FedEx/UPS or other carrier deliveries: Nevada SCaDU 1900 E. Flamingo Road, Suite 136 Las Vegas, NV 89119-5168</p> <p>Send \$2.00 income withholding fee to: Nevada State Treasurer PO Box 844500 Los Angeles, CA 90084-4500</p>
Other Information	
Requires electronic payments?	<p>Yes, per NRS 31A.090 employers in Nevada with 50 or more employees or submitting payments of \$10,000.00 or more are required to remit child support payments electronically.</p> <p>If remitting payment by EFT, please first notify Nevada SCaDU by e-mail at SCaDU.EFT@dwss.nv.gov.</p> <p>Income Withholding EFT Account Information: Routing Number: 021052053 Account Number: 35239446</p> <p>Employers are required to collect \$2.00 per payment (maximum \$4.00 per month) to be sent to the Nevada State Treasurer no less than quarterly per NRS 31A.080.</p> <p>\$2 Income Withholding Fee EFT Account Information: Routing Number: 021052053 Account Number: 99167310</p> <p>For additional information please visit our website at: www.dwss.nv.gov.</p>

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Nevada	
Other Information	
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Tracy Sandborn, Program Specialist Phone: 775-684-0589 E-mail: tsandborn@dwss.nv.gov
Contact for redirecting payments to the SDU	NVSDU Management Analyst Phone: 702-486-1010 NVSDU@dwss.nv.gov
SDU Bank Name:	Wells Fargo
SDU Vendor Name:	State of Nevada
Web-Based Payment Service for Employers:	https://dwss.nv.gov/?ChildSupportOnlinePayments.html Visa, MasterCard, and Discover accepted
Web-Based Payment Service for NCP:	https://dwss.nv.gov/?ChildSupportOnlinePayments.html Visa, MasterCard, and Discover accepted
Credit Card Payment Accepted From:	Non Custodial Parents and Employers

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Nevada	
Other Information	
Credit Cards Accepted Through:	<p>Website: https://dwss.nv.gov/?ChildSupportOnlinePayments.html</p> <p>Telephone Payments: Business hours: 1-844-855-6152 8am-5pm Monday through Friday PST, excluding state observed holidays. Visa or MasterCard accepted. There is no convenience fee.</p> <p>Non-Business hours: 1-855-288-2352 5pm-8am Monday - Friday PST, weekends, and state holidays. Credit and debit cards with the Visa, MasterCard, or Discover logo. There is a convenience fee of \$7.95 per payment.</p> <p>In Person Payments: Nevada SCaDU 1900 E. Flamingo Road, Suite 136 Las Vegas, NV 89119-5168</p>
Fees:	Employers are required to collect \$2.00 per payment (maximum \$4.00 per month) to be sent to the Nevada State Treasurer no less than quarterly per NRS 31A.075 (3).
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

New Hampshire	
State Contact Information	Address
<p>Tanner Heath Phone: 603-271-9381</p> <p>Website: Child Support Services New Hampshire Department of Health and Human Services (nh.gov)</p>	<p>Employers: NH Child Support Regional Proc. Ctr. PO Box 9501 Manchester, NH 03108-9501</p> <p>Interstate/International: NH Child Support Regional Proc. Ctr. PO Box 9503 Manchester, NH 03108-9503</p> <p>Payers/District Offices: NH Child Support Regional Proc. Ctr. PO Box 9502 Manchester, NH 03108-9502 Website: Child Support Services New Hampshire Department of Health and Human Services (nh.gov)</p>
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	<p>Central Information Unit Phone: 603-271-4427</p> <p>Email: BCSS-CIU@dhhs.nh.gov</p>
Contact for redirecting payments to the SDU	<p>Central Information Unit Phone: 603-271-4427</p> <p>Email: BCSS-CIU@dhhs.nh.gov</p>
SDU Bank Name:	The SDU bank is Citizens Bank
SDU Vendor Name:	Conduent
Web-Based Payment Service for Employers:	<p>Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Free software offered to employers for e-payments.</p>

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

New Hampshire	
Other Information	
Web-Based Payment Service for NCP:	Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com Free software offered to employers for e-payments.
Credit Card Payment Accepted From:	e-childsPay is an option for New Hampshire. WWW.e-childsPay.com is a credit card site option for Obligors specifically for credit card payments. There are convenience fees when using e-childsPay. It is not an immediate payment method as it takes 4-7 days. Obligors who have a bank account are able to use ExpertPay which is a transaction free for New Hampshire
Credit Cards Accepted Through:	MoneyGram You can either pay with your credit or debit card, or directly from your bank account.
Fees:	Fees: Fees start at \$3.49. See web site for further details on pricing.
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

New Jersey	
State Contact Information	Address
Sylvia Fallah Phone: 609-570-4264 E-mail: Sylvia.Fallah@Conduent.com	Payments: New Jersey Family Support Payment Center PO Box 4880 Trenton, NJ 08650-4880
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Sylvia Fallah Phone: 609-570-4264 E-mail: Sylvia.Fallah@Conduent.com
Contact for redirecting payments to the SDU	
SDU Bank Name:	The SDU bank is Wells Fargo.
SDU Vendor Name:	Conduent - collections and disbursements.
Web-Based Payment Service for Employers:	Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com
Web-Based Payment Service for NCP:	Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

New Mexico	
State Contact Information	Address
<p>Christina Clokey Centralized Services Supervisor/CSED Central Registry Phone: 505-231-7911 Email: christina.clokey@hsd.nm.gov</p> <p>Sophia Padilla SophiaC.Padilla@hsd.nm.gov Phone: 505-469-2936</p> <p>Vivian Herrera Vivian.herrera@hsd.nm.gov Phone: 505-469-3982</p>	<p>Correspondence: NM State Disbursement Unit P.O. Box 2348 Santa Fe, NM 87504-2348</p> <p>Direct Payments for NCP and Employers Only: State of New Mexico Child Support State Disbursement Unit P.O. Box 200796 Dallas, TX 75320-0796</p> <p>Interstate Payments: NM State Disbursement Unit P.O. Box 2348 Santa Fe, NM 87504-2348</p> <p>Returning Interstate Payments: NM State Disbursement Unit P.O. Box 2348 Santa Fe, NM 87504-2348</p>
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	<p>Omar Halama, SDU Section Supervisor Phone: 505-476-3910 Email: Omar.Halama@state.nm.us</p>
Contact for redirecting payments to the SDU	
SDU Bank Name:	The SDU bank is Wells Fargo.
SDU Vendor Name:	
Web-Based Payment Service for Employers:	<p>An employer may set up a recurring automatic withdrawal for child support payments on NM's website: Website: https://elink.hsd.state.nm.us/elink/Default.aspx</p>
Web-Based Payment Service for NCP:	
Credit Card Payment Accepted From:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

New Mexico	
Other Information	
Credit Cards Accepted Through:	
Fees:	
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

New York	
State Contact Information	Address
<p>Jennifer Sherry Glenn Jennifer.Sherry@otda.ny.gov</p> <p>Elizabeth Mehreteab, SDU Payment Processing Manager Phone: 518-320-1053 Email: Elizabeth.mehreteab@conduent.com</p> <p>Lin Douglas, SDU Project Manager Email: Lin.Douglas@conduent.com Phone: 518-320-1053</p>	<p>NYS Child Support Processing Center PO Box 15363 Albany , NY 12212</p>
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	1-888-208-4485
Contact for redirecting payments to the SDU	nysdcseicr@otda.state.ny.us
SDU Bank Name:	The SDU bank is Bank of America.
SDU Vendor Name:	Conduent State and Local Solutions, Inc.
Web-Based Payment Service for Employers:	ExpertPay: Pay with credit or debit card, directly from bank account or with a PayPal account

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

New York	
Other Information	
Web-Based Payment Service for NCP:	ExpertPay : Pay with credit or debit card, directly from bank account or with a PayPal account MoneyGram, Website www.MoneyGram.com , Payments using MoneyGram require New York Receive Code 14690. ChildSupportBillPay: website is www.childsupportbillpay.com/newyork . Pay with credit or debit card, Digital Wallet (Visa Checkout, Masterpass, Amex MOVE), PayPal and PayPal Credit, Venmo
Credit Card Payment Accepted From:	Credit card payments accepted from NCPs
Credit Cards Accepted Through:	www.expertpay.com www.childsupportbillpay.com/newyork
Fees:	2.95% for www.expertpay.com , 2.90% for www.childsupportbillpay.com/newyork
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

North Carolina	
State Contact Information	Address
<p>Kristen Sigmon, CSS Chief of Fiscal Operations Email: Kristen.Sigmon@dhhs.nc.gov Phone: 919 855 4402</p> <p>Vinayak Ankolkar, IT Manager Phone: 919-855-3116 E-mail: Vinayak.A@dhhs.nc.gov</p> <p>Trina Bellamy, EFT/Debit Card Coordinator Phone: 919 855 4453 E-mail: trina.bellamy@dhhs.nc.gov</p>	<p>Payments and Employers: NC Child Support Centralized Collection PO Box 900012 Raleigh, NC 27675-9012</p> <p>Returning Interstate Payments: Distribution Unit- 919-855-4755</p>
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Trina Bellamy, EFT/Debit Card Coordinator Phone: 919 855 4453 E-mail: trina.bellamy@dhhs.nc.gov
Contact for redirecting payments to the SDU	<p>Jennifer Creech, EFT/Debit Card Coordinator Phone: 919-855-4450 E-mail: jennifer.creech@dhhs.nc.gov</p> <p>Dee Robinson, EFT/Debit Card Coordinator (back-up) Phone: 919-855-4452 E-mail: dilthra.robinson@dhhs.nc.gov</p>
SDU Bank Name:	The SDU banks are Truist (paper deposits) and Bank of America (electronic collections and disbursements).
SDU Vendor Name:	Systems and Methods Inc. (SMI)
Web-Based Payment Service for Employers:	Web-based payment service (for employers and noncustodial parents): Website: www.ncchildsupport.com/ Employers should click on the "Employer" icon.
Web-Based Payment Service for NCP:	Web-based payment service (for employers and noncustodial parents): Website: www.ncchildsupport.com/ Noncustodial payers should click on the "Parents" icon. Then follow the transmit funds or pay child support links.
Credit Card Payment Accepted From:	Credit and Debit card payments accepted from NCPs for 2.5% convenience fee.

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

North Carolina	
Other Information	
Credit Cards Accepted Through:	
Fees:	
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

North Dakota	
State Contact Information	Address
<p>Beth Butler-Turner (Program) Phone: 701-328-7502 Email: bbutlerturner@nd.gov</p> <p>Susan Murphy (System) Phone: 701-328-7517 E-mail: srmurphy@nd.gov</p> <p>Customer Service Phone: 800-231-4255 Phone: 701-328-6580 E-mail: childsupport@nd.gov</p> <p>Rona Schmidt (Employer Relations) Email: csemployer@nd.gov Phone: 701-328-6524</p>	<p>Lump Sum Payments: North Dakota SDU PO Box 7425 Bismarck, ND 58507-7425</p> <p>Returning Interstate Payments: North Dakota SDU PO Box 7190 Bismarck, ND 58507</p> <p>State Disbursement Unit ND Child Support Enforcement PO Box 7280 Bismarck, ND 58507-7280</p>
Other Information	
Requires electronic payments?	Yes, effective 1/1/12, an employer with more than 24 employees and receiving more than four income withholding orders (IWOs) must remit child support payments electronically. An employer with more than 24 employees but fewer than five IWOs may opt out of the EFT payment requirement only through a written request.
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Jolene Schaffer Phone: 701-328-7531 E-mail: soiwic@nd.gov
Contact for redirecting payments to the SDU	Rona Schmidt Email: reschmidt@nd.gov Phone: (701) 328-7516
SDU Bank Name:	The SDU bank is Bank of North Dakota.
SDU Vendor Name:	
Web-Based Payment Service for Employers:	<p>Web-based payment service: Employer EFT Phone: 800-251-8685 #2 Phone: 701-328-7516 (out-of-state) E-mail: soeft@nd.gov</p>

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

North Dakota	
Other Information	
Web-Based Payment Service for NCP:	
Credit Card Payment Accepted From:	Credit card payments are accepted from obligors via the website. Website: www.childsupportnd.com
Credit Cards Accepted Through:	Website: www.childsupportnd.com
Fees:	
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Ohio	
State Contact Information	Address
<p>Deborah Herubin, SDU Section Chief Deborah.Herubin@ JFS.ohio.gov</p> <p>Peggy Stevenson, EFT-EDI Manager Phone: 888-965-2676 x 5850 E-Mail: Peggy.Stevenson@smimail.net</p> <p>CSPC Customer Service Phone: 888-965-2676</p>	<p>OH CSPC PO Box 182394 Columbus , OH 43218</p>
Other Information	
Requires electronic payments?	Yes
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	<p>Deborah Herubin, SDU Section Chief E-mail: Deborah.Herubin@jfs.ohio.gov Phone: 614-985-4549</p>
Contact for redirecting payments to the SDU	<p>Deborah Herubin, SDU Section Chief E-mail: Deborah.Herubin@jfs.ohio.gov Phone: 614-985-4549</p>
SDU Bank Name:	The SDU bank is Fifth Third Bank.
SDU Vendor Name:	<p>Systems and Methods, Inc. Collections and Disbursements Website: https://oh.smartchildsupport.com Phone: 888-965-2676</p>
Web-Based Payment Service for Employers:	<p>Website: https://oh.smartchildsupport.com Free web-based payment services are available for Employers and NCP via automatic withdrawal Phone: 888-965-2676</p>
Web-Based Payment Service for NCP:	<p>Website: https://oh.smartchildsupport.com Free web-based payment services are available for Employers and NCP via automatic withdrawal Phone: 888-965-2676</p>
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	<p>Web-based credit card payments available only for NCPs (free) at https://oh.smartchildsupport.com</p>
Fees:	
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Oklahoma	
State Contact Information	Address
<p>Stefanie Hanson, Programs Administrator Phone: 405 982 2338 E-mail: stefanie.hanson@okdhs.org</p> <p>Brittany Thompson, Assistant Director for Child Support Services Phone: 405-255-0317 Email: Brittany.Thompson@okdhs.org</p> <p>SDU Office Fax: 855-363-1755</p> <p>Employer Service Center: Phone: 866-553-2368 (toll-free)</p>	<p>Employer & Interstate: Oklahoma Centralized Support Registry PO Box 268809 Oklahoma City, OK 73126-8809</p> <p>Returning Interstate Payments: OK Department of Human Services Oklahoma Child Support Services Attention: Refund for the Center For Finance and Budget PO Box 248822 Oklahoma City, Oklahoma 73124</p>
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Oklahoma Central Case Registry, Non-IV-D Office Phone: 405-522-8999 Fax: 405 522 8901
Contact for redirecting payments to the SDU	Oklahoma Employer Services Center Phone: 405-325-9190 Phone: 866-553-2368 (toll-free)
SDU Bank Name:	The SDU bank is Chase Bank.
SDU Vendor Name:	Systems & Methods, Inc. (SMI) - collections and disbursements
Web-Based Payment Service for Employers:	Web-based payment service (free for employers and noncustodial parents): Website: https://ok.smartchildsupport.com
Web-Based Payment Service for NCP:	Web-based payment service (free for employers and noncustodial parents): Website: https://ok.smartchildsupport.com
Credit Card Payment Accepted From:	Credit and debit card payments accepted from noncustodial parents at no cost.
Credit Cards Accepted Through:	
Fees:	
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Oregon	
State Contact Information	Address
Jason Werner, Financial Services Phone: 503-986-2407 Email: Jason.werner@doj.state.or.us Kara Naegeli, Financial Services Phone: 503-986-2469 Email: Kara.Naegeli@doj.state.or.us Crissy Holloway, Financial Services Phone: 503-986-6071 Email: Crissy.Holloway@doj.state.or.us DCSEFTFileConfirmations@doj.state.or.us Employer Services Phone: 866-907-2857 E-mail: childsupportemployerservices@doj.state.or.us McKenzi Riddell, Employer Services Phone: 503-986-0566 Email: mckenzi.riddell@doj.state.or.us	Oregon Department of Justice Oregon Child Support Program PO Box 14506 Salem, OR 97309-0420 Oregon Child Support Offices website: Website: oregonchilddsupport.gov
Other Information	
Requires electronic payments?	Yes, employers in OR with five or more employees and who have received one or more orders; employers with fewer than five employees but have received orders against more than one employee; employers required to pay taxes electronically; or employers who have failed to withhold or pay correctly and timely, according to law, are required to remit their child support payments electronically.
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Kara Naegeli, Financial Services 503-986-2469 kara.naegeli@doj.state.or.us
Contact for redirecting payments to the SDU	http://www.oregonchilddsupport.gov/employers
SDU Bank Name:	SDU Bank Name: KeyBank
SDU Vendor Name:	Informatix, Inc.
Web-Based Payment Service for Employers:	Oregon Employer Services Portal
Web-Based Payment Service for NCP:	MyPaymentPortal.com

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Oregon	
Other Information	
Credit Card Payment Accepted From:	Mastercard, Visa, American Express, Discover and e-check payments may be made through MyPaymentPortal.com for a small fee.
Credit Cards Accepted Through:	
Fees:	
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Pennsylvania	
State Contact Information	Address
Jonathan Malnick, DFST Lead Analyst Phone: 717-772-4815 E-mail: jonathanmalnick@pacses.com	Wage-attached Payments: PA SCDU PO Box 69112 Harrisburg, PA 17106-9112
BCSE Customer Service Phone: 800-932-0211	Non Wage-attached Payments: PA SCDU PO Box 69110 Harrisburg, PA 17106-9110
PASCDU Customer Service Phone: 877-727-7238	Returning Interstate Payments PA SCDU
Employer Customer Service Phone: 877-676-9580	PO Box 61167 Harrisburg, PA 17106-1167
Other Information	
Requires electronic payments?	Yes, Pennsylvania law requires remittance by an electronic payment method if an employer is ordered to withhold income from more than one employee and employs 15 or more persons, or if an employer has a history of two or more returned checks due to non-sufficient funds. There is a monetary sanction for failure to comply. Call PA SCDU at 877-676-9580 for instructions.
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	
Contact for redirecting payments to the SDU	
SDU Bank Name:	The SDU bank is Wells Fargo.
SDU Vendor Name:	Conduent - collections and disbursements
Web-Based Payment Service for Employers:	Web-based payment service: ExpertPay (free to employers and noncustodial parents) Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com For information on PA's EFT requirement or to request not to receive remittance statements, call PA-SCDU Customer Service: Phone: 877-676-9580 E-mail: PASDU-Employer@Conduent.com

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Pennsylvania	
Other Information	
Web-Based Payment Service for NCP:	Web-based payment service: ExpertPay (free to employers and noncustodial parents) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com
Credit Card Payment Accepted From:	Credit Card payments accepted from Employers and NCPs via online at www.expertpay.com. Has a current fee of 2.5%. Credit card payments accepted from NCPs via a toll-free line at 1-800-955-2305, is 2.5% up to \$800.00, \$20.00 for payments of \$800.01 or higher.
Credit Cards Accepted Through:	
Fees:	
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Puerto Rico	
State Contact Information	Address
<p>Lizette Serrano-Pabon, Assistant Deputy Administrator Case Management Area Phone: 787-767-1500, ext. 2839 Fax: 787-767-1852 E-mail: lserrano@asume.pr.gov</p> <p>Alba Alvarez Email: patrono@asume.pr.gov</p> <p>Ada Lopez, Employers Issues Phone: 787-767-1500 ext. 2859 E-mail: alopez2@asume.pr.gov</p> <p>Roberto Hernandez, Employers Issues Phone: 787-767-1500, ext. 2858 E-mail: rhernandez@asume.pr.gov</p> <p>Alba L Alvarez Del Valle, Acting Supervisor Central Registry Phone: 787-767-1500, ext. 2840 Fax: 787-282-7411 E-mail: aalvarez2@asume.pr.gov</p>	<p>Employers: Administracion para el Sustento de Menores (ASUME) PO Box 71442 San Juan, PR 00936-8542</p> <p>Returning Interstate Payments: ASUME PO Box 70376 San Juan PR 00936-8376</p>
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	<p>Lizette Serrano-Pabon, Assistant Deputy Administrator Case Management Area Phone: 787-767-1500, ext. 2839 Fax: 787-767-1852 E-mail: lserrano@asume.pr.gov</p>
Contact for redirecting payments to the SDU	<p>Lizette Serrano-Pabon, Assistant Deputy Administrator Case Management Area Phone: 787-767-1500, ext. 2839 Fax: 787-767-1852 E-mail: lserrano@asume.pr.gov</p>
SDU Bank Name:	The SDU bank is Banco Popular de Puerto Rico (BPPR).

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Puerto Rico	
Other Information	
SDU Vendor Name:	
Web-Based Payment Service for Employers:	Web-based payment service for employers (must register): Website: https://www.asume.pr.gov/Pages/default.aspx
Web-Based Payment Service for NCP:	Web-based payment service for noncustodial parents: Website: https://www.asume.pr.gov/Pages/default.aspx Credit card payments accepted from non-custodial parents.
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Rhode Island	
State Contact Information	Address
<p>Alicia Rodriguez, SDU Project Director E-mail: alicia.rodriguez@smimail.net</p> <p>Kathleen McCusker, Chief Human Services Policy and Systems Specialist Contact for redirecting payments to the SDU Phone: 401-458-4427 E-mail: Kathleen.McCusker@dhs.ri.gov</p> <p>Rhode Island Child Support Information Phone: 401-458-4450</p> <p>Michael Venturino Rhode Island Family Court Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 401-458-3119 Fax: 401-458-3083 E-mail: mventurino@courts.ri.gov</p>	<p>Rhode Island Family Court c/o RI Child Support Payment Service PO Box 5073 Hartford, CT 06102-5073</p>
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	<p>Michael Venturino Rhode Island Family Court Phone: 401-458-3119 Fax: 401-458-3083 E-mail: mventurino@courts.ri.gov</p>
Contact for redirecting payments to the SDU	<p>Kathleen McCusker, Chief Human Services Policy and Systems Specialist Phone: 401-458-4427 E-mail: Kathleen.McCusker@dhs.ri.gov</p>
SDU Bank Name:	The SDU bank is Citizens Bank.
SDU Vendor Name:	SDU Vendor Name: Systems & Methods, Inc.

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

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To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Rhode Island	
Other Information	
Web-Based Payment Service for Employers:	Web-based payment service: Rhode Island Child Support Processing Center (free to employers and non custodial parents) Phone: 401-458-4450 Website: https://ri.smartchildsupport.com
Web-Based Payment Service for NCP:	Web-based payment service: Rhode Island Child Support Processing Center (free to employers and non custodial parents) Phone: 401-458-4450 Website: https://ri.smartchildsupport.com
Credit Card Payment Accepted From:	Credit card payments from employers and noncustodial parents accepted. The fee is 3% of the payment.
Credit Cards Accepted Through:	
Fees:	
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

South Carolina	
State Contact Information	Address
<p>Employer/Intergovernmental EFT Contact Patrick Collins Cell: 803-857-0758 Phone: 803-612-4950 SCSDU-Employer-EFT@conduent.com</p> <p>Patrick Collins SCSDU Project Manager Phone: 803-612-4950 Cell: 803-857-0758 SCSDU@conduent.com</p> <p>Income Withholding Contact Employer Services Unit Phone: 1-888-454-5294 Fax: 1-803-898-9100 EmployerServicesUnit@dss.sc.gov</p> <p>Jim Dingeldine State SDU Manager Child Support Services Division Phone: 803-898-9511 james.dingeldine@dss.sc.gov</p> <p>Roger Bryant Assistant Director - Financial Services Child Support Services Division Phone: 803-898-4785 Roger.Bryant@dss.sc.gov</p>	<p>NCP/Interstate Payments SC State Disbursement Unit PO Box 100302 Columbia, SC 29202</p> <p>Employer Payments SC State Disbursement Unit PO Box 100303 Columbia, SC 29202</p> <p>Correspondence SC State Disbursement Unit PO Box 100304 Columbia, SC 29202</p> <p>Interstate Refunds - Please clearly mark payment as Refund SC State Disbursement Unit PO Box 100301 Columbia, SC 29202</p>
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact the SC Clerk of Court that issued the order https://www.sccourts.org/clerksCourt/clerkListCoPF.cfm
Contact for redirecting payments to the SDU	Patrick Collins SCSDU-Employer-EFT@conduent.com
SDU Bank Name:	Wells Fargo
SDU Vendor Name:	Conduet

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

South Carolina	
Other Information	
Web-Based Payment Service for Employers:	https://www.expertpay.com/ for employers, payroll companies
Web-Based Payment Service for NCP:	https://www.expertpay.com/ for NCP
Credit Card Payment Accepted From:	Non-Custodial Parents Only
Credit Cards Accepted Through:	https://www.e-childspay.com/ for credit card payments.
Fees:	NA
Other:	NCPs can make payments via Moneygram either online or at a local outlet. Moneygram accepts cash, credit card and debit card. https://www.moneygram.com/us/en/send-money-online

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

South Dakota	
State Contact Information	Address
<p>Rocco Konop Contact for redirecting payments to the SDU Phone: 605 773 3641 E-mail: DCS@state.sd.us</p> <p>Cindy Anderson Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 605 773 3641</p>	<p>Child Support Payment Center 700 Governors Drive, Suite 84 Pierre , SD 57501</p>
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	<p>Cindy Anderson Phone: 605-773-7235</p>
Contact for redirecting payments to the SDU	<p>State Disbursement Unit Supervisor Phone: 605-773-7236 E-mail: rDCS@state.sd.us</p>
SDU Bank Name:	The SDU banks are First Premier Bank (check payments), eFunds (electronic payments) and Wells Fargo (field office collections).
SDU Vendor Name:	
Web-Based Payment Service for Employers:	
Web-Based Payment Service for NCP:	<p>SD Department of Social Services Website: http://dss.sd.gov/childsupport/</p>
Credit Card Payment Accepted From:	Credit card payments accepted (no fee) from noncustodial parents
Credit Cards Accepted Through:	<p>Website: https://apps.sd.gov/applications/SS17PC02CRD/CreditCard1.aspx Phone: 605-773-3641</p>
Fees:	
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Tennessee	
State Contact Information	Address
Jackie Howell, Project Director Phone: 615-212-5002 E-mail: jackie.howell@smimail.net	Tennessee State Disbursement Unit PO Box 305200 Nashville , TN 37229
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Sonja Matlock Sonja.Matlock@tn.gov 615-313-5843
Contact for redirecting payments to the SDU	
SDU Bank Name:	First Horizon
SDU Vendor Name:	Systems and Methods, Inc. (SMI) - collections and customer service
Web-Based Payment Service for Employers:	Web-based payment service: Tennessee Online Child support Payment System (free to employers and noncustodial parents) Phone: 833-772-8347 Website: https://tn.smartchildsupport.com/ ACH debit payments from employers and noncustodial parents are accepted at no cost.
Web-Based Payment Service for NCP:	Web-based payment service: Tennessee Online Child support Payment System (free to employers and noncustodial parents) Phone: 833-772-8347 Website: https://tn.smartchildsupport.com/ ACH debit payments from employers and noncustodial parents are accepted at no cost.
Credit Card Payment Accepted From:	NCP and employers
Credit Cards Accepted Through:	Currently: Mastercard, Visa, Discover Beginning February 28th: Mastercard, Visa, Discover, American Express, Diners Club International, JCB, and Union Pay.

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Tennessee	
Other Information	
Fees:	Currently: no fees Beginning February 28th: 2.5%
Other:	Pay by phone: 844-324-3856

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

This document provides state-specific contact, mailing address, vendor and online payment options for the state disbursement units (SDUs).

To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Texas	
State Contact Information	Address
Employer Call Center: 800-850-6442 Email: employeroutreach@oag.texas.gov SDU Project Manager Carmen Garza Casares Phone: 210-765-5465, ext. 5510 Email: CSD-PymtOpsTechnical@oag.texas.gov SDU Contract Manager Roman Villarreal Email: CSD-PymtOpsTechnical@oag.texas.gov Phone: 512-733-4688 Customer Call Center: 800-252-8014	Payments only: Office of the Attorney General TXCSDU PO Box 659791 San Antonio, TX 78265-9791 Interstate, exceptions, e.g., refunds: Office of the Attorney General TXCSDU PO Box 245993 San Antonio, TX 78265-5993
Other Information	
Requires electronic payments?	Yes, employers in Texas with 50 or more employees must remit child support payments electronically within two business days after pay date.
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	State Disbursement Unit Customer Service for Counties & Attorneys Email: TXSDUHelp@oag.texas.gov
Contact for redirecting payments to the SDU	Employer Services & Outreach Email: employeroutreach@oag.texas.gov
SDU Bank Name:	The SDU banks are Bank of America (paper checks) and JPMorganChase (electronic payments).
SDU Vendor Name:	Systems and Methods, Inc manages the Texas State Disbursement Unit.

State/Employer Contact and Program Information

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Texas	
Other Information	
Web-Based Payment Service for Employers:	Web-based payment service: Smart E-Pay (free to employers and noncustodial parents) Phone: 855-853-8286 Website: https://tx.smartchildsupport.com Payments using e-wallet accounts such as Apple Pay, Google Pay, PayPal and Venmo are now accepted with a linked credit/debit card (employers and noncustodial parents)
Web-Based Payment Service for NCP:	Web-based payment service: Smart E-Pay (free to employers and noncustodial parents) Phone: 855-853-8286 Website: https://tx.smartchildsupport.com Payments using e-wallet accounts such as Apple Pay, Google Pay, PayPal and Venmo are now accepted with a linked credit/debit card (employers and noncustodial parents)
Credit Card Payment Accepted From:	Credit Card Payments: Phone: 855-853-8286 Website: https://tx.smartchildsupport.com (credit card payments by noncustodial parents) Credit card payments accepted from noncustodial parents. Visa, Mastercard, Discover and American Express (The fee is 2.55%).
Credit Cards Accepted Through:	Credit Card Payments: Phone: 855-853-8286 Website: https://tx.smartchildsupport.com (credit card payments by noncustodial parents) Credit card payments accepted from noncustodial parents. Visa, Mastercard, Discover, American Express, JCB, and Maestro (The fee is 2.55%).
Fees:	The fee is 2.55%
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

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Utah	
State Contact Information	Address
Rebel Smith Business Analyst Supervisor Phone: 801 - 741-7515 E-mail: resmith@utah.gov Michelle Naylor Phone: 801-741-7560 E-mail: mnaylor@utah.gov Tammy Knight Phone: 801-741-1425 E-mail: tknight@utah.gov Susan Steffee Phone: 801 741 7432 Email: ssteffee@utah.gov	Office of Recovery Services PO Box 45011 Salt Lake City , UT 84145
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Employer/Agency Customer Service Unit Phone: 801-536-8333 E-mail: orsempagency@utah.gov
Contact for redirecting payments to the SDU	Employer/Agency Customer Service Unit Phone: 801-536-8333 E-mail: orsempagency@utah.gov
SDU Bank Name:	The SDU bank is Zions Bank.
SDU Vendor Name:	
Web-Based Payment Service for Employers:	
Web-Based Payment Service for NCP:	Web-based payment service: Interactive Case Access System (via Touch Pay) Phone: 801-536-8333 E-mail: orsempagency@utah.gov Website: www.ors.utah.gov E-check, debit card or any major credit card accepted

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

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Utah	
Other Information	
Credit Card Payment Accepted From:	Credit cards from NCP accepted at Kiosk machines located in ORS lobbies (Fee is 2.9%) Credit cards from NCP accepted via phone (Fee is \$2.00 or \$6.00) Credit cards from NCP online via Touch Pay (Fee is 2.9%)
Credit Cards Accepted Through:	
Fees:	
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

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Vermont	
State Contact Information	Address
<p>Ashley Marsh, Child Support Services Deputy Director Phone: 802-585-4812 Email: ashley.marsh@vermont.gov</p> <p>Jennifer Lyford, OCS Contact Center Supervisor Phone: 802-241-6522 Email: jennifer.lyford@vermont.gov</p> <p>Alex Hall, OCS State Disbursement Unit Supervisor Phone: 802-760-0098 Email: alex.hall@vermont.gov</p>	<p>Payments only: Vermont Office of Child Support PO Box 1310 Williston, VT 05495-1310</p> <p>Returning Interstate Payments: Vermont Office of Child Support Attention: Refunds/CRU 280 State Drive Waterbury VT 05671-1060</p>
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	<p>Alex Hall, OCS State Disbursement Unit Supervisor Phone: 802-760-0098 Email: alex.hall@vermont.gov</p>
Contact for redirecting payments to the SDU	<p>Alex Hall, OCS State Disbursement Unit Supervisor Phone: 802-760-0098 Email: alex.hall@vermont.gov</p>
SDU Bank Name:	<p>The SDU lockbox is TDBanknorth</p> <p>The SDU bank is M&T Bank</p>
SDU Vendor Name:	
Web-Based Payment Service for Employers:	Offer online credit card payments
Web-Based Payment Service for NCP:	Offer online credit card payments
Credit Card Payment Accepted From:	Offer online credit card payments
Credit Cards Accepted Through:	
Fees:	
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

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Virginia	
State Contact Information	Address
<p>Peter Finn, SDU Director Phone: 804-726-7341 E-mail: peter.finn@dss.virginia.gov</p> <p>Carolyn Ballard, Payment Processing Manager Phone: 804-726-7296 E-mail: carolyn.ballard@dss.virginia.gov</p> <p>Cheryl S. Knight, Exceptions Processing Unit Manager Phone: (804) 726-7283 Email: Cheryl.Sanders-Knight@dss.virginia.gov</p> <p>Tasha Willingham, EFT Manager Phone: 804 726 7277 Email: Tasha.Willingham@dss.virginia.gov</p> <p>DCSE / Employer Customer Service Number: (800) 257-9986</p>	<p>Payments only: Division of Child Support Enforcement PO Box 570 Richmond, VA 23218-0570</p>
Other Information	
Requires electronic payments?	Yes, employers with at least 100 employees and payroll processing firms with at least 50 clients shall remit payments by electronic funds transfer.
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	<p>Monica Chandler Phone: 804-726-7450 Phone: 800-468-8894 Email: askdcse@dss.virginia.gov</p>
Contact for redirecting payments to the SDU	<p>Verrhonda Bullock Phone: 804-726-7451 Phone: 800-468-8894 Email: askdcse@dss.virginia.gov</p>
SDU Bank Name:	The SDU banks are Truist (formally Suntrust)- collections, Wells Fargo and Bank of America-disbursements.
SDU Vendor Name:	
Web-Based Payment Service for Employers:	<p>Web-based payment service: My Child Support - https://mychildsupport.dss.virginia.gov/.</p>

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

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Virginia	
Other Information	
Web-Based Payment Service for NCP:	My Child Support - https://mychildsupport.dss.virginia.gov/ .
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	My Child Support - https://mychildsupport.dss.virginia.gov/ .
Fees:	Third party fees vary from 2.5% to 3.25% depending on the amount of the payment
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

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Virgin Islands	
State Contact Information	Address
Sonia Thompson, Computer Manager Phone: 340-775-3070, ext. 3001 E-mail: sthompson@doj.vi.gov E-mail: sjthompsonvi@hotmail.com	Paternity and Child Support Division Department of Justice 8000 Nisky Center 2nd Floor, Suite 500 St. Thomas, Virgin Islands 00802
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	
Contact for redirecting payments to the SDU	
SDU Bank Name:	The SDU bank is Banco Popular de Puerto Rico (BPPR).
SDU Vendor Name:	
Web-Based Payment Service for Employers:	No web-based payment option for employers at this time.
Web-Based Payment Service for NCP:	www.mypaymentportal.com All major credit cards and debit cards; 3.5% nominal fee charged for service
Credit Card Payment Accepted From:	All major credit cards and debit cards; 3.5% nominal fee charged for service
Credit Cards Accepted Through:	
Fees:	
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

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Washington	
State Contact Information	Address
Department of Social and Health Services Economic Services Administration Division of Child Support - Headquarters	Washington State Support Registry PO Box 45868 Olympia , WA 98504
Washington State Payment Inquiries Phone: 800-468-7422, option 1	
Cyrus W. (Bill) Green, State SDU Chief Phone: 360-664-5121 Email: Bill.Green@dshs.wa.gov	
Wendy Cole-Deardorff, EFT/EDI Program Development Senior Advisor and Accounting Services Manager Phone: 360-664-5160 Email: Wendy.Cole-Deardorff@dshs.wa.gov	
Chris Locke, Statewide Payments Processing Administrator Phone: 360-664-5097 Email: Christopher.Locke@dshs.wa.gov	
Alex Donnelly, EFT/EDI Customer Service Supervisor Phone: 360-664-5274 Email: Alexander.Donnelly@dshs.wa.gov	
Kristina Butler, Child Support Program Manager Phone: 360-664-5314 E-mail: Kristina.Butler@dshs.wa.gov	
Other Information	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

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To locate a state, from the menu bar, select **Edit** tab, select **Find** (or **Ctrl+F** for Window users or **Option+F** for Mac OS users), then enter the state name in the search field.

Washington	
Other Information	
Requires electronic payments?	Effective January 1, 2019, employers or contractors will be required to remit child support electronically when: employer or contractor has ten or more employees (or contracted workers) with one or more withholding orders; employer or contractor has fewer than ten employees (or contracted workers) with withholding orders for more than one employee; employers required to pay taxes electronically employers using a payroll processor to handle payroll
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Alex Donnelly Phone: 360-664-5274, Email: donnead@dshs.wa.gov
Contact for redirecting payments to the SDU	Alex Donnelly Phone: 360-664-5274 Email: donnead@dshs.wa.gov
SDU Bank Name:	The SDU bank is U. S. Bank
SDU Vendor Name:	
Web-Based Payment Service for Employers:	Web-based payment service: Division of Child Support Internet Payment Service (DCSOnline) (free to employers and direct payers) Phone: 800-468-7422 Website: www.childsupportpayment.dshs.wa.gov
Web-Based Payment Service for NCP:	Web-based payment service: Division of Child Support Internet Payment Service (DCSOnline) (free to employers and direct payers) Phone: 800-468-7422 Website: www.childsupportpayment.dshs.wa.gov
Credit Card Payment Accepted From:	Direct Payors

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

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Washington	
Other Information	
Credit Cards Accepted Through:	Various Contracted Vendors: https://www.dshs.wa.gov/esa/dcs-office-financial-recovery/paying-child-support
Fees:	Yes, varies by vendor
Other:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

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West Virginia	
State Contact Information	Address
Nancy Light, Manager, Receipts and Distribution Unit Phone: 304-356-4714 E-mail: nancy.l.light@wv.gov	Payments only: WV BCSE PO Box 247 Charleston, WV 25321
Other Information	
Requires electronic payments?	Yes, employers with more than 50 employees are required to remit their child support payments electronically.
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	WV BCSE Customer Service hotline Phone: 800-249-3778
Contact for redirecting payments to the SDU	WV Employer Relations hotline Phone: 800-249-3778
SDU Bank Name:	The SDU bank is JPMorganChase - collections and disbursements
SDU Vendor Name:	Systems and Methods, Inc.
Web-Based Payment Service for Employers:	<p>Electronic Payments: Child Support Direct \$1.00 fee per transaction Smart e-Pay No Fee Phone: 1-855-363-1753 NACHA Guidelines</p> <p>Pay by Mail: Send your check or money order (NO CASH) along with a Wage Assignment Transmittal to ensure proper credit to: Bureau for Child Support Enforcement PO Box 247 Charleston, WV 25321</p> <p>Employers who wish to send funds electronically are encouraged to send ACH electronic payments.</p> <p>Questions: Please contact the Employer Relations Unit at dhhrbcseeru@wv.gov or 1-800-249-3778</p>

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

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West Virginia	
Other Information	
Web-Based Payment Service for NCP:	Pay Online at West Virginia Support Payment Center: wv.smartchildsupport.com 1-855-303-0094 For one time payment by Credit or Debit card (Fees apply) One time or recurring payments by electronic bank draft (No Fee) Questions: Please contact the Customer Service Unit at dhhrbcsecsu@wv.gov or 1-800-249-3778.
Credit Card Payment Accepted From:	Visa, MasterCard, Discover, American Express, and electronic checks accepted. The system is designed for noncustodial parents as the payers (employers may use, same fees apply).
Credit Cards Accepted Through:	Smart Epay 855-303-0094
Fees:	Electronic bank drafts - no fee Credit/Debit card (fees assessed based on amount of payment)
Other:	Address for payment information - https://dhhr.wv.gov/bcse

State/Employer Contact and Program Information

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Wisconsin	
State Contact Information	Address
<p>Michelle Thode, Financial Management Section Manager, WI Bureau of Child Support. Phone 608-422-6201 E-mail: michellem.thode@wisconsin.gov</p> <p>Marylou Canfield, SDU Project Director Phone: (414)615-2430 Email: marylou.canfield@conduent.com</p> <p>Celia Purdy-Bagley, Operations Manager Phone: 414-615-2415 E-mail: Cecelia.Purdy-Bagley@conduent.com</p>	<p>Employers: Wisconsin Support Collections Trust Fund PO Box 74400 Milwaukee, WI 53274-0400</p> <p>Interstate and Returning Interstate Payments: Wisconsin Support Collections Trust Fund PO Box 74700 Milwaukee, WI 53274-0700</p>
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	
Contact for redirecting payments to the SDU	
SDU Bank Name:	The SDU bank is US Bank.
SDU Vendor Name:	Conduent
Web-Based Payment Service for Employers:	<p>Web-based payment service: ExpertPay (free to employers and noncustodial parents after \$2.50 set-up fee) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (credit card payments)</p>
Web-Based Payment Service for NCP:	<p>Web-based payment service: ExpertPay (free to employers and noncustodial parents after \$2.50 set-up fee) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (credit card payments)</p>
Credit Card Payment Accepted From:	
Credit Cards Accepted Through:	
Fees:	

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

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Wisconsin	
Other Information	
Other:	Employer Customer Service Phone: 877-209-5211 EFT Outreach Phone: 414-615-2425

State/Employer Contact and Program Information

SDU and EFT Contact and Program Requirements

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Wyoming	
State Contact Information	Address
<p>Wyoming Customer Service Phone: 307-777-5300 Phone: 1-800-570-9914 Fax Number: 307-777-5301</p> <p>Valerie Spencer, Supervisor Phone: 307-777-6942 E-mail: valerie.spencer@wyo.gov</p> <p>Julie Taylor: New Employer Set Up and Corrections Phone: 307-777-5300 E-mail: julie.taylor@wyo.gov</p> <p>Elizabeth Pendleton: New Employer Set Up and Corrections Phone: 307-777-5300 E-mail: elizabeth.pendleton@wyo.gov</p>	<p>Wyoming State Disbursement Unit 2300 Capital Ave 5th Floor, Suite A Cheyenne WY 82002</p>
Other Information	
Requires electronic payments?	No
Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	<p>Valerie Spencer, EFT Supervisor Phone: 307-777-6942 E-mail: valerie.spencer@wyo.gov</p>
Contact for redirecting payments to the SDU	<p>Valerie Spencer, EFT Supervisor Phone: 307-777-6942 E-mail: valerie.spencer@wyo.gov</p>
SDU Bank Name:	USBank
SDU Vendor Name:	State of Wyoming
Web-Based Payment Service for Employers:	https://childdisbursement.wyo.gov/
Web-Based Payment Service for NCP:	https://childdisbursement.wyo.gov/
Credit Card Payment Accepted From:	Visa, Master Card, Discover & American Express
Credit Cards Accepted Through:	Value Payments Systems
Fees:	

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Wyoming	
Other Information	
Other:	Does not require electronic payments